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September 27, 2014

Bulletin 14-01

TO: Executive Directors
Community Assessment Service Centers

FROM: Wesley L. Ford, M.A., M.P.H., Director *WLF*
Substance Abuse Prevention and Control

SUBJECT: **MEDI-CAL OUTREACH AND ENROLLMENT ASSISTANCE GRANT**

This is to notify Community Assessment Service Centers (CASC) of necessary adjustments that were made to the Department of Health Care Services (DHCS) Medi-Cal Outreach and Enrollment Assistance (MOEA) activities:

1. The MOEA Statement of Work (SOW), Section C.1 states that Community Assessment Service Centers (CASC) providers will assist potential Medi-Cal eligible clients through guidance and a warm hand off to the Department of Public Social Services (DPSS) to complete an application.

The warm hand off to DPSS now consists of a warm hand off to State Certified Entities as well as using the secured "Your Benefit Now" web portal.

2. The MOEA SOW, Section (D.1.b.) Outreach and Enrollment Objectives were not included. However, Substance Abuse Prevention and Control and CASC must comply with DHCS, Medi-Cal Outreach and Enrollment Assistance grant goals:

- Each CASC provider shall conduct outreach to at least 525 current clients of contracted SUD treatment programs per Fiscal Year.
- Conduct Medi-Cal eligibility screening with an average of at least 368 current clients of contract SUD programs and persons seeking admission to SUD treatment services per Fiscal Year.

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- Assist at least 184 individuals per Fiscal Year to successfully enroll in Medi-Cal, with special emphasis on persons with SUD service needs who are seeking services through a SAPC-contracted CASC site or already admitted as a client in a SAPC-contracted SUD Treatment program.
- Retention/follow up - CASC will attempt to make contact with 111 clients, who DPSS previously assisted with submitting/facilitating their Medi-Cal application, to offer renewal/re-determination assistance through periodic follow up contacts in-person, by telephone, email, or U.S. Postal Service at periodic intervals.

The SOW will not be amended to reflect the above changes; however, this bulletin will serve as a formal notice that you and your staff can use for contract audit visits.

If you have any questions or need additional information, please contact Yolanda Cordero at (626) 299-4510 or via email at ycordero@ph.lacounty.gov.

WLF:yc

c: Anne Robinson
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