

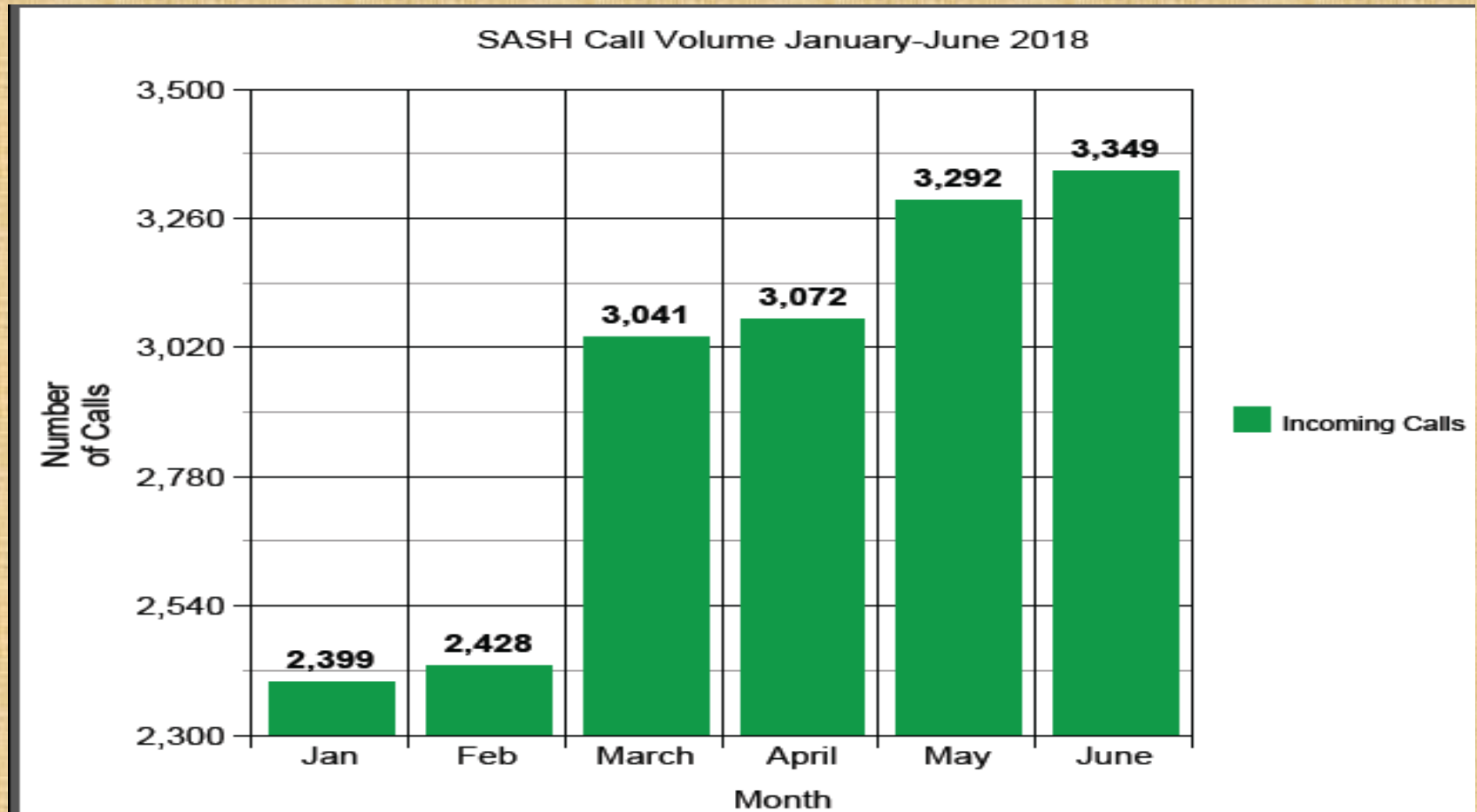
a look at

SASH

Substance Abuse Service Helpline

one year later

good news to report



SBAT

service bed availability tool

RESET FILTER

Filter by:

TREATMENT/SERVICE TYPE: ▾

- Outpatient Treatment, Level 1 (OP) ?
- Intensive Outpatient, Level 2.1 (IOP) ?
- Residential Treatment, Levels 3.1 (RS) ?
 - RS (Levels 3.1) - Male
 - RS (Levels 3.1) - Female
- Residential Population-Specific Treatment, Level 3.3 (RS) ?
 - PSRS (Levels 3.3) - Male
 - PSRS (Levels 3.3) - Female
- Residential Treatment, Levels 3.5 (RS) ?
 - RS (Levels 3.5) - Male
 - RS (Levels 3.5) - Female
- Ambulatory - Withdrawal Management, Levels

