PROVIDER ADVISORY COMMITTEE MEETING

Microsoft Teams
December 12, 2023
2PM – 4PM

Substance Abuse Prevention and Control
County of Los Angeles Department of Public Health

Please type your name, pronouns, and organization in the chat for attendance purposes.

WELCOME

Dr. Gary Tsai, Bureau Director, DPH

Substance Abuse Prevention and Control
County of Los Angeles Department of Public Health

Please type your name, pronouns, and organization in the chat for attendance purposes.

Agenda

2:00 – 2:05	Welcome
2:05 – 2:10	Approval of Meeting Minutes – August 8, 2023
2:10 – 2:45	Workgroup Updates • Business Technology • Key Indicators • Building Communities of Belonging (formerly “CLAS”) • Certified Medi-Cal Peer Support Specialists
2:45 – 3:50	Discussion Items
3:50 – 3:55	Meeting Wrap Up
3:55 - 4:00	Public Comments

Please type your name, pronouns, and organization in the chat for attendance purposes.

Approval of Meeting Minutes

October 10, 2023 Meeting

Armen Ter-Barsegyan, Systems of Care, DPH

Substance Abuse Prevention and Control
County of Los Angeles Department of Public Health

PAC Motion: October 12 Meeting Minutes

- Please speak up if you'd like to make any changes.
- Motion to Approve
- Motion to Second

Business Technology Workgroup Update

Jim Symington, Compatior

Aris Tubadeza, AADAP

Substance Abuse Prevention and Control
County of Los Angeles Department of Public Health

Business Technology Workgroup Update

- PCNX Patient Handbook e-signature acknowledgment feature
- Next meeting: January 2024 (TBD)
- E-mail Armen Ter-Barsegyan Ater-barsegyan@ph.lacouty.gov to join workgroup

Key Indicators Workgroup Update

Jonathan Higgins, Beacon House
Christina González, Impact

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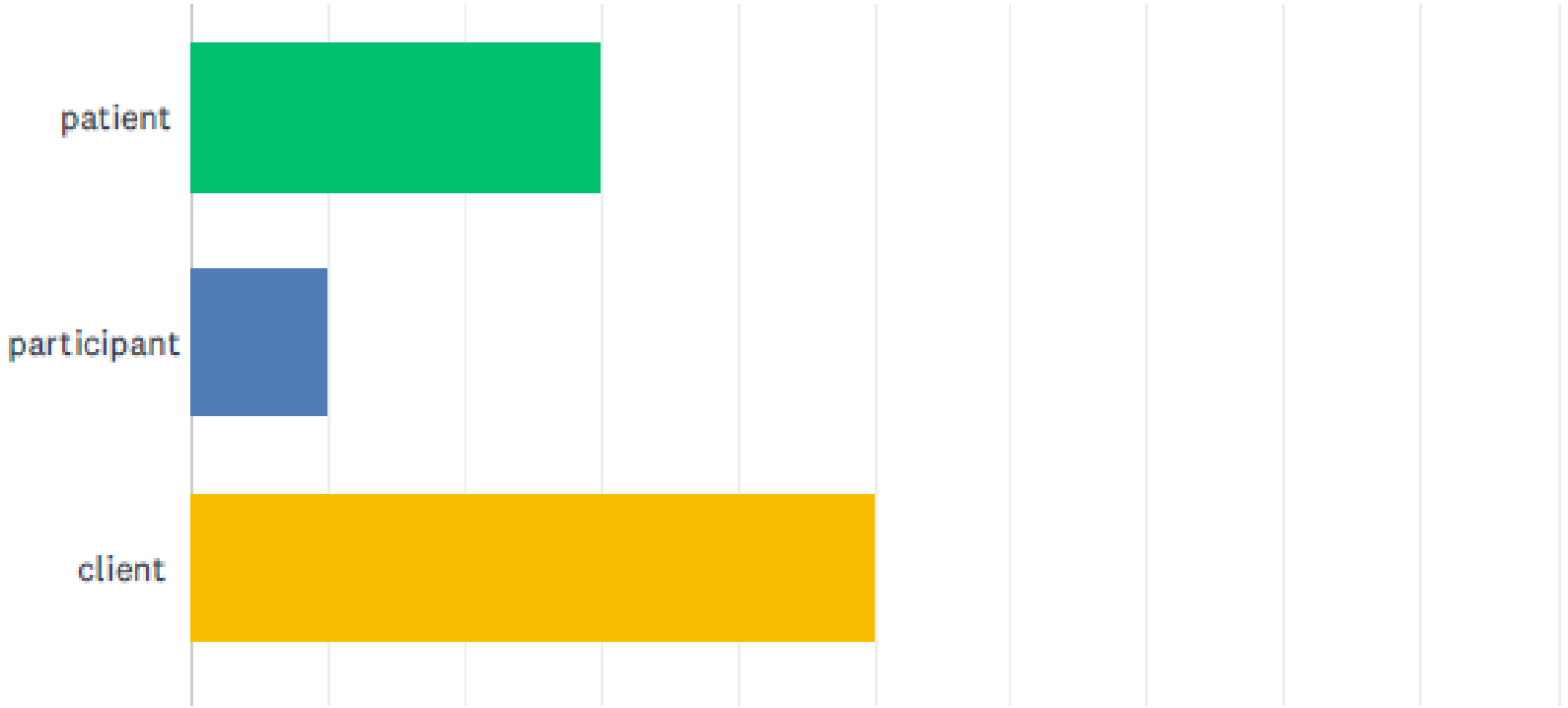
Key Indicators Workgroup Meeting

