



SAPC Finance Services Division Provider Updates

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SAPC IN 25-02: FY24-25 Rates and Payment Policy Updates

- Available at [SAPC's Bulletins](#) section. Please see SAPC Bulletin 24-02.
- Staff Hour: \$81.07
- Field-Based Services Enhanced Benefit
 - \$200 Enhanced benefit payment for patients (up to 100) served at approved FBS sites.
 - See SAPC IN 23-14 to learn more about the FBS program
 - Question: sapc_asoc@ph.lacounty.gov
- Updates to Rates Matrix
 - See FY24-25 Services Codes & Rates and Standards Matrix Changes

Tier Assessment Confirmation

Based on **CONTRACTED** and **UTILIZED** Levels of Care

- Consistent use for fiscal year

Tiered Rates

Tiered Rate	Non-Tiered Rate
<ul style="list-style-type: none"> • Outpatient (ASAM 1.0) • Intensive Outpatient (ASAM 2.1) • Outpatient WM (ASAM 1-WM, 2-WM) • Residential (ASAM 3.1, 3.3, 3.5) and Residential Withdrawal Management (3.2-WM) • Care Coordination • Recovery Services 	<ul style="list-style-type: none"> • Inpatient WM (3.7-WM, 4-WM) • Opioid Treatment Programs • Recovery Bridge Housing • Recovery Housing

Methodology

Tier Levels of Care Consideration	Tier Methodology
<ul style="list-style-type: none"> • ASAM 1.0: Outpatient • ASAM 2.1: Intensive Outpatient • ASAM 1-WM: Outpatient WM • ASAM 3.1: Residential • ASAM 3.3: Residential • ASAM 3.5: Residential 	<p><u>Tier 1</u></p> <p>1 or 2 Levels of Care</p>
<ul style="list-style-type: none"> • ASAM 3.2-WM: Residential WM • ASAM 3.7-WM: Inpatient WM • ASAM 4-WM: Inpatient WM • Opioid Treatment Program • Recovery Bridge Housing 	<p><u>Tier 2</u></p> <p>3, 4, or 5 Levels of Care</p>
<ul style="list-style-type: none"> • Accreditation by Joint Commission or CARF 	<p><u>Tier 3</u></p> <p>6 or more Levels of Care</p>

FY 25-26 Contract Allocation – Right Sizing

- Increase/Reduce to ensure effective use of funds
- Based on last three Fiscal Years: FY22-23, FY23-24, FY24-25

Contract Amendment Request - **DEADLINE**

Submit Requests – No later than **March 14, 2025**

- [SAPC Bulletin 22-14 Requesting Amendments to Existing Service Contracts and Agreements](#)
- Submit to SAPCMonitoring@ph.lacounty.gov

Current Contract Term

FY 25-26 Contract Extensions – Notices will go out in April

DHCS Cost Report FY21-22

Tentative Due Date: October 31, 2025



Drug Medi-Cal Treatment

UPDATE



Resolution of Recent State Billing Issues

- SAPC Finance has worked to resolve State billing issues related to: 1) Residential MAT services previously billed under the 992** codes and 2) Recent erroneous State denials for CO 96 N54 due to a State adjudication system issue
- Both issues have been resolved and providers can resubmit billing to SAPC
- Spreadsheets of affected services were uploaded to agency SFTP's over the past two weeks and were notified via email as well when the documents were uploaded.

New Upcoming PCNX Functionality!

- Effective Monday, March 31, 2025, Primary Sage Users/Providers will be able to submit replacement claims in PCNX
- SAPC Finance will be training providers on Monday, March 24, 2025
 - We strongly recommend all staff who conduct billing attend the training and will be confirming that at least one staff member from each Primary Sage User agency attended
 - Registration is required and the link has been posted to the SAPC Calendar and sent out in the most recent Sage Communication
- It is recommended that State denials and resubmissions of locally denied claims be **REPLACED** instead of rebilled as an original service
 - This will reduce duplicate service denials with DHCS and ensure easier tracking of claim status

FY 22-23 and 23-24 Final Treatment Billing Deadline Reminder


- The deadline to submit treatment claims for adjudication for both original and replacement claims for FY 22-23 and 23-24 is Monday, June 30, 2025.
- Providers needing support in resolving denials or other billing issues related to these fiscal years should open Sage Help Desk tickets NOW and not wait until the billing deadline.



New Billing Assistance Request Form for Sage Help Desk Tickets

Request Billing Assistance

Use this form to request billing assistance



Request assistance from SAPC with local denials, state denials, general billing questions, and payment related questions.

