

**Department of Public Health (DPH), Substance Abuse Prevention and Control (SAPC)
Provider Staffing Level Requirements for Delivery and Oversight of Treatment Services**

Effective 7/1/2022

BENEFIT PACKAGE COMPONENTS		STAFF LEVEL								
HCPCS	Description	Trained Support Staff ¹	Medi-Cal Peer Support Specialist ²	Registered SUD Counselor ³	Certified SUD Counselor ⁴	LPHA & License-Eligible LPHA ⁵	Physicians ⁶	APPLICABLE ASAM LEVELS OF CARE AND OTHER BENEFITS ⁷		
Substance Use Disorder (SUD) Treatment Services	H0049	Screening			✓	✓	✓	✓	EI ⁸ , CENS ⁹ , OP, IOP, R, WM, OTP, FBS ¹⁰ , Recovery Services	
	H0001	Intake Forms and Documents			✓	✓	✓	✓	EI ⁸ , OP, IOP, R, WM, OTP, FBS ¹⁰ , Recovery Services	
	H0001	ASAM Assessment	Assess			✓	✓	✓	✓	EI ⁸ , OP, IOP, R, WM, OTP, FBS ¹⁰
			Sign					✓	✓	
	T1007	Treatment Planning / Problem List	Develop, Update, Review treatment plans or problems lists (within scope of practice)			✓	✓	✓	✓	EI ⁸ , OP, IOP, R, WM, OTP, FBS ¹⁰ , Recovery Services
			Sign Problem List					✓	✓	
			Sign Treatment Plan ¹¹ (OTP settings)					✓ Qualified NP and PA only	✓	
H0005	Group Counseling			✓	✓	✓	✓	EI ⁸ , OP, IOP, R, WM, OTP, FBS ¹⁰ , Recovery Services		

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T1012	Patient Education			✓	✓	✓	✓	EI ⁸ , OP, IOP, R, WM, OTP, FBS ¹⁰ , Recovery Services	
H0004	Individual Counseling			✓	✓	✓	✓	EI ⁸ , OP, IOP, R, WM, OTP, FBS ¹⁰ , Recovery Services	
H2011	Crisis Intervention			✓	✓	✓	✓	OP, IOP, R, WM, OTP, FBS ¹⁰	
90846	Family Therapy					✓	✓	EI ⁸ , OP, IOP, R, WM, OTP, FBS ¹⁰	
T1006	Collateral Services			✓	✓	✓	✓	EI ⁸ , OP, IOP, R, WM, OTP, FBS ¹⁰ , Recovery Services	
T2001	Non-Emergency Transportation	✓		✓	✓	✓	✓	EI ⁸ , OP, IOP, R, WM, OTP, FBS ¹⁰ , Recovery Services	
H2010	Medication Services (Non-MAT) ¹²	✓ LVN, LPT, & MA in residential settings only with IMS approval from DHCS		✓	✓	✓	✓	OP, IOP, R, WM, OTP, FBS ¹⁰	
MAT-SVC	Medications for Addiction Treatment ¹³	Medical evaluation				✓ Qualified NP, PA, and RN	✓	OP, IOP, R, WM, OTP, FBS ¹⁰	
		Order				✓ Qualified NP and PA only	✓	OP, IOP, R, WM, OTP, FBS ¹⁰	