- 10/30 Meeting Updates

- Workgroup completed Outcome of Success Metrics survey (n = 10)

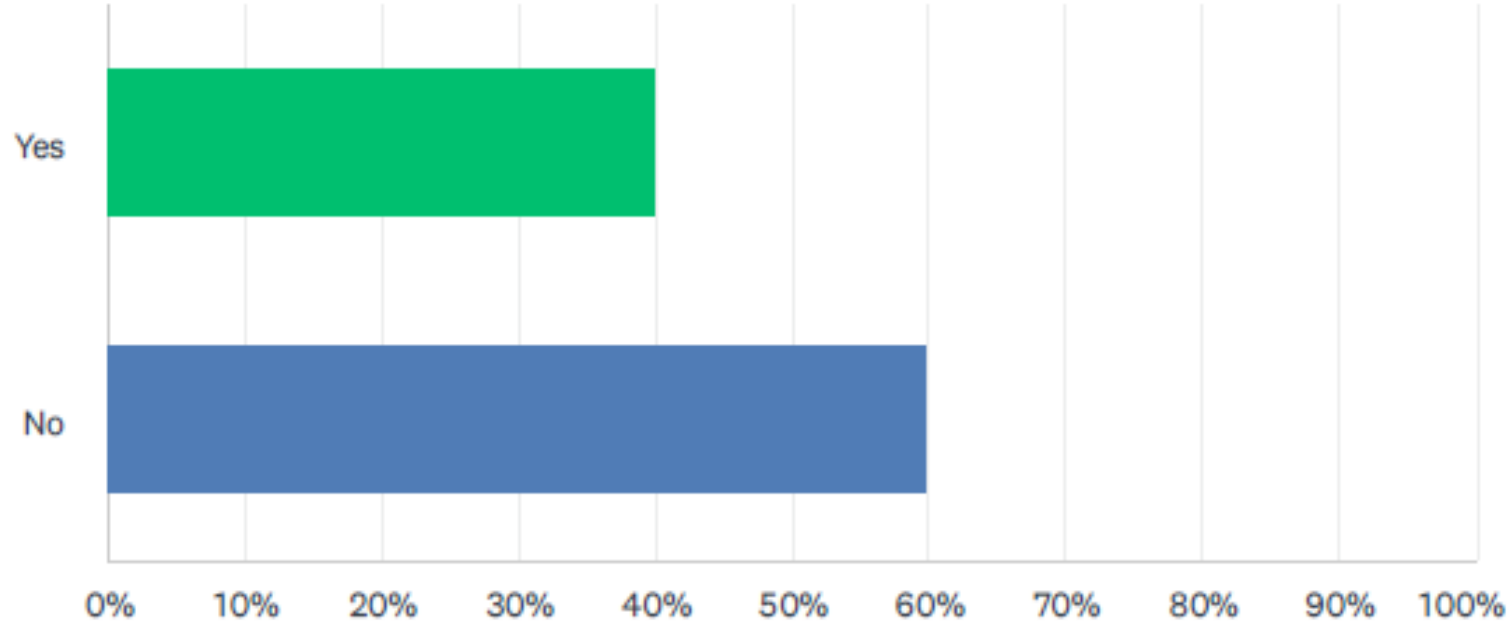
Q1 What term does your organization define an individual participating in treatment as?

