

Telehealth Resources for L.A. County Providers Delivering Substance Use Treatment Services

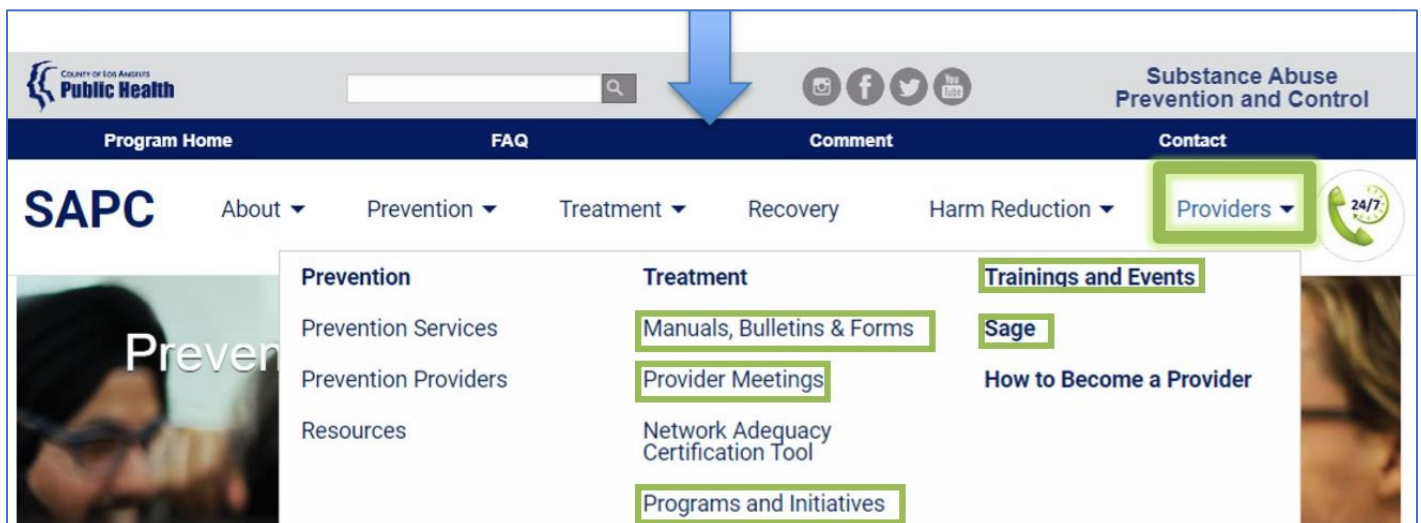
Name of Resource	Web Address
42 Code of Federal Regulations (CFR) part 2	https://www.ecfr.gov/current/title-42/chapter-I/subchapter-A/part-2
Health Insurance Portability and Accountability Act (HIPAA) rules for telehealth technology	https://telehealth.hhs.gov/providers/telehealth-policy/hipaa-for-telehealth-technology
The CA Department of Health Care Services information on telehealth	https://www.dhcs.ca.gov/provgovpart/Pages/Telehealth.aspx
SAPC Rates Standards Matrix FY 23-24	http://publichealth.lacounty.gov/sapc/bulletins/START-ODS/23-07/RatesStandardsMatrixFY23-24.xlsx
SAPC 837P Companion Guide	http://publichealth.lacounty.gov/sapc/Sage/Documentation/CompanionGuideHIPAA837P.pdf
The National Association of the Deaf has resources for accessibility	https://www.nad.org/covid19-telehealth-access-for-providers/
<ul style="list-style-type: none"> • The Substance Use Disorder Treatment Services Patient Handbook • The handbook in multiple languages 	<ul style="list-style-type: none"> • http://publichealth.lacounty.gov/sapc/docs/public/patienthandbooks/Patient Handbook 2.0 ENG.pdf • http://publichealth.lacounty.gov/sapc/PatientPublic.htm
The U.S. Dept of Justice Civil Rights Division has additional information for access to telehealth services	https://www.ada.gov/topics/telehealth/
SAPC Cultural Responsiveness and Language Assistance	http://publichealth.lacounty.gov/sapc/providers/manuals-bulletins-and-forms.htm#crla
The Health Resources and Services Administration has additional resources on improving access to telehealth	https://telehealth.hhs.gov/providers/health-equity-in-telehealth/improving-access-to-telehealth

