



# FY20-21 Monitoring Update

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Contracts and Compliance**





# Monitoring Under COVID-19 Order

SAPC will continue to conduct compliance monitoring activities:

- **Administrative Review**
  - Licenses/Certifications
  - Policies & Procedures
  - Insurance Documents
- **Personnel Review**
  - Licenses/Certifications/Registrations
  - Personnel File



# Monitoring Under COVID-19 Order

SAPC will continue to conduct compliance monitoring activities:

- **PROGRAMMATIC REVIEW**
  - Patients Files
  - Billing Verifications
  - Client Interviews
  - Activity Observations



# Monitoring Under COVID-19 Order

## TEMPORARY MODIFICATIONS:

- Remote Access: CPAs will be access EHRs remotely to complete patient file reviews.
- On-Site Visits: Limited
- Client Interviews/Group Observations:  
Telehealth/Telephone



# Monitoring Under COVID-19 Order

## ACTION STEPS:

- Become familiar with the process to create a temporary EHR user account.
- Confirm the ability to send emails encrypted/securely.
- Confirm you have single PDF files for all important organizational documents.
- Contact your CPA for any additional questions.