* Indicates required

* Billing Assistance Request Type

-- None --

-- None --

Local Denial

State Denial

General Billing Question

Payment Inquiry

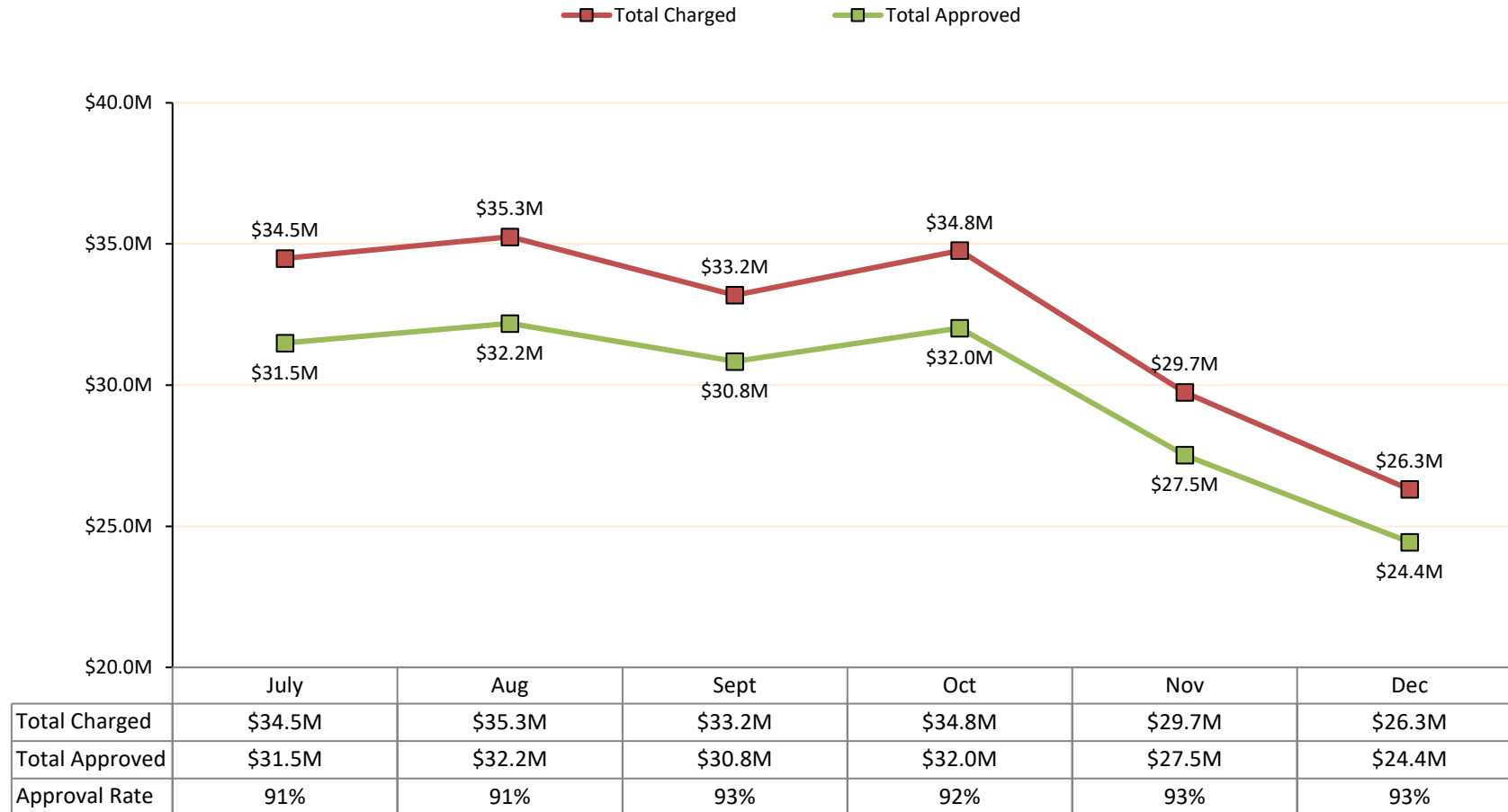
- SAPC Finance worked with Netsmart to create a new form in the Sage Help Desk portal dedicated strictly for billing and payment inquiries
- These forms allow providers to give the necessary information for SAPC Finance to begin investigations and provide resolutions faster
- For billing inquiries, SAPC strongly encourages providers to utilize this form instead of calling in or using the standard ticket request form
 - Tickets created by using this form are assigned directly to SAPC Finance instead of going through Netsmart, saving potential days of waiting for a resolution

FY 24-25 Q1 and Q2 High-Level Local Adjudication Rates

Provider Type	Total Provider Charges	Total Approved Charges	% of Charges Approved	Total Takeback Amount
Primary Providers	\$84,430,041.36	\$82,871,204.94	98.2%	\$1,410,560.52
Secondary Providers	\$109,968,079.51	\$96,248,164.60	87.5%	\$1,433,092.88
Total	\$194,398,120.87	\$179,119,369.54	92.1%	\$2,843,653.40

FY 24-25 Q1 and Q2 High-Level Local Adjudication Rates

FY 24-25 DMC Monthly Amount Charged and Approved





Value-Based Reimbursement Strategy: Capacity Building and Incentives Updates



FY 2024-25 Capacity Building and Incentives

- Submit Your Invoices By the Deadlines!
 - Many Capacity Building & Incentive (CB & I) invoices are due 3/31/25.
 - However, incentives that require data quality report (DQR) submission will capture data up until 3/31/25 and will have a modified invoice due date.
 - Please review the Capacity Building and Incentive packages to confirm due dates and other invoice submission instructions.

FY 2024-25 Capacity Building and Incentives

- Expedited Training (1-E) and Certification (1-F)
 - Invoices for these capacity building activities are due 6/30/25
 - New submission forms available soon!
 - Save the Date - Overview of Submission Requirements
 - Office Hours:
 - 4/9/25 1:30-2:30 pm OR
 - 4/10/25 10-11 am

FY 2025-26 Capacity Building and Incentives Planning

- Capacity Building and Incentives Year 3 (FY 2025-26) Listening Session
 - SAPC will host a listening session for providers to learn about the new FY 2025-26 Payment Reform Capacity Building and Incentives package and the administrative changes we're making
 - Get your feedback and thoughts on the changes.
 - Date: TBD – Stay tuned!



Finance Services Division Update – Contact

Questions and/or More Information

SAPC-Finance@ph.lacounty.gov

(626) 293-2630