Answered: 10 Skipped: 0



Q2 Does your organization have a "data dictionary"? (Do you have set criteria for each term you use: ie- completion= patient who completes a certain amount of days and has a specific discharge type)

Answered: 10 Skipped: 0



Q3 What do you consider a treatment completion for a patient?

Answered: 10 Skipped: 0

#	RESPONSES
1	once they complete their goals and days/time agreed
2	At our organization, we talk about "fulfilling the mission statement", with fulfilling the mission statement being that an individual successfully moves through all of the levels of care at the agency, has completed "long term" treatment (typically 2-4 years), has completed their education, obtained gainful employment, developed coping skills and emotion regulation skills, and is equipped to reintegrate into society independently of a treatment organization or structured institution.
3	A participant who has met their goals for treatment and have sustained some level of abstinence.
4	Treatment Completion is if they have completed at least 4 months of treatment and met their tx plan goals. Positive Discharge- treatment completion, transfer to appropriate level of care, medical discharge, psychological discharge.
5	We have minimum criteria for successful completion for each LOC
6	An treatment episode which concludes at a planned date when client and staff agree it makes sense given client's goals, strengths, resources, and challenges.
7	Use criteria established by funder; CalOMS; SAMHSA, etc.
8	Per client's needs and wishes.
9	progress on goals, does not leave AMA
10	Meeting treatment goals

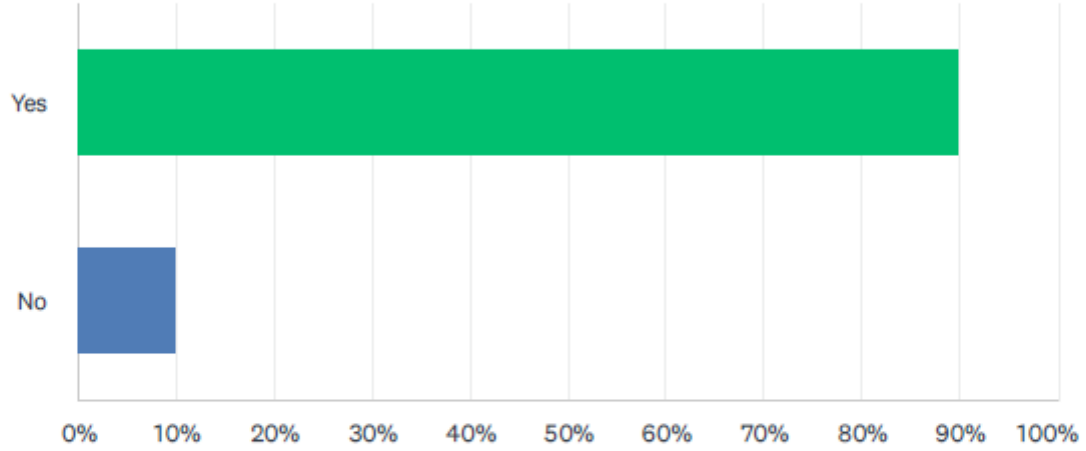
Q4 What are areas of celebration in your organization? (ie- keeping beds full, completing a certain amount of days, getting a sponsor, building relationships with support group)

Answered: 10 Skipped: 0

#	RESPONSES
1	All- Success stories, full beds, active participation in other programs and aftercare
2	Making the choice to commit to long-term treatment (as opposed to simply completing residential treatment and transferring out after ~90 days) Completing the 12 steps Making 9th step amends to family members and reunifying with family Starting school Getting a job Purchasing a car
3	Completing certain groups, getting custody of their children, closing DCFS case, closing probation case, etc.
4	days of clean time/sobriety, established a sponsor and fellowship support network, completed a certain amount of days in treatment, graduating highschool or receiving a ged, completing anger management, parenting and relapse prevention courses
5	successful completion
6	Client engagement with services or other external sources of support (family, social support groups etc.) new client employment, new client access to housing or housing stability, reduction of substance use, successful linkage to another level of SUD care, successful linkage to medical or mental health services, new access or consistency in utilizing MAT, de-escalation from crisis states. Client satisfaction with services. Staff meeting their billing goals/keeping caseloads full, starting new partnerships with other organizations in the community, intra-agency collaboration between substance use program staff and other departments, resource fair-type events generating engagement with members of the public.
7	Occupancy rates; LOS; TC; achievement of treatment goals/objectives, time from referral to intake/admission, etc.
8	Client's successes.
9	getting a sponsor, transitioning to IOP, doing RBH, connect with family, going to school or working.
10	Meeting goals, stepping down to RSS

Q5 Is your organization currently collecting any data related to success?

