



PROVIDER ADVISORY COMMITTEE MEETING

October 14, 2025
2 PM – 4 PM

Substance Abuse Prevention and Control
County of Los Angeles Department of Public Health

Please type your name, pronouns, and organization in the chat for attendance purposes.



WELCOME

Dr. Gary Tsai, Bureau Director, DPH

Substance Abuse Prevention and Control
County of Los Angeles Department of Public Health



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Agenda

2:00 – 2:05	Welcome
2:05 – 2:10	Approval of Meeting Minutes – August 12, 2025
2:20 – 2:30	Workgroup Updates • PAC Provider Data Workgroup • Building Communities of Belonging • SUD Workforce Development (new) • 2025 PAC Awards
2:30 – 3:50	Discussion Items
3:50 – 3:55	Meeting Wrap Up
3:55 - 4:00	Public Comments

Please type your name, pronouns, and organization in the chat for attendance purposes.



APPROVAL OF MEETING MINUTES

August 12, 2025 Meeting

Armen Ter-Barsegyan, Systems of Care, DPH

Substance Abuse Prevention and Control
County of Los Angeles Department of Public Health

PAC Motion: August Meeting Minutes

- Please speak up if you'd like to make any changes.
- Motion to Approve
- Motion to Second





PAC PROVIDER DATA WORKGROUP

Dr. Gary Tsai, Bureau Director, DPH
Francisco Reyes, DPH

Substance Abuse Prevention and Control
County of Los Angeles Department of Public Health



BUILDING COMMUNITIES OF BELONGING WORKGROUP

Hiroko Makiyama, KYCC
Antonne Moore, SAPC

Substance Abuse Prevention and Control
County of Los Angeles Department of Public Health

Building Communities of Belonging Workgroup

September Meeting recap:

- *A Transgender, Gender Nonconforming, and Intersex (TGI) training series, led by TransLatin@ Coalition*
- Language Assistance Plan
 - List of interpretation vendors
 - Urgent situation protocols
 - Tools for rare languages



Next Meeting: January 2026 (TBD) | 3pm – 4pm

E-mail Armen Ter-Barsegyan Ater-barsegyan2@ph.lacounty.gov to join workgroup



SUD WORKFORCE DEVELOPMENT

Seth Blackburn, Roots Through Recovery
José Salazar, Tarzana Treatment Centers

Substance Abuse Prevention and Control
County of Los Angeles Department of Public Health



Workforce Development (new workgroup)



Co-leads:

- **Seth Blackburn**, Roots Through Recovery
- **José C. Salazar**, Tarzana Treatment Centers, Inc.

Goal:

- To foster ongoing discussion and collaboration among SUD providers regarding workforce capacity growth needs and recruitment challenges across all levels of care of the SUD service continuum.

Key Focus Areas

General Development

Outreach and Engagement

**Collaboration Across
Networks**

Planned Activities



LISTENING SESSIONS



**CONVENING
WORKSHOPS**



**NETWORK
COLLABORATION**



2025 SUD CHAMPIONS OF CHANGE AWARDS



2025 SUD Champions of Change Awards

- **THANK YOU** to providers for submitting nominations
- Received **65** nominations
- **SAVE THE DATE:** Winners will be announced at next All Treatment Provider Meeting on November 4





**Congratulations
to our nominees**



Frontline	Leadership	Administrative
- Annette Wayand - Candice Guizar - Cesar Gomez - Corey Kwoka - Damiso Vaughns - Dayna Dewitt Mataisz - Gabriel Cancino - Gilbert Godinez - James Olalia - Jhonny Isai Morales - Jorge Ruvalcaba - Jose Luis Hernandez - Jose Zuniga - Juan Castro - Juan Mendez Lopez - Kristine Ramirez - Marisa Jamieson - Martha Favela - Mike Cativo - Paige Mills - Rachel Michelle Carrillo - Rashone Guyton - Stephanie Ortiz	- Archie Hoggan - Chelsea Neal - Cindy Hodge - Citlalilt Pastrana - Denise Hernandez-Felice - Dylan Grace - Edith Urner - Elan Javanfard - Jenny Sanchez - Jesse Campbell - Katherine Willkom - Rebecca Ruiz - Sally Tapia - Samantha Salmeron - Stephanie Ortiz - Victoria Soto - William Tarkanian	- Anai Arroyo - Chris Abernathy - Evelyn Chavarin - Jillian Becker - Kyle Conneally - Rudolph Partida
		Agency
		- Behavioral Health Services (BHS) - Hollywood - Casa Treatment Center - Didi Hirsch Mental Health Services - Koreatown Youth and Community Center (KYCC) - Los Angeles Center of Drug and Alcohol Abuse (LA CADA) - Rancho San Antonio - The Beacon House Association of San Pedro - The Teen Project, Inc.