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Substance Use Disorder (SUD) Treatment Services		Prescribe (methadone) in OTP						✓	OTP	
		Prescribe (buprenorphine)					✓ Qualified NP and PA only	✓	OP, IOP, R, WM, OTP, FBS ¹⁰	
		Prescribe (other MAT options)					✓ Qualified NP and PA only	✓	OP, IOP, R, WM, OTP, FBS ¹⁰	
		Administer					✓ Qualified NP, PA, and RN	✓	OP, IOP, R, WM, OTP, FBS ¹⁰	
		Monitor					✓ Qualified NP, PA, and RN	✓	OP, IOP, R, WM, OTP, FBS ¹⁰	
	H0020	Methadone Dispensing	✓ LVN				✓ Qualified NP, PA, and RN	✓	OTP	
	S5001A	Naltrexone-Brand Name Tablet	✓ LVN				✓ Qualified NP, PA, and RN	✓	OTP	
	S5001AB	Naltrexone-Brand Name Extended-Release Injectable	✓ LVN				✓ Qualified NP, PA, and RN	✓	OTP	
	S5000B	Buprenorphine-Generic Dispensing	✓ LVN				✓ Qualified NP, PA, and RN	✓	OTP	
	S5000C	Disulfiram-Generic Dispensing	✓ LVN				✓ Qualified NP, PA, and RN	✓	OTP	
S5001D ¹⁴	Naloxone Dispensing	✓ LVN				✓ Qualified NP, PA, and RN	✓	OTP		
H0014-1	Ambulatory Detoxification				✓ (SUD counselors must operate)	✓ (SUD counselors must operate)	✓ (Non-medical professionals must operate)	✓	1-WM	

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	without Extended Onsite Monitoring			within their scope of practice if MAT is offered)	within their scope of practice if MAT is offered)	within their scope of practice if MAT is offered)		(without extended monitoring)	
Substance Use Disorder (SUD) Treatment Services	H0014-1	Ambulatory Withdrawal Management with Extended Onsite Monitoring		✓ (SUD counselors must operate within their scope of practice if MAT is offered)	✓ (SUD counselors must operate within their scope of practice if MAT is offered)	✓ (Non-medical professionals must operate within their scope of practice if MAT is offered)	✓	2-WM (with extended monitoring)	
	H0012	Subacute Detoxification Residential with Clinical Management		✓ (SUD counselors must operate within their scope of practice if MAT is offered)	✓ (SUD counselors must operate within their scope of practice if MAT is offered)	✓ (Non-medical professionals must operate within their scope of practice if MAT is offered)	✓	3.2-WM	
	0953	Subacute Detoxification Inpatient with Medical Monitoring		✓ (SUD counselors must operate within their scope of practice if MAT is offered)	✓ (SUD counselors must operate within their scope of practice if MAT is offered)	✓ (Non-medical professionals must operate within their scope of practice if MAT is offered)	✓	3.7-WM	
	0953	Acute Detoxification Inpatient with Medical Management		✓ (SUD counselors must operate within their scope of practice if MAT is offered)	✓ (SUD counselors must operate within their scope of practice if MAT is offered)	✓ (Non-medical professionals must operate within their scope of practice if MAT is offered)	✓	4-WM	
	D0001	Discharge Services	Develop		✓	✓	✓	✓	EI ⁸ , OP, IOP, R, WM, OTP, FBS ¹⁰ , Recovery Services
Sign				✓	✓	✓	✓		

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Substance Use Disorder (SUD) Treatment Services	H0048	Alcohol/Drug Testing	✓	(Billable under Recovery Incentives Program - Contingency Management code H0050, but <u>not</u> under H0048)	✓	✓	✓	✓	EI ⁸ , OP, IOP, R, WM, OTP, FBS ¹⁰ , Recovery Services
	H0006	Care Coordination			✓	✓	✓	✓	EI ⁸ , OP, IOP, R, WM, OTP, FBS ¹⁰ , Recovery Services
	H0025	Behavioral Health Prevention Education Service		✓					EI ⁸ , OP, IOP, R, WM, OTP, FBS ¹⁰ , Recovery Services
	H0038	Self-Help/Peer Services		✓					EI ⁸ , OP, IOP, R, WM, OTP, FBS ¹⁰ , Recovery Services
	H0038-R	Recovery Monitoring			✓	✓	✓	✓	Recovery Services
	H0038-P	Relapse Prevention			✓	✓	✓	✓	Recovery Services
	H0050	Recovery Incentives Program - Contingency Management Pilot	✓ ¹⁵	✓	✓	✓	✓	✓	Recovery Incentives Program - Contingency Management Pilot ¹⁶

