

**County of Los Angeles, Department of Public Health
Substance Abuse Prevention and Control**

Utilization Management (UM) Provider Meeting

Wednesday – December 15, 2021

11:00am – 12:30pm

Call Information 1 (323) 776-6996 Access Code 299546541#

OR

[Microsoft Teams meeting](#)

[Click here to join the meeting](#)

AGENDA

Welcome / Introductions

Authorization Submission Deadline Reminder

Notice of Adverse Benefit Determination (NOABD)

Update to SAPC Appeals and Grievance/Complaint Process

Timeframe for Medical Necessity for Non-Residential Services

Open Discussion

Adjournment

Resources

- SAPC Provider Website – <http://publichealth.lacounty.gov/sapc/NetworkProviders/Forms.htm>
- Fiscal Year 2020-2021 Rates and Payment Policy Updates (contains Authorization Submission Deadline (pages 8-9): <http://publichealth.lacounty.gov/sapc/bulletins/START-ODS/20-10/SAPCIN20-10RatesFY20-21.pdf>
- Documenting Changes in Financial Eligibility Status:
<http://publichealth.lacounty.gov/sapc/NetworkProviders/FinanceForms/FinancialEligibility/DocumentingChangesFinancialEligibilityStatus.pdf>
- 30-day Pending Medi-Cal or Transfer Benefit:
<http://publichealth.lacounty.gov/sapc/bulletins/START-ODS/21-02/SAPCIN21-02MediCalEnrollmentTransfer30DayPolicy.pdf>
- Changes to Non-Residential Medical Necessity (DHCS BHIN 21-019):
<https://www.dhcs.ca.gov/Documents/BHIN-21-019-DMC-ODS-Updated-Policy-on-Medical-Necessity-and-Level-of-Care.pdf>
- Changes to Residential Episodes (DHCS BHIN 21-021):
<https://www.dhcs.ca.gov/Documents/BHIN-21-021-DMC-ODS%e2%80%93Updated-Policy-on-Residential-Treatment-Limitations.pdf>
- Recovery Service Updates: <https://www.dhcs.ca.gov/Documents/BHIN-21-020-DMC-ODS-Clarification-on-Recovery-Services.pdf>
- Sage Website – <http://publichealth.lacounty.gov/sapc/Sage/Sageinfo.htm>