Answered: 10 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	90.00%	9
No	10.00%	1
TOTAL		10

Q6 In an ideal world, which metrics would you desire your organization to be measured by to demonstrate success (ie-completion rate, transfer rate, referral rate, individual goals met rate)?

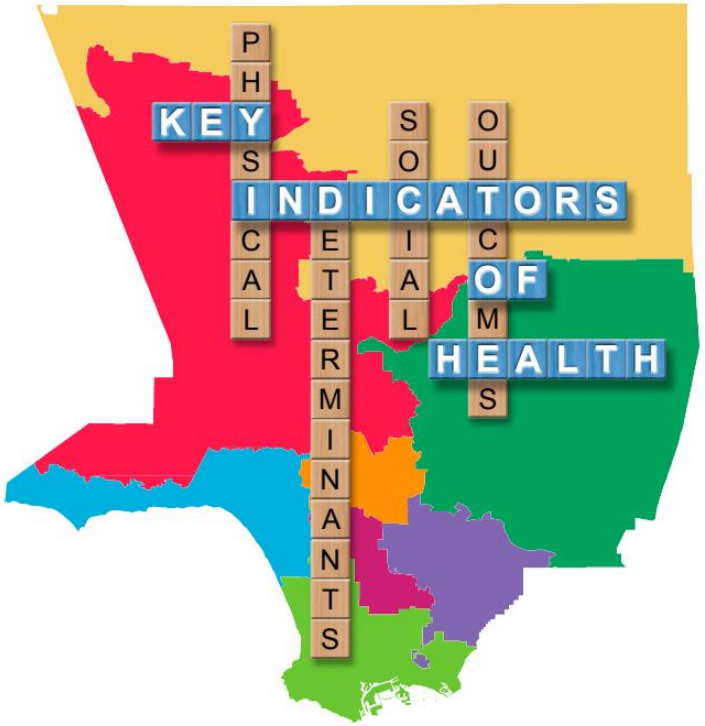
Answered: 10 Skipped: 0

#	RESPONSES
1	Completion rate, transfer rate to other programs, and length of sobriety
2	% of clients admitted that are achieving long-term sobriety/abstinence from substances (>1 year) % of clients that graduate primary phase of program that are still sober 1, 2, 3, 4, 5, years later change in earning potential (before treatment vs after treatment) change in employment status change in level of education change in self-reported feelings of depression, anxiety, purpose, etc.
3	Maybe all that were mentioned here
4	patient treatment completion, transfer to appropriate level of care, returning to treatment as a positive outcome
5	Sobriety after 30 days 6mos 1 year
6	Completion, transfer, referral, individual goals met, are some useful milestones, but hopefully these will be monitored alongside other things as well, including metrics associated with the areas of celebration noted in question #4.
7	The value based metric should probably be based on a combination of a) patient satisfaction; b) positive patient treatment outcomes; c) overall reduced cost for services/system of care.
8	Client sharing improved quality of life, feeling happier and more secure. Abstinent based recovery. Celebrate time per client description.
9	hummm great question. I think the transfer rate is important, and I think allowing the clinician and the patient to determine patient-specific success would be worth exploring.
10	Completion rate, RSS rate, % of people who are sober, % of goals being met, recovery capital

Key Indicators Workgroup Meeting

- Next meeting date: 12/18/23 | 3pm – 5pm

- E-mail Armen Ter-Barsegyan Ater-barsegyan@ph.lacouty.gov to join workgroup



Building Communities of Belonging (Formerly "CLAS")

Maricela Gray, House of Hope
Kathy Watt, Van Ness
Antonne Moore, DPH

Substance Abuse Prevention and Control
County of Los Angeles Department of Public Health

BCB Workgroup Meeting

New PAC Workgroup name:

Building Communities of Belonging

New Co-Chairs:

Maricela Gray, House of Hope

Kathy Watt, Van Ness

Antonne Moore, DPH

Schedule:

1st Wednesdays | 9am-10am

Next Meeting: Wednesday, January 3, 2024 | 9am – 10am

Certified Medi-Cal Peer Support Specialists (CMPSS) Updates

Zena Yusuf, Provider Support & Health Program Improvement

Certified Medi-Cal Peer Support Specialists (CMPSS) Updates

- 11/16/23 meeting recap
- Opportunities and challenges:
  - Billing
  - Lack of Information
  - Implementation challenges
  - Too many requirements
  - Certification challenges
  - Limited scope
  - Budget limitations