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H2034	Recovery Bridge Housing (House Managers ¹⁷)	✓		✓	✓	✓	✓	RBH	
QI and UM Requirements	-	Appeals Filing	✓	✓	✓	✓	✓	EI ⁸ , OP, IOP, R, WM, OTP, FBS ¹⁰ , Recovery Services	
	-	Authorization Request: MAT for clients under 18			✓	✓	✓	Youth MAT	
	-	Authorization Request: Recovery Bridge Housing			✓	✓	✓	OP, IOP, OTP, 1-WM	
	-	Authorization Request: WM for clients under 18			✓	✓	✓	Youth WM	
	-	DMC Benefit Verification ¹⁸	✓	✓	✓	✓	✓	EI ⁸ , OP, IOP, R, WM, OTP, FBS ¹⁰ , Recovery Services	
	-	Medical Necessity Determination					✓	✓	EI ⁸ , OP, IOP, R, WM, OTP, FBS ¹⁰ , Recovery Services
	-	Progress Note w/o Co-Signature		✓	✓	✓	✓ (Licensed only)	✓	EI ⁸ , OP, IOP, R, WM, OTP, FBS ¹⁰ , Recovery Services
	-	Pre-Authorization Request: Residential Services			✓	✓	✓	✓	R

ASAM Level of Care Acronym Glossary

EI – Early Intervention; OP – Outpatient; IOP -Intensive Outpatient, R – Residential, WM – Withdrawal Management; OTP – Opioid Treatment Program; FBS – Field-Based Services; – Recovery Incentives Program – Contingency Management Pilot

APPENDIX

¹ **Trained Support Staff:** Non-professional staff including clerical, billing and facility management support, who have received appropriate onsite orientation and training prior to performing assigned duties. Non-professional staff will be supervised by professional and/or administrative staff.

² **Medi-Cal Peer Support Specialist:** An individual in recovery with a current State approved Medi-Cal Peer Support Specialist Certification Program certification. The individual must meet all other applicable California state requirements, including ongoing education requirements. Medi-Cal Peer Support Specialists must provide services under the direction of a Behavioral Health Professional. Although Peer Support Services must be provided under the direction of a Behavioral Health Professional, Peer Support Specialists may be supervised by a Peer Support Specialist Supervisor* who must meet applicable California state requirements. Medi-Cal Peer Support Specialists must ensure that certified peers meet the following qualifications:

1. Be at least 18 years of age
2. Posses a high school diploma or equivalent degree
3. Be self-identified as having lived experience having experience with the process of recovery from substance use disorder
4. Agree in writing to adhere to the DHCS Code of Ethics for Medi-Cal Peer Support Specialists in California
5. Complete an 80-hour training for initial certification
6. Pass a State approved Med-Cal Peer Support Specialist Exam
7. Complete 20 hours of continuing education every 2 years

***Medi-Cal Peer Support Specialist Supervisor:** An individual who has completed a DHCS-approved peer support supervisory training within 60 days of beginning to supervise Medi-Cal Peer Support Specialists in addition to meeting at least one of the following qualifications:

1. Have a Medi-Cal Peer Support Specialist Certification Program certification and two years of experience working in the behavioral health system; OR
2. Have worked as a non-peer behavioral health professional in the behavioral health system for a minimum of two years; OR
3. Have a high school diploma or GED and four (4) years of behavioral health direct service experience.