PAC DISCUSSION ITEMS





PAC Discussion Items

1. **AB 1037:** Impact and Implications
 - Neptune Linares, *CLARE / Matrix*
2. **Referral Disposition Log**
 - Claire Kobren, *Changing Spirits*





SAPC DISCUSSION ITEMS





SAGE MANAGEMENT DIVISION UPDATES

Dr. David Hindman, SAPC

Substance Abuse Prevention and Control
County of Los Angeles Department of Public Health

Referral and Appointment Disposition Feedback

General Findings

- Majority of Direct to Provider referrals are accepted by the screening provider on the day of or within a few days.
- ASAM and Referral Info drop down options sometimes do not populate because the information was not entered correctly.

ASAM Co-Triage must be completed and finalized by either the counselor or an LPHA, prior to the Referral Connections form.

- Counselors should make sure the ASAM data is present in Sage if it is not populating on the Referral Connections form by clicking on “Refresh Assessment Information” on the ASAM Assessment form.

An Appointment and Referral Disposition IS NOT required

- if the client is accepted on the same day of the screening
- AND “Was patient admitted on first date of contact” is “Yes.”

Providers should be checking the Appointment and Referral Disposition view in Sage

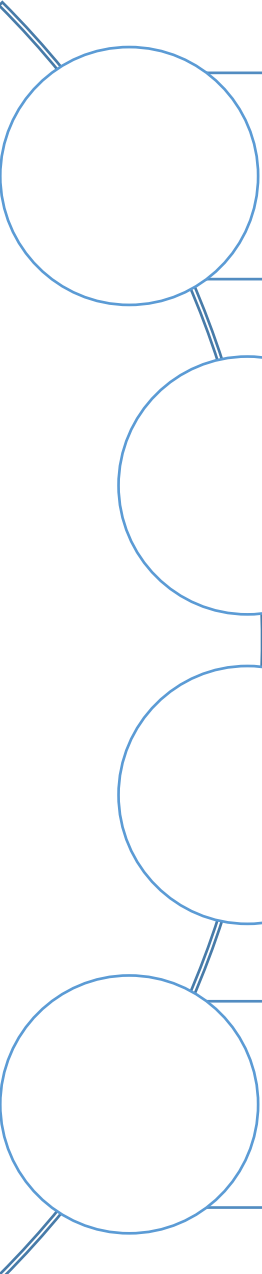
- Track appointments made within the last 30 days through 14 days from the current date.
- The Referral ID report is being updated to capture all available information.

provider Feedback

Sage Bi-Annual Practitioner License Verification

Why is it Important for SAPC

- SAPC has an obligation to LA County to ensure those who are providing services to our clients remain in good standing and provide high quality services.
- DHCS also requires that SAPC monitor license status and disciplinary status from various sources, such as DHCS, OIG, relevant boards etc., as part of ongoing credentialing and re-credentialing activities.



Starting today, 10/14/2025, the Sage Access Management Section will begin emailing providers a list of practitioners for licenses and employment verification.

This will help to gain an accurate roster of current providers in the network, which will be used to update the Sage system.

Based on this list, we will be able to accurately track current credentials, expiration dates and employment status in Sage.

Once the data is confirmed and entered by SAPC, providers and SAPC will then have visibility via widgets on current information. (Future functionality)

Current Data Issues

SAPC recently reviewed all current practitioners in Sage and found significant data discrepancies across the network.

Initially, when validating license/certification/registrations from the data in Sage, it appeared that several hundred practitioners were practicing on expired or invalid credentials.

Upon further investigation, it was related to outdated information in Sage.

Several registered counselors changed to a different certifying body, or became certified, which was not updated in Sage.

What Providers Need to Do?

- The Sage Liaison must complete and return the form by 10/31/25.
- The expectation is for the Sage Liaison for your agency to submit an updated SAPC Sage User Creation form via the Sage Help Desk when your staff's credentials change or are renewed.

Why is this needed?

- This will be critical to minimize denials going forward. SAPC will be implementing controls where services rendered by providers on expired credentials will be denied in Sage.
- Additionally, services provided by performing providers on expired credentials will be recouped.

Los Angeles Network for Enhanced Services (LANES) Implementation

What is LANES?

The Los Angeles Network for Enhanced Services (LANES) is a Health Information Exchange (HIE) supporting organizations for enhanced health information accessibility and data sharing.

- Benefits of LANES:
 - Care Coordination between health and behavioral health care providers
 - Convenient access to 13 million patients in the LANES network when appropriate consents are in place.
 - 80% of local community clinics use LANES
- LANES Platform
 - Get a patient synopsis connecting you to information from community clinics, hospitals, and other physical health and behavioral health facilities.
 - Integration with California's CURES Prescription Drug Database
 - Ability to access client information from other LA County Departments including Department of Health Services (DHS) and Department of Mental Health (DMH).

LANES Implementation

- SAPC has a signed contract with LANES to share SUD data in the LANES Portal.
- SAPC's contract includes LANES access to the SAPC Provider network without cost to providers via the Sage EHR system.
- ***In order to have access to LANES via the Sage EHR system, SAPC contracted providers MUST:***
 - Opt-in and sign a no-cost MOU between your agency, LANES, and SAPC.
 - While it is not required that an agency complete the MOU, it is highly encouraged to provide your staff access to the LANES resource.
 - Identify specific users within your agency to be given LANES access.
 - It is recommended that LPHAs and staff that conduct care coordination services have access to LANES
- ***If agencies do not opt-in and sign the MOU, then:***
 - Your agency will not be given access to LANES
 - Clinical information related to clients you served will not be shared with LANES even if the client has signed a Release of Information on file.

