



EQUITABLE ACCESS

- **Notice of Adverse Benefit Determination**
- **Service and Bed Availability Tool**
- **AI-Impics**





Notice of Adverse Benefit Determination (NOABD)





SAPC-Generated Notices of Adverse Benefit Determination (NOABD)

- Effective September 2021, SAPC will be launching its electronic NOABD process
- Once generated, NOABDs will be **mailed** to providers and Medi-Cal beneficiaries.
 - Residential patients would likely receive their NOABD at the facility

SAPC Impacts:

- Internally generated based on patient identification in Sage
- Relevant to all NOABD types
- SAPC providers are not currently able to use this format

Provider Impacts:

- Beneficiaries receiving notices may request assistance in explaining what the letter means.
- Beneficiaries may want to appeal and request assistance.

REMINDER: Appeals are submitted using designated form and only for beneficiaries that received an NOABD



Provider Generated NOABDs

- Providers are required to complete NOABDs related to Timely Access and Termination.
- This means:
 - **All Providers** should be sending **Timely Access** notifications to beneficiaries when services are not offered within the specified timeframes
 - **Residential Providers** should be distributing **Termination notifications** to beneficiaries when the authorized service is being terminated AND the patient disagrees with termination
 - **Log NOABDs** using the template AND submit to SAPC monthly.
 - **Submit** copies of the notification letters to your CPA.



NOABDs Update Training for Providers

- **Date/Time:** September 9, 2021, 9:00 a.m.-10:30 a.m.
- **Location:** Webex Webinar
- **Purpose:** To update relevant staff on the requirements for both Provider and SAPC generated NOABDs in efforts to increase compliance to federal and State regulations.
- **Who:** Treatment and CENS providers - staff that have responsibility for ensuring timely access to treatment and/or discharging beneficiaries.
- **Topics:**
 - Orientation on the different NOABD types
 - Process for issuing NOABDs
 - How to assist beneficiaries
 - NOABD appeals process
 - How to properly complete and track NOABDs issuance



Service and Bed Availability Tool (SBAT) Dashboard





SBAT Bed and Intake Capacity

Provider Site Updates

Capacity Form

Dashboard

Logout

SBAT Dashboard

Date Range

07/11/2021 - 08/09/2021



Facility Address

All



RS Access

24

site(s)

RS Intake Slot
available at

15

site(s)

OP Access

9

site(s)

OP Intake Slot
available at

8

site(s)

Current FY
Contracted

364

bed(s)

Days Count in
this period

30

day(s)

Website URL
clicked

40

time(s)

RS Detail In Average

RS Detail by Serving Type and Gender



SBAT BED AND INTAKE SLOT DASHBOARD

- Summary of data on provider input in SBAT
- Offers insight into the reported availability of bed and intake availability over time
- Includes data on how information is accessed by the public
- Offers site specific and agency wide data based on provider input
- Example of SBAT dashboard information:
 - Day intake slots available
 - Total number of slots agencywide
 - Total bed availability count
 - # of times SBAT end user access provider website



SBAT BED AND INTAKE SLOT DASHBOARD

- Expected Launch: September 2021
- Next Steps:
 - Requires two distinct provider user types: administrator and general
 - To obtain this information, SAPC will:
 - Need to identify which existing SBAT user will have administrator access
 - Send providers e-mail form to identify which existing SBAT users shall have administrator access.
 - Conduct follow up phone calls, where indicated, requesting this designation.
- Demonstration of SBAT dashboard to provider network



2021 AL-IMPICS





Erase the Stigma, Embrace the Change

2021 AL-IMPICS Virtual Event

Friday, September 17, 2021

Pre-recorded Video Routines, Inspired Thoughts, and Testimonials will be presented by one of Los Angeles biggest Radio Hosts **Big Boy** and other celebrities!!!!

There is still time to participate!!! [Click Here](#) to view the registration form or e-mail alimpics@hopics.org