³ **Registered Substance Use Disorder (SUD) Counselor:** A provider staff who has registered to fulfill the requirements of becoming a Registered SUD Counselor with any of the agencies accredited by the National Commission for Certifying Agencies (NCCA) and recognized by the California Department of Health Care Services (DHCS), which is limited to the California Association for Alcohol and Drug Educators (CAADE), California Association of DUI Treatment Programs (CADTP) and the California Consortium of Addiction Programs and Professionals (CCAPP) unless otherwise modified by DHCS via an Information Notice. *[DHCS; California Code of Regulations, Title 9].*

To be able to conduct services under Los Angeles County's Substance Use Disorder (SUD) Treatment System, registered SUD counselors must comply with the following training requirements and deadlines:

1. Complete the State-required American Society of Addiction Medicine (ASAM) ASAM A and ASAM B trainings prior to delivering reimbursable treatment services; **AND**
2. Complete training on CBT, MI, clinical documentation, and treatment planning from a CAADPE, CADTP, or CCAPP associated educational institution or a certified CEU provider (e.g., SAPC-CST, UCLA-ISAP, APU and CIBHS); **AND**
3. Complete one (1) classroom course equaling a minimum of forty-five 45 hours of formal instruction in a CAADPE, CADTP or CCAPP approved SUD education program on relevant SUD related topics within twelve 12 months of the counselor's first day of employment and annually thereafter until certified (Note: Typically, one (1) academic course is equal to three (3) hours of classroom instruction per week for one (1) academic semester); **AND**
4. Complete the Certification process within five (5) years, unless qualified for a hardship extension which can extend registered status for an additional one (1) year.

Proof of completion must be documented in staff files and shared with SAPC staff upon request. Proof of completion may include letters from school administrators, certificates, and school transcripts. ***If required education/trainings are not completed within required timeframes, services will not be paid by SAPC and will be eligible for recoupment.***

Note: Registered counselors that have completed all necessary education hours for certification but have not taken the examination to become certified must complete 45 hours of SUD education OR approved continuing education units (CEU) of training on an annual basis until certified. Additionally, it is important to note that registered counselors are required to become certified within five (5) years of registration, unless qualified for a hardship extension which can extend registered status for an additional one (1) year, after which time they will no longer be eligible for registered counselor status.

Requirements for students/interns/trainees: Students/interns/trainees actively enrolled in graduate training programs (and thereby not generally eligible to be registered with the state board for their discipline) can provide billable services if registered with a SUD counselor certifying agency recognized by DHCS. Students/interns/trainees who retain active enrollment and attendance in their graduate training program are exempt from training requirements #2, #3, and #4. If a student/intern/trainee is no longer actively enrolled or attending their graduate training program and has not matriculated to License-Eligible LPHA or LPHA status within five (5) years of registration, they will immediately be subject to the training requirements for all other Registered Counselors as outlined above.

To be able to conduct services under Los Angeles County's Substance Use Disorder (SUD) Treatment System, students/interns/trainees must comply with the following training requirements and deadlines:

1. Complete the State-required American Society of Addiction Medicine (ASAM) ASAM A and ASAM B trainings prior to delivering reimbursable treatment services; **AND**
2. Complete training on CBT, MI, clinical documentation, and treatment planning from their graduate program; a CAADPE, CADTP, or CCAPP associated educational institution or a certified CEU provider (e.g., SAPC-CST, UCLA-ISAP, APU and CIBHS); **AND**
3. Maintain enrollment in their graduate program.

⁴ **Certified Substance Use Disorder (SUD) Counselor:** A provider staff who has been certified by one of the agencies accredited by the NCCA and recognized by DHCS, which include CAADE, CADTP and CCAPP unless otherwise modified by DHCS via an Information Notice. *[DHCS; CCR, Title 9].*

To be able to conduct services under Los Angeles County’s SUD Treatment System, certified SUD counselors must comply with the following training requirements and deadlines:

1. Complete the State-required ASAM A and ASAM B trainings prior to delivering reimbursable treatment services; **AND**
2. Provide proof of training on CBT, MI, clinical documentation, and treatment planning from a CAADPE, CADTP, or CCAPP associated educational institution or a certified CEU provider (e.g., SAPC-CST, UCLA-ISAP, APU and CIBHS),.