Next Steps

- SAPC is finalizing MOU execution procedures with LANES
- Your CPA will reach out to your agency leadership regarding sign the MOU
- If your organization signs the MOU, SAPC's Sage Access Management Section (SAMS) will reach out to your Sage Liaison for staffing lists

Medical Record Printouts



SAPC's Sage Management Division, in conjunction with Netsmart, has been developing a more cohesive and comprehensive method to print medical records.

Printouts of clinical documentation will be available to providers as a "report" that was specifically formatted to match layout of the associated document.

The printouts will include all relevant electronic signatures throughout the documentation process.

- SAPC will release the first round of printouts this month.
 - Admission (Outpatient)
 - Diagnosis
 - Demographics (Update Client Data)
 - ***Progress Note (Currently available and updated)***
 - ***Problem List/Treatment Plan (Updated in LIVE 10/14/25)***
 - Youth and Young Adult Screener
 - Patient Handbook Acknowledgement
 - Recovery Bridge Housing Discharge
 - Referral Connections
 - Service Connections Log
 - Monthly Activity Report

provider Feedback



Thank You!



TREATMENT PERCEPTIONS SURVEY (TPS) DATA COLLECTION

Dr. Tina Kim, SAPC

Substance Abuse Prevention and Control
County of Los Angeles Department of Public Health



TPS Administration and Submission Windows

IMPORTANT DATES





2025 TPS Administration

What	Period
DHCS official survey administration	October 20 - 24, 2025
Additional survey collection	October 25 - November 19, 2025
Survey Weblinks/Pre-filled PDF forms	• Will be emailed to agency contact on October 14 • The online survey links will be activated on October 19th, 5PM • Will be deactivated midnight on November 26

Guidelines for Submitting Paper Surveys to SAPC

What	Period	Submission Deadline
DHCS official survey administration	October 20 - 24, 2025	October 31, 2025
Additional survey collection	October 25 – Nov.19, 2025	November 26, 2025

- Survey packets may be submitted by facility or by the whole agency via drop-off or mailed to SAPC:

Mail (obtain a tracking number):

Tina Kim

Chief of Health Outcomes & Data Analytics Division
1000 S. Fremont Ave. Bldg. A-9 East 3rd Floor (Box#34)
Alhambra, CA, 91803

Drop Off Box at Bldg. A-9 East 3rd Floor in the reception area:

There will be a TPS drop off sign-up sheet paper. Please make sure to sign after you drop off your survey packet;

Which Paper Form to Use?

- English and Spanish Version:
 - Use SAPC pre-filled Adult/Youth TPS forms
- Other Languages:
 - Use downloadable versions available at <http://publichealth.lacounty.gov/sapc/providers/treatment-perceptions-survey.htm>
- **Do not** use surveys from State/UCLA, due to SAPC's modified items.
- If you need additional surveys, please contact hoda_tps@ph.lacounty.gov

How to Access the Online Surveys

- Use the customized provider links that will be emailed to your agency's TPS Committee Member, starting 10/14/25.
- SAPC created links per the unique combination below:
 - Youth or adult version
 - 6-digit CalOMS Treatment Provider ID
 - 10-digit Site address
 - Setting (Early Intervention, OP/IOP, Residential, WM, OTP and Recovery Services).

https://sapchoda.sjc1.qualtrics.com/jfe/form/SV_6tkCorSQMPdUgrc?AG=BEST&PI=190000&RU=1000_S_FRE&TS=OP_IOP&SU=Adult

Main Weblink

https://sapchoda.sjc1.qualtrics.com/jfe/form/SV_6tkCorSQMPdUgrc

Unique Identifiers

Agency Name (AG)	AG=BEST
Provider number (PI)	PI=190000
Reporting unit/ address (RU)	&RU=1000_S_FRE
Treatment Setting (TS)	TS=OP_IOP
Adult/Youth Survey (SU)	&SU=Adult

- Use the correct link so that we can track data accordingly.

TPS Webpage

- TPS Webpage includes:
 - Paper survey versions with 13 threshold languages
 - Other materials
 - Frequently Asked Questions
 - Presentation Slides
 - TPS Provider Instructions
 - TPS Patient Instructions – English and Spanish
 - TPS Flyer Template – English and Spanish
 - Link

<http://publichealth.lacounty.gov/sapc/providers/treatment-perceptions-survey.htm>



PUBLIC COMMENTS

Dr. Gary Tsai, Bureau Director, SAPC

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Meeting Wrap Up

- **Next meeting:** Tuesday, December 9, 2025
- **Decisions**
- **Feedback on PAC Meetings:**
 - a) What did you like about the PAC meeting?
 - b) How could the PAC meeting be improved?
 - c) Do you have recommendations for topics that should be discussed at future PAC meetings?

PAC Meeting Feedback



<https://forms.office.com/g/tvzu2QZLT7>



ADJOURN

Next PAC meeting:

December 9, 2025, 2 PM – 4 PM

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