



Updates for SAPC Treatment Providers

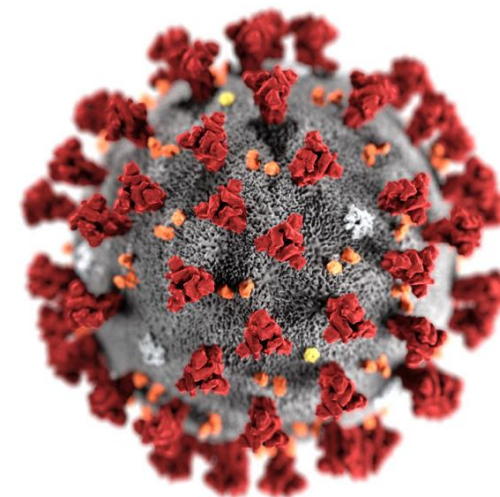
- COVID-19 Situational Update, Vaccine, PPE
- Waiver Extension and Renewal
- Financial Sustainability – Denials, Cost Reporting, etc.



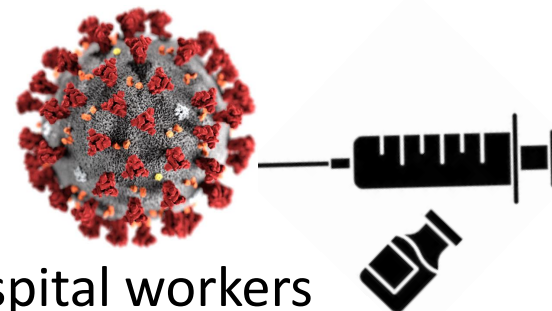
COVID-19 Updates

• Situational Update

- Peak of pandemic will likely extend from now until January.
- All outpatient settings (RSS, OP, IOP, OTP, OP-WM) should be maximizing telehealth and telephone services.
- Congregate settings need to be following all precautions possible – face shield + mask is ideal in most cases.
- **Need to fight the urge to return to normal and continue to do all the things we know we should be doing.**
 - Relying on provider agency leadership to set the tone with clients and staff.
- **Quarantine period:** DPH will be shortening the quarantine period consistent with CDC guidance from 14 days to 10 days, with a 7-day option for essential workers that have a negative PCR test for COVID after Day 5. Further guidance pending.



Vaccine



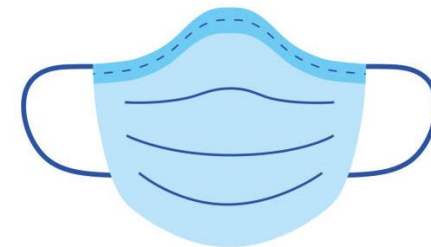
• Overview

- Very first recipient groups will be frontline hospital workers and extremely high-risk clients, and even with this group, initial period of vaccine rollout will be insufficient.
- SUD providers will be prioritized, though it will likely be at least several weeks.
- DPH is exploring optimal distribution strategies, will likely involve strike teams for settings without medical staff to administer vaccine.
- Provider agencies do NOT need to worry about storage – DPH will handle this.

• Planning

- Will require 2 shots – how to manage follow up with clients.
 - Will be helpful for provider agencies to do your best to obtain updated and accurate contact info for clients.

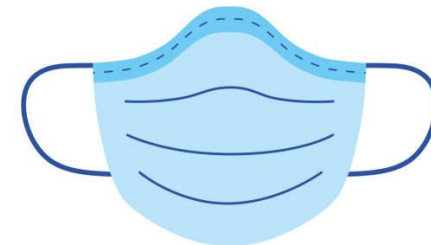
Upcoming PPE Distribution



DPH will conduct a **one-time large PPE distribution** to be completed **by the end of DECEMBER 2020**.

- PPE will be delivered to sites. There will be NO PICK-UP OPTION.
- Will include Outpatient, Opioid Treatment Providers, and Congregate Settings (Residential, Inpatient, RBH).
- PPE will consist of gloves, gowns, N95s, surgical masks and face shields.
- **Call to Action** – Providers should begin identifying safe and adequate storage space right now.