Certified Medi-Cal Peer Support Specialists (CMPSS) Updates

Training Session	Date	Time	Registration link
Deciphering the Codes: Connecting Clinical Services and Medi-Cal Service Codes	Thursday, December 14, 2023	9am – 11:30am	
Enriching Substance Use Treatment with Certified Medi-Cal Peer Support Services	Tuesday, January 9, 2024	9am – 11:15am	
Peer Info Session	Wednesday, February 14, 2024	1pm – 2pm	Teams link to join Meeting ID: 249 457 282 723 Passcode: UdRaYS

- For Technical Assistance, e-mail **SAPC.CST@ph.lacounty.gov**

PAC Discussion Items

PAC Discussion Items

1. Board-certifying counselors

Nely Meza-Andrade

2. SUD PSAs

Jim Symington

SAPC Discussion Items

SB 43 and Lanterman-Petris-Short (LPS) Facilities within the Specialty SUD System

Dr. Gary Tsai, Bureau Director, SAPC

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2023 PAC Reflections

Dr. Gary Tsai, Bureau Director, SAPC

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FOLLOW-UP TO R95 A&D PAC FEEDBACK

Michelle Gibson, Deputy Director, SAPC

Substance Abuse Prevention and Control
County of Los Angeles Department of Public Health

Follow-Up to R95 A&D PAC Feedback

- R95 Admission Policy has been finalized
- Thank you for providing feedback
- For additional updates, please attends SAPC R95 Workgroup

Scan QR code to view calendar

SAPC R95 Workgroup and Deliverables Calendar – November 22, 2023

Workgroup 1 (W1): Outreach and Engagement (2A/2B/2C) Workgroup 2 (W2): Establishing Lower Barrier Care (2D/2E/2F)		SAPC KEY DATES	PROVIDER KEY DATES
Provider Meeting: November 7, 2023 - 1:30 to 3:30 PM • Spirit of R95 in Residential Settings • Updates: Reimbursement Update, Focus Area 1 and 2 • Breakout Sessions: Outpatient or Residential	**Almansor Court** 700 South Almansor Street Alhambra, CA 91801 *In-Person Only*	Week of 11/6/23 – SAPC Emails • R95 FAQ from 10/23/23 meeting • Calendar of meeting and due dates • Slides and notes from 11/7/23 meeting Week of 11/13/23 – SAPC Emails • 2nd draft Admission Policy (2D-1) for comment • 1st draft Discharge Policy (2D-2) for comment • Partner Entity Meeting template (2A-1) for use • Partnership Plan template (2A-2) for use Week of 12/11/23 – SAPC Emails • Final Admission Policy (2D-1) for use • Final Discharge Policy (2D-2) for use • New FBS requirements (2A-3) for use • MOU requirements ((2A-3, 2B-1, 2F-1) for use • Draft Engagement Policy (2C-1) for comment Week of 1/8/24 – SAPC Emails • Admission/Discharge Training (2D-3) for comment • Service Design components (2E-1) for comment Week of 1/29/24 – SAPC Emails • Admission/Discharge Training (2D-3) for use • Engagement Policy (2C-1) for use • Claims Verification Form (2B-2, 2C-2, 2F-2) for use • Service Design Kit (2E-2) for comment • Improvement/Investment Plan template (2E-3) for comment	**Email Deliverables and Invoices to sapc-cbi@ph.lacounty.gov with the designated subject line for faster processing.** **Some dues are revised from the original Information Notice. If you didn't receive start-up funds for a project and now want to participate, submit the Deliverable and updated Invoice 2 for payment.** 11/1/23 Submit 1st feedback Admission Policy (2D-1) • *Use Email Subject: "2D A&D Policy"* 11/22/23 Submit 2nd draft 2D-1 Admission Policy Feedback Submit 1st draft 2D-2 Discharge Policy Feedback • *Use Email Subject: "2D A&D Policy"* 12/31/23 Submit completed 2A-1 Partner Entity Meeting template and Invoice 2 to substantiate use of start-up funds. • *Use Email Subject: "2A New Partnerships"* 12/31/23 Submit completed 2D-1 Admission Policy and 2D-2 Discharge Policy and Invoice 2 for deliverable payment. • *Use Email Subject: "2D A&D Policy"* 1/5/24 Submit 1st feedback Engagement Policy (2C-1) • *Use Email Subject: "2C Engagement"* 1/12/24 Submit completed 2A-2 Partnership Plan template and Invoice 2 to substantiate use of start-up funds. • *Use Email Subject: "2A New Partnerships"* 1/19/24 Submit feedback on 2D-3 Admission & Discharge Policy training slides and attestation. • *Use Email Subject: "2D A&D Policy"*
R95-W2 November 14, 2023 - 11:00 to 12:30 PM • Final Comments on Admission Policy (2D-1) Draft • New Comments on Discharge Policy (2D-2) Draft • Preview of New Partnership (2A-1, 2A-2) Templates	Click here to join the meeting Meeting ID: 231 447 910 16 Passcode: wHe8Vu Audio Only: 1-323-776-6996 Phone Conf. ID: 855 633 04#		
Provider UM Meeting November 15, 2023 - 11:00 to 12:30 PM • Includes Engagement (2C-1, 2C-2) and Bidirectional Harm Reduction Referrals (2F-1, 2F-2) • Other items based on feedback, questions and concerns	Click here to join the meeting Meeting ID: 245 124 579 669 Passcode: aBzxYx Audio Only: 1-323-776-6996 Phone Conf. ID: 137 406 457#		
R95-W1 December 21, 2023 - 2:00 to 3:30 PM • New Partnerships (2A-1, 2A-2, 2A-3) • Discussion: Strategies for Identifying New Partners & How to Strengthen Stakeholder Engagement • Overview 30-/60-Day Engagement Policy (2C-1) • Discussion: Strategies to Maximize Patient Involvement	Click here to join the meeting Meeting ID: 295 700 736 645 Passcode: Tombbm Audio Only: 1-323-776-6996 Phone Conf. ID: 210 856 840#		
Provider UM Meeting January 17, 2024 - 11:00 to 12:30 PM • Includes Engagement (2C-1,2C-2) and Bidirectional Harm Reduction Referrals (2F-1, 2F-2) • Other items based on feedback, questions and concerns	Click here to join the meeting Meeting ID: 245 124 579 669 Passcode: aBzxYx Audio Only: 1-323-776-6996 Phone Conf. ID: 137 406 457#		