Proof of completion must be documented in staff files and shared with SAPC staff upon request. Proof of completion may include letters from school administrators, certificates, and school transcripts. ***If required education/trainings are not completed within required timeframes, services will not be paid by SAPC and will be eligible for recoupment.***

⁵ **LPHA:** Licensed Practitioner of the Healing Arts comprise the following clinical professionals: Physicians (MD or DO); Nurse Practitioners (NP); Physician Assistants (PA); Registered Nurses (RN); Registered Pharmacists (RP); Licensed Clinical Psychologists; Licensed Clinical Social Workers (LCSW); Licensed Professional Clinical Counselors (LPCC); Licensed Marriage and Family Therapists (LMFT); and License-eligible LPHAs. The LPHAs must provide services, and receive supervision required under their respective scope of practice laws. *[DMC-ODS Special Terms and Conditions].*

To be considered a **License-eligible LPHA** under the CalAIM initiative, an individual must have already earned their advanced degree and be registered with the State-licensing authority for the respective field to obtain supervised clinical experience (SPE) for licensure. This includes the following: Registered Psychologist, Psychological Associate, Associate Clinical Social Worker (ACSW), Associate Marriage and Family Therapy (AMFT), and Associate Professional Clinical Counselor (APCC).

- For a psychologist candidate (governed by the CA Board of Psychology – CA BOP), “License eligible” is one who is gaining experience required for licensure as a Psychological Associate (pre-doctoral or post-doctoral) or, (2) has received a waiver to practice (e.g. is a ‘Waivered Psychologist’) by the Department of Mental Health, in accordance with applicable statutes and regulations. In either case, the candidate must be appropriately registered with the CA Board of Psychology or be prior to delivering services and working under appropriate supervision of a licensed psychologist or a physician board certified in psychiatry.

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- For a social worker candidate, a marriage and family therapy candidate, or a professional clinical counselor candidate (governed by the CA Board of Behavioral Sciences – BBS), “Licensed eligible” is one registered with the BBS for the purpose of acquiring the experience related for licensure, in accordance with applicable statutes and regulations. This includes registration as either an ACSW, AMFT, or APCC. In each case, candidates must be appropriately registered with the BBS prior to delivering services and working under appropriate supervision of a licensed mental health professional, including a LCSW, LMFT, LPCC, and licensed psychologist or a physician board certified in psychiatry.

Non-state registered students, interns, or trainees (i.e., those who have not yet received their advanced degree in the respective field and do not have registration with the appropriate state board) are not considered License-eligible LPHAs. For this reason, (1) these individuals cannot perform the duties of a License-eligible LPHA (e.g., sign-off on a treatment plan) and (2) network providers cannot submit claims for treatment services delivered by these individuals. **However, non-state registered students/interns/trainees can provide billable services if registered with a SUD counselor certifying agency recognized by DHCS and remain actively enrolled and attending a graduate training program (see “Registered Counselor”).** Even though registered counselors are able to provide many services without an LPHA’s co-signature, because student/interns/trainees are working to earn graduate credit, these providers are required to have co signatures on all their clinical documentation and receive weekly supervision. At a minimum, consistent with State-licensing authorities, this supervision requirement consists of one (1) hour of individual supervision or two (2) hours of group supervision for every ten (10) hours of direct clinical service provided by the student, intern or trainee

To be able to conduct services under Los Angeles County’s SUD Treatment System, LPHAs – inclusive of License-eligible LPHAs – must comply with the following training requirements and deadlines:

1. Complete the State-required ASAM A and ASAM B trainings prior to delivering reimbursable treatment services; **AND**
2. Complete a minimum of five (5) hours of continuing education related to addiction medicine each year.