Specific Service Type

Languages Spoken

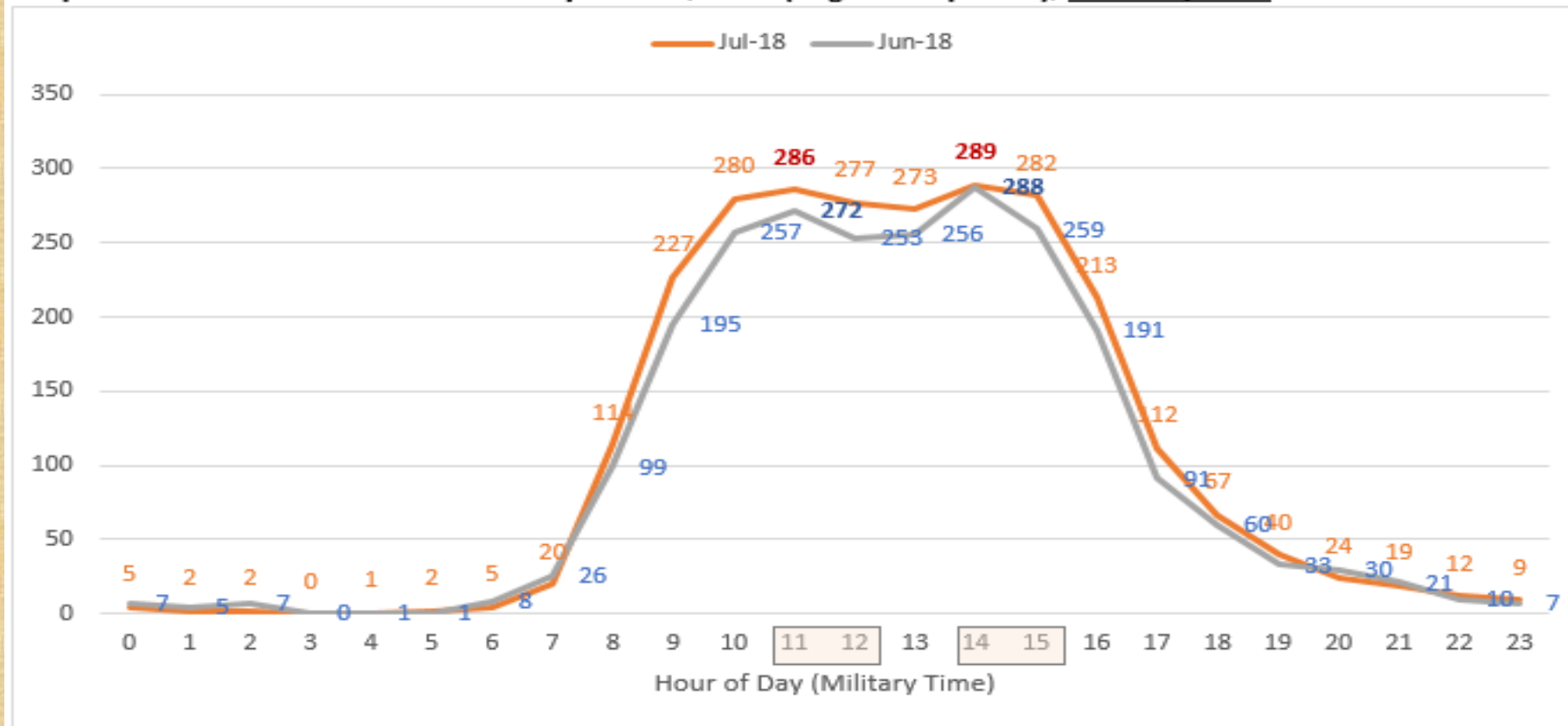
Adult, Co-Occurring Mental Health Capabilities, Court Diversion, Probation/ Parole, Re-entry, Criminal Justice, Homeless, LGBTQ, Older Adults, Parent/Guardian (Female) with Children, Sexually-Exploited, Veterans, Young Adults

English, Spanish

Last Updated: 8/22/2018 5:40:12 PM

call volumes over 24 hour period

Graph 1. Total Call Volume Received by SASH Queues (English & Spanish), June-July 2018



always looking to improve services

- Patient Satisfaction Survey will be implemented in the next 4-6 weeks.
- Callers provided an opportunity to respond to the survey by simply selecting a number option.
- Provides clients an opportunity to rate the SASH agent they spoke with and rate their overall 3 way connection experience.

Q&A