R95-W1 January 17, 2024 - 3:30 to 5:00 PM
• FBS Provider Orientation and Q&A (2B-1, 2B-2)
  • Discussion: Elements of a Strong MOU
• 30-/60-Day Engagement Policy Feedback (2C-1)
  • Discussion: Strategies for Implementing Engagement Policy
	Click here to join the meeting
	Meeting ID: 266 259 769 04
	Passcode: NuDmvw
	Audio Only: 1-323-776-6996
	Phone Conf. ID: 403 707 356#		

R95-W2 January 31, 2024 - 3:30 to 5:00 PM • Review and Discuss Service Design Components/Kit and Investment/Improvement Plan (2E-1, 2E-2, 2E-3)	Click here to join the meeting Meeting ID: 245 015 511 863 Passcode: BEpFMx Audio Only: 1-323-776-6996 Phone Conf. ID: 672 922 12#		

KEY: **Focus Area 1 – Outreach and Engagement** ▲ New Partnerships (2A-1, 2A-2, 2A-3); ▲ Non-Harm Reduction Field-Based Services (2B-1, 2B-2); ▲ 30- to 60-Day Engagement (2C-1, 2C-2); and **Focus Area 2 – Establishing Lower Barrier Care** ▲ Admission and Discharge Policy (2D-1, 2D-2, 2D-3); ▲Service Design (2E-1, 2E-2, 2E-3); ▲ Bidirectional Referrals Harm Reduction (2F-1, 2F-2)

http://publichealth.lacounty.gov/sapc/

Providers → Provider Meetings

2024 PAC Awards

Armen Ter-Barsegyan, SAPC

Substance Abuse Prevention and Control
County of Los Angeles Department of Public Health

2024 PAC Awards Planning

Email: Ater-barsegyan2@ph.lacounty.gov
to join workgroup

4 Categories
Individual – Change Agent
Individual – Leadership
Agency – Community Impact
Agency – Collaborative Spirit

Meeting Wrap Up

- **Next meeting**: February 13, 2024 (Hybrid)
- Brainstorming Topics for Future Meetings
- Decisions/Next Steps
- Meeting Evaluation (+/deltas)

PUBLIC COMMENTS

Dr. Gary Tsai, Bureau Director, SAPC

Substance Abuse Prevention and Control
County of Los Angeles Department of Public Health

ADJOURN

Next PAC meeting:

February 13, 2023, 2 p.m. – 4 p.m.
Virtual Meeting

Substance Abuse Prevention and Control
County of Los Angeles Department of Public Health