Proof of completion must be documented in staff files and shared with SAPC staff upon request. Proof of completion may include letters from school administrators, certificates, and school transcripts. ***If required education/trainings are not completed within required timeframes, services provided by the LPHA or Licensed-Eligible LPHA will not be paid by SAPC and will be eligible for recoupment.***

⁶ **Physicians:** All provider agency sites must have a medical director who is a physician 1) approved by the California Department of Health Care Services (DHCS) by submitting Form 6010; 2) been screened in accordance with 42 Code of Federal Regulations (CFR) 455.450(a) as a “limited” categorical risk within a year prior to serving the position; and 3) signed a Medicaid provider agreement with DHCS as required by 42 CFR 431.107. *[DMC-ODS Intergovernmental Agreement]*

Whenever possible, it is recommended that Medical Directors at SUD provider agencies perform functions that others within the agency are unable to optimally perform. As such, some recommended responsibilities of Medical Directors to maximize their benefit and role within the SUD system of care include:

- Provide Medications for Addiction Treatment (MAT), when clinically necessary
- Provide withdrawal management when clinically necessary if the agency is approved by DHCS to provide this level of care
- Provide clinical supervision for staff
- Refer/treat co-occurring physical and mental health conditions
- Assist other professional staff with challenging cases (e.g., refractory SUD, co-occurring conditions, certain special populations)
- Lead Quality Improvement (QI) functions/projects (e.g., QI Projects, leading clinical team meetings, etc.)
- Conducting clinical trainings on issues relevant to professional staff (e.g., documentation, ASAM Criteria, DSM-5, MAT, and co-occurring mental health conditions)
- Provide physical exams, when necessary and appropriate at their facility

Minimum expectations for Medical Directors within the specialty SUD system include: complying with clinical standards of best practice, licensing, accreditation standards and other local, state, and federal regulatory and reporting requirements; interpreting and supporting standards and requirements to others; researching and maintaining knowledge of evidenced-based practices, as well as updates regarding treatment of SUD and recovery-based services; and participating in SAPC-related meetings (e.g., Medical Director meetings, provider meetings, etc.).

In addition to serving as medical director, provider agencies are encouraged to hire physicians who can perform the clinical services described within this staffing guideline.

⁷ **Applicable American Society of Addiction Medicine (ASAM) levels of care (LOC)** include: ASAM 0.5 Early Intervention Services for Youth and Young Adults (EI), ASAM 1.0 Outpatient (OP); ASAM 2.1 Intensive Outpatient (IOP); ASAM 3.1, 3.3, 3.5 Residential (R); ASAM 1, 2, 3.2, 3.7, 4-Withdrawal Management (WM); and ASAM 1-Opioid (Narcotic) Treatment Program (OTP).

Other benefits include: Client Engagement and Navigation Services (CENS); Medication-for Addiction Treatment (MAT); Recovery Services; Care Coordination; Peer Support Services (PSS) and Field-Based Services (FBS).

⁸ **Early Intervention:** Early Intervention services (ASAM 0.5) are appropriate for youth (ages 12-17) and young adults (ages 18-20) who do not meet DSM criteria for a SUD, but who would benefit from psychoeducation and other services in accordance with the EPSDT benefit to correct or ameliorate a substance use condition this includes services that sustain, support, improve or make more tolerable an existing substance misuse or a SUD condition.

⁹ **CENS:** The Client Engagement and Navigation Services serve as a liaison between involved State or County partners (e.g., courts) and the specialty SUD system and provide services to patients that facilitate access to and completion of SUD treatment.

¹⁰ **Field-Based Services (FBS):** FBS can be delivered by a certified Peer Support Specialists, registered SUD counselor (with 1 year (12 months) of relevant experience (with close supervision), certified SUD counselor or LPHA.

¹¹ **Treatment Plan (OTP Settings):** When Medications for Addiction Treatment (MAT) are included in the Treatment Plan in OTP settings, LPHAs who sign off on Treatment Plans must be licensed prescribers.