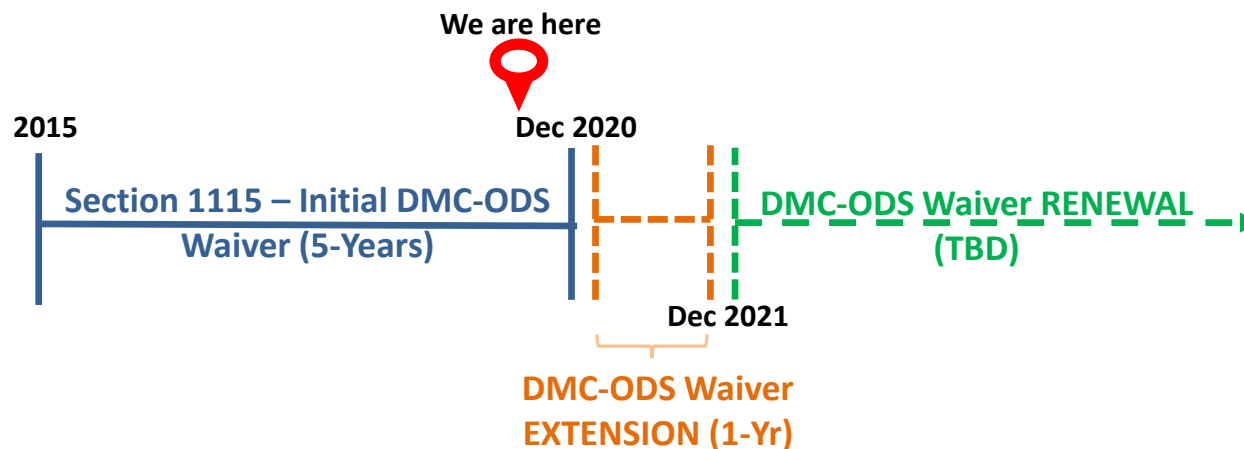
PPE (cont'd)



DPH will continue to offer limited PPE to supplement provider agency supplies.

- Provider agencies should plan and secure their own supplies of PPE to meet patient and staff needs.
- In most cases, face shield + mask is ideal.
- SAPC will provide PPE updates during monthly provider COVID update calls.
- PPE wholesaler: www.lovla.org
- Any assistance or request for PPE can be sent to Daniel Deniz at ddeniz@ph.lacounty.gov.

Waiver Extension & Renewal



- **Systems colliding... in an integrated and overall positive way**
 - This is care integration in action.
 - DMC-ODS was not the first major change – more changes to come:
 - Medical necessity
 - Shortened residential lengths of stay
 - More MAT and Recovery Services
 - Strategies to expand access and reimbursable services while still ensuring quality and system integrity

Financial Sustainability

- **Important financial considerations in the next 1-2 years**
 - **Impact of PANDEMIC on revenue → Reduced services will result in reduced revenue, which is why maintaining services will be essential.**
 - Need to track service delivery volumes closely, particularly regarding where your revenue is in relation to your costs (due to need to ultimately reconcile at lesser of costs or charges).
 - **Provider agencies will start to feel the impact of STATE DENIALS that will need to be corrected prior to cost reporting/reconciliation.**
 - We need to start getting good at addressing denials.
 - Recommend using SAPC denial reasons and resolution resources to identify the most common reasons for the specific denials at your site and then train staff on respective resolutions so these are flagged. Then incorporate the resolution to your most common denials into your normal claims submission process.
 - **Provider agencies will start to feel the impact of COST RECONCILIATION from the start of DMC-ODS.**
 - Provider agencies will start to get a sense of how revenue from DMC-ODS compares to their costs (for those who haven't already been tracking this) and feel the financial impact of cost reconciliation in a DMC-ODS environment.
 - Providers will need to make adjustments to their costs accordingly and may realize that increased revenues allow them to increase their costs (increase salaries to better compete for staff, hire more staff to reduce caseloads, hire more LPHAs, offer MAT, etc).

- **General COVID-19 websites**

- DPH COVID-19 website: <http://www.publichealth.lacounty.gov/media/Coronavirus/>
- SAPC COVID-19 website: <http://publichealth.lacounty.gov/sapc/providers/covid19/#resources>

- **Testing**

- **Finding LABS that perform COVID-19 testing:**
<http://publichealth.lacounty.gov/sapc/docs/providers/covid19/resources/LA-County-COVID-Lab-Reference-Guide-07-28-20.pdf>
- **Finding FQHC CLINICS that perform COVID-19 testing:**
<https://findahealthcenter.hrsa.gov/>
- **Targeted Testing Guidance for Congregate Residential Facilities:**
<http://www.publichealth.lacounty.gov/media/Coronavirus/docs/settings/GuidanceCongregateLivingTargetTesting.pdf>

- **Residential Guidance:**

<http://www.publichealth.lacounty.gov/media/Coronavirus/docs/settings/GuidanceResidentialSubstanceUse.pdf>

- **Non-Residential Guidance:**

<http://www.publichealth.lacounty.gov/media/Coronavirus/docs/settings/GuidanceNonResSubstanceUse.pdf>

- **Quarantine, Isolation, and Cohorting:**

http://publichealth.lacounty.gov/media/Coronavirus/Quarantine_vs_Isolation.pdf

- **Optimizing PPE Supply:**

<http://www.publichealth.lacounty.gov/media/Coronavirus/docs/protection/OptimizingSupplyPPE.pdf>