

# September 10, 2024, PROVIDER MEETING

## FAQ

All slides and the recorded presentation are posted on the SAPC Network Provider site:  
<http://publichealth.lacounty.gov/sapc/NetworkProviders/Regulations.htm>

	QUESTIONS	ANSWERS (AND UNIT RESPONSIBLE)
1.	Where can providers access the resources shared during the meeting?	<ul style="list-style-type: none"> <li>• <a href="#">Provider Meeting Presentation Slides - August 28, 2024</a></li> <li>• <a href="#">Substance Abuse Prevention &amp; Control (SAPC) Provider Advisory Committee (PAC) webpage</a></li> <li>• <a href="#">SAPC Bulletins webpage</a></li> <li>• <a href="#">SAPC Training Calendar</a></li> <li>• <a href="#">Medication Assisted Treatment (MAT) LA Clinic Directory</a></li> <li>• <a href="#">Recruitment resources: CSAM Career Center</a></li> <li>• <a href="#">ASAM Career Center</a></li> <li>• <a href="#">SAPC IN 24-04: FY 24-25 Rates &amp; Payment Policy Updates</a></li> <li>• <a href="#">SAPC Rates &amp; Standards Matrix FY 24-25</a></li> <li>• <a href="#">SAPC FY 24-25 Service Codes &amp; Standards Rates Matrix Updates</a></li> </ul>
<b>Special Programs and Initiatives</b>		
2.	How can providers obtain information regarding the Provider Advisory Committee (PAC)?	Please email Kathy Watt <a href="mailto:wattvnrh@aol.com">wattvnrh@aol.com</a> and Armen Ter-Barsegyan <a href="mailto:ater-barsegyan2@ph.lacounty.gov">ater-barsegyan2@ph.lacounty.gov</a> for Provider Advisory Committee Meetings. For more info on the Youth Building Relationships, Inspiring Development, and Growing Engagement you can email the Youth Services Unit at <a href="mailto:DPH-SAPC-YSU@ph.lacounty.gov">DPH-SAPC-YSU@ph.lacounty.gov</a> .
3.	Where can providers find additional information regarding the Tuition Incentive Program (TIP)?	Please visit the SAPC <a href="#">Tuition Incentive Program</a> website for more information.  For questions related to Tuition Incentive Program (TIP) please contact <a href="mailto:tip.ttcc@tarzanatc.org">tip.ttcc@tarzanatc.org</a> or call 818-996-1051, ext 1412. Interested candidates <a href="#">may apply here</a> .
4.	How can providers sign up for the 2024 Shatterproof Walk LA?	Please click here to sign up for the <a href="#">2024 Shatterproof Walk LA</a> taking place on November 16, 2024 Please contact Niki Caliguire, Director of Fundraising Programs at <a href="mailto:ncaliguire@shatterproof.org">ncaliguire@shatterproof.org</a> with any questions.

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<b>Sage</b>		
5.	How can providers participate in the coding training sessions?	<p>The SAPC Billing Office Hours are scheduled as follows:</p> <ul style="list-style-type: none"> <li>• <b>Time:</b> 1:00 PM - 2:00 PM</li> <li>• <b>Platform:</b> Microsoft Teams</li> <li>• <b>Description:</b> Weekly Billing Office Hours will be held every Thursday from July 25th through October 24th.</li> <li>• <b>Link:</b> <a href="#">Billing Office Hours Information</a></li> </ul>
6.	Could you please clarify the preference for using Evaluation and Management (E&M) codes over Healthcare Common Procedure Coding System (HCPCS) codes (H0033) for documenting Medication-Assisted Treatment (MAT) services provided by a prescribing provider?	When a Current Procedural Terminology (CPT) code is available (specifically 99202-05 or 99212-15), SAPC's preference is to utilize this code rather than H0033 or H0034.
7.	Can the E&M codes be used in the Withdrawal Management (WM) Level of Care (LOC)?	The State has not authorized the use of E&M codes for the 3.2 Withdrawal Management Level of Care. However, a 15-minute H0034 code is available for use in this setting if required.
8.	Do the changes in COVID-19 reporting also pertain to staff and clients in non-residential levels of care?	<p>Reporting requirements pertain to both staff and patients, and are posted via <a href="#">LA County Public Health COVID-19 &amp; Acute Respiratory Illness (ARI) Reporting</a>.</p> <ul style="list-style-type: none"> <li>• Licensed healthcare settings, such as chemical dependency hospitals, are required to report according to the instructions under the category "Other Healthcare Settings."</li> <li>• Community congregate settings, including residential and recovery bridge housing settings, are required to report based on the instructions under the category "Community settings", sub-category "Community Congregate Settings".</li> <li>• Non-congregate settings, including prevention, DUI, outpatient, and OTP settings are required to report according to the instructions under the category "Community settings", sub-category "Workplaces".</li> </ul>
9.	Is Tarzana Treatment Center College (TTCC) onboarding TIP students on PCNX as part of the training?	TTCC does not onboard students on ProviderConnect NX (PCNX) as part of their TIP program. SAPC will consider this recommendation as an opportunity to enhance TIP.

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<b>Capacity Building</b>		
<b>1 – Workforce Development</b>		
10.	How can providers access the Cultural Responsiveness and Language Assistance (CRLA) Toolkits?	Please click here to access the <a href="#">CRLA Toolkits</a> .
11.	For provider proficiency examinations required under the Bilingual Bonus for Certified Proficient Staff (1-J), if the vendor/exam has received SAPC approval, must staff complete the exam during the Fiscal Year (FY) 2024-2025, or is prior completion of the exam also acceptable?	No, the exam may have been completed within the last two years, which is the standard validity period for the certificate. If the certificate is older than two years during this Fiscal Year, the individual will be required to retake the exam. Please note that a copy of the certificate will be required upon submission of the invoice.
12.	When are the release dates for the bilingual bonus and the incentive amounts?	The <a href="#">Capacity Building Package</a> specifies when the bilingual bonus will be disbursed upon submission of the invoice. The <a href="#">final slide of the language assistance</a> presentation provides relevant dates. Additionally, once the invoice is submitted in a timely manner by the 10th, the payment will be processed by the 26th. Please refer to the <a href="#">FY 24-25 SAPC CBI Activity Tracker</a> for further details.
13.	How can providers learn more about the Addiction Medication Prescribing Clinician (1-G) Funding Opportunity?	Information on the Addiction Medication Prescribing Clinician Funding Opportunity can be viewed on the <a href="#">Capacity Building Package</a> .
<b>2 – Access to Care: Reaching the 95% (R95)</b>		
14.	Where can providers locate the Access to Care (R95) invoice?	The Access to Care (95) Invoice is located on <a href="#">the Payment Reform Website</a> .