¹² **Medication Services (Non-MAT):** Includes staff time providing education to patients about MAT conducted outside of a medical service listed under Medications for Addiction Treatment and includes: staff time storing, handling, and safeguarding medications in residential settings; assisting patients with medication self-administration; distributing, handling, and educating patients on the use of naloxone; and providing patients education about MAT.

¹³ **Medications for Addiction Treatment (MAT):** These services include medical evaluations of patients, the ordering, prescribing, and/or administering of medication medically necessary to treat patients with substance use disorders by staff lawfully authorized to provide such services. Medications for Addiction Treatment includes the use medications outside of their FDA-labeled indication when these medications are clinically appropriate and effective in the treatment of substance use disorders. This additionally includes ordering and reviewing the results of laboratory testing and the medical assessment of medication response and side effects within their scope of practice or licensure. The use of medications to comprehensively treat SUDs and provide a whole-patient approach to treatment that includes addressing the biomedical aspects of addiction.

With the exception of Methadone, which can only be provided in OTP settings, MAT can be prescribed and administered in residential treatment settings with approval for Incidental Medical Services (IMS) from DHCS. However, MAT services provided in residential treatment settings are included within the bundled rate associated with specific withdrawal management levels of care indicated by the current version of the SAPC Substance Use Disorder (SUD) Rates and Standards Matrix.

¹⁴ **Naloxone:** S5001D is only claimable in OTP settings. Naloxone can be prescribed for dispensing through community pharmacies. Naloxone can also be obtained through purchasing naloxone directly and/or obtaining naloxone from a grant program, such as the CA Naloxone Distribution Program, for community based distribution to patient. When naloxone is distributed to and/or handled for patients, these are billable as a H2010 Medication Services (Non-MAT) by eligible practitioners or H0038 Self-Help/Peer Services by Peer Support Specialists.

¹⁵ **Contingency Management Coordinator:** Other trained staff can serve as Contingency Management Coordinator under the supervision of an LPHA, however this does not change existing requirements for providers of other DMC-ODS services.

¹⁶ **Recovery Incentives Program - Contingency Management Pilot:** This is applicable only to program sites approved by DHCS to participate in the Recovery Incentives Program - Contingency Management Pilot, between the first quarter of 2023 and March 2024.

¹⁷ **Recovery Bridge Housing (RBH) Housing Managers:** At minimum, a trained support staff will oversee the daily operation of the RBH facility; implement RBH policies, procedures, rules, and requirements; ensure the quality of the facility, and the health and safety of RBH residents. At a minimum, training for this trained support staff will include basic first aid, CPR, naloxone and drug overdose response, blood-borne illnesses, cultural competency and implicit bias. RBH Housing Managers will provide random inspections of the RBH facility to ensure compliance with specified RBH policies, procedures, rules, and requirements. RBH House Managers may also assist in the chores/maintenance of the residents' home. All residents will be provided an emergency contact number that will allow them to speak with a "live" individual twenty-four hours per day, seven days per week (24/7). As such, RBH facilities must have a staff member available on-call 24/7 who is available to address immediate needs of RBH residents and appropriately triage emergencies that may arise. The Housing Manager is allowed to manage up to five sites and/or live on-site. If the Housing Manager is not accessible to address the immediate needs of residents during a crisis, a trained staff must be available.

The RBH Housing Manager must not be an RBH beneficiary. Each agency has the discretion to provide on-site, live-in staffing or off-site staffing who oversee the location(s). The Housing Manager is allowed to live on site as long as they do not occupy a SAPC contracted bed.

¹⁸ **DMC Benefit Verification:** To be eligible for DMC reimbursable treatment services, individuals must be confirmed to 1) reside within Los Angeles County; 2) have Medi-Cal and benefits assigned to or are in the process of having benefits assigned (initiated Inter-County Transfer process) Los Angeles County as the county of responsibility or the county of residence; and 3) meet SAPC's medical necessity criteria. Participants of My Health LA who meet medical necessity criteria receive the same benefit package, but services are reimbursed through non-federal funding sources.