

Referral processes for addiction medication services should include navigating each insurance system, including Medi-Cal and/or other third-party insurance, that applies to each patient.

Access Protocol for Direct Provision of Addiction Medications Services, Non-Opioid Treatment Program (OTP) Sites of Care:

For Medi-Cal members receiving addiction medication services delivered directly by medical LPHAs operating within the scope of practice of their license (licensed prescribing clinician) on-site at sites of care other than OTPs:

1. The licensed prescribing clinician writes a prescription for addiction medication(s) which is sent to a community pharmacy.
2. The community pharmacy bills Medi-Cal Rx (or the patient's other health insurance benefit) to dispense the addiction medication.
3. The provider agency's practitioners coordinate care directly with the community pharmacy to facilitate the patient's access to the prescribed addiction medication(s).

Access Protocol for Direct Provision of Addiction Medications Services, OTP Sites of Care:

1. The OTP follows the applicable federal and state regulations to conduct a required history and physical and determine which addiction medication(s) are clinically indicated for the patient.
2. OTP medication units dispense the clinically indicated medication directly to the patient in accordance with established protocols and regulations.
3. In instances when it is not feasible for the OTP agency to dispense a clinically indicated medication (such as those described within Attachment B) directly from the medication unit, the OTP's licensed prescribing clinician shall prescribe the clinically indicated medication through the non-OTP addiction medication access protocol (described above) **or** arrange for the patient to access the clinically indicated medication through referral (described below)

Access Protocol for Addiction Medications Services through Referral to External Partners

1. SAPC contracted treatment agencies shall maintain a list of referral locations involving external partners that include the name, address, phone number, website (when available), and distance to the external partner. These referral options are available through List 1, below.
2. The provider agency's practitioners should coordinate care directly with the external partner to facilitate the patient's access to the prescribed addiction medication(s), including coordinating directly with any community pharmacy involved with dispensing the prescribed addiction medication.

List 1: Community Sites Who Provide Addiction Medication Services

- **Los Angeles County Clinic Directory for Addiction Medication Services**

<http://losangelesmat.org/search>

Note: List interface lists the name, address, phone number, website (when available), distance to the external partner, and lists which specific addiction medications are available at each location.

- **Los Angeles County Substance Use Treatment Bed and Availability Tool**

<http://sapccis.ph.lacounty.gov/sbat>

Note: This interface lists DPH-SAPC contracted OTP and non OTP sites of care. OTP sites of care can be identified using the OTP checkbox in the filter. Other sites of care which offer MAT can be identified using Medications for Addiction Treatment (MAT) checkbox in the filter.

The address functionality on the site can be used to determine the distance between where the patient is the distance to the external partner.

- **Los Angeles County Addiction Medication Consultation Line**

213-288-9090

Note: DPH-SAPC contracted agencies can access on-demand addiction medicine telephone consultation via this access line between 8a and 12a, 7 days a week.