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Additional Telehealth Training Resources	
	<ul style="list-style-type: none"> • https://attcnetwork.org/centers/global-attc/telehealth • https://telehealthlearning.org/telehealth/documents/LS_FAQs_November2020.pdf
	<ul style="list-style-type: none"> • https://www.naadac.org/fundamentals-telehealth-webinar • https://www.naadac.org/webinars
	<ul style="list-style-type: none"> • https://telehealthresourcecenter.org/nctrc-webinar-series/ • https://telehealthresourcecenter.org/centers/california-telehealth-resource-center/
	<ul style="list-style-type: none"> • https://www.uclaisap.org/oasis-tta/html/resources-toolkits.html

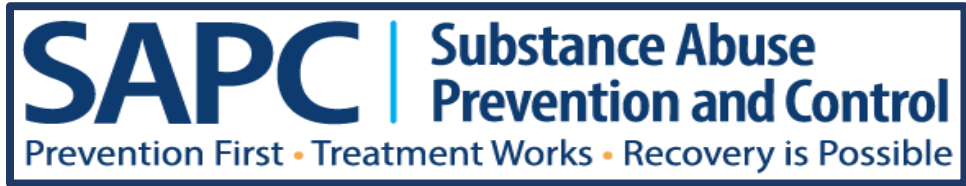
Click the link below to access SACP Provider Manual and additional information:

<http://publichealth.lacounty.gov/sapc/#>



The screenshot shows the Substance Abuse Prevention and Control (SAPC) website interface. At the top, there is a search bar and social media icons. The main navigation bar includes 'Program Home', 'FAQ', 'Comment', and 'Contact'. Below this, the 'SAPC' logo is followed by a menu with 'About', 'Prevention', 'Treatment', 'Recovery', 'Harm Reduction', and 'Providers'. The 'Providers' dropdown menu is expanded, showing sub-categories: 'Prevention' (with 'Prevention Services', 'Prevention Providers', and 'Resources'), 'Treatment' (with 'Manuals, Bulletins & Forms', 'Provider Meetings', 'Network Adequacy Certification Tool', and 'Programs and Initiatives'), and 'Trainings and Events' (with 'Sage' and 'How to Become a Provider'). A 24/7 helpline icon is also visible.

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There is No Wrong Door to access alcohol/drug treatment.
Click [here](#) for more information.

	<p>A 24/7 toll-free helpline to provide screening, resources, and referral directly to a treatment provider. 1-844-804-7500</p>	
	<p>CORE Centers offer sites throughout L.A. County where staff provide education, resources, and in-person screening and linkage to treatment. http://publichealth.lacounty.gov/sapc/public/corecenter/?lang=en</p>	
	<p>CENS Staff serve as liaisons between state, county, and city agencies and providers conducting in-person screening, and linkage to treatment. http://publichealth.lacounty.gov/sapc/public/cens.htm</p>	
<p>Service Bed and Availability Tool (SBAT)</p>	<p>Any person (or their representative) can contact treatment providers directly or by using the Online Provider Directory. https://sapccis.ph.lacounty.gov/sbat/</p>	
	<p>A free mobile app that provides education and resources for those seeking substance use services for themselves or others</p> <ul style="list-style-type: none"> Available in 13 languages <p>https://www.recoverla.org/</p>	
	<p>For more information, resources, and training related to Harm Reduction visit http://publichealth.lacounty.gov/sapc/public/harm-reduction/</p>	