

# NETWORK DEVELOPMENT & ACCESS UPDATES

ALL TREATMENT PROVIDER MEETING

January 10, 2023

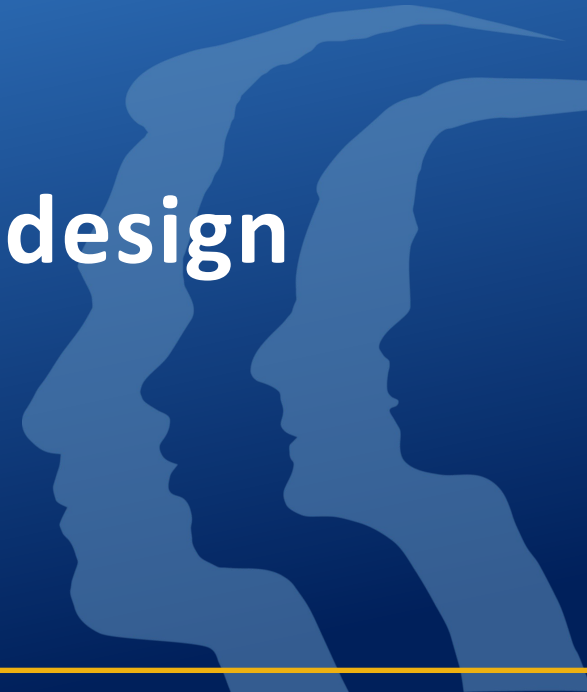
Antonne Moore, Branch Chief  
Strategic & Network Development



# PRESENTATION OUTLINE

- SAPC Provide Webpage Redesign
- NACT & Monthly Practitioner Updates
- Beneficiary Handbook Updates
- CIBHS Trainings and Technical Assistance Opportunities

# SAPC Provider Webpage Redesign



# Shifting from Old to New


- Manual, Bulletins and Forms: this new page will combine the content from the Manuals and Forms, as well as the Bulletins.
- Provider Meetings: this new page will consolidate all provider meetings' materials and recordings in a much simpler navigation.

Program Home
About    FAQ    Comment    Contact


Substance Abuse Prevention and Control

[Methamphetamine Dashboard: Tracking Patterns in Methamphetamine Use](#)  
[Network Adequacy Certification](#)  
[Important FAQs About Vaping](#)  
[Data Reports and Briefs](#)  
[Commission on Alcohol and Other Drugs](#)  
[Safe Med LA](#)  
[Safe Medication Disposal](#)  
[Opioid Abuse Prevention and Treatment in Los Angeles County Fact Sheet](#)  
[Provider Advisory Committee Agenda \(PAC\)](#)  
[Prescription Medication Misuse and Public Perceptions in Los Angeles County: Findings from the 2017 Community Needs Assessment](#)  
[Prop. 64 and Responsible Adult Use of Marijuana](#)

PROVIDER INFORMATION AND SAPC PROGRAM RESOURCES



UPCOMING PROVIDER TRAININGS, CONFERENCES, AND IMPORTANT EVENTS



Provider Manual and Forms

- [Provider Manual for Substance Use Disorder Treatment Services Version 7.0](#) (Updated - September 2022)
- [Quick Reference Guide - Changes to the Provider Manual Version 7.0](#) (Updated - September 2022)
- [Patient Handbook \(English\)](#)
- [Patient Handbook \(English - Large Print\)](#)
- [Patient Handbooks \(other languages\)](#)
- [ASAM Levels of Care and Dimensions: Youth and Adults](#)
- [Patient/Provider Orientation Videos for Substance Use Disorder Treatment System of Care](#)
- [Overdose Bag Kit and Instructions Guide Materials](#)
- [Certified Peer Support Specialist Program \(New\)](#)

**CENS Standards and Practice**

- [CENS Standards and Practice](#)
- [CENS Screening Referral Treatment Follow-up Form](#)
- [CENS Elver](#)
- [CENS Spanish Flyer](#)
- [CENS ASAM Triage Tool](#)
- [CENS Youth Screener](#)
- [CENS Staffing Plan](#)
- [CENS Monthly Invoice](#)
- [CENS Performance Measures and Outcomes Report](#)

**Clinical Forms and Documents - Treatment Services Related**

- [ASAM Assessment Requirements](#)
- [ASAM CONTINUUM to SAPC Level of Care Crosswalk](#)
- [Assessment Instructions - Adults](#)
- [Assessment Tool - Adults \(Paper Version\)](#)
- [Assessment Instructions - Youth](#)
- [Assessment Tool - Youth \(Paper Version\)](#)
- [Checklist of Required Documentation for Utilization Management](#)
  - [Sage Version 4.0](#) (Updated - December 2022)
- [Eligibility Verification and Member Authorizations](#) (Updated - December 2022)
- [Document Examples within the Specialty Substance Use Disorder \(SUD\) System](#)
- [Drug Testing Form](#)
- [DSM-5 Substance Use Diagnosis](#)
- [Housing Resources](#)
- [Notice of Privacy Practices \(English\)](#)
- [Notice of Privacy Practices \(Spanish\)](#)
- [Patient Handbook and Orientation Video Acknowledgment Form](#)  
  - [For more languages, click here](#)
- [Problem List-Main](#)
- [Problem List-Addendum \(Additional Problems\)](#)
- [Release of Information - In SAPC SUD Provider Network](#) (Updated - September 2022)
- [Release of Information - Outside SAPC SUD Provider Network](#) (Updated - July 2020)
- [Screening - Adults \(Paper Version\)](#)
- [Screening - Parents for Youth \(Paper Version\)](#)
- [ASAM Screener for Youth and Young Adults](#) (New - October 2022)
- [Special Population forms:](#)
  - [DPSS-CalWORKs:](#)
    - [Treatment Services Verification \(PA 1923\)](#)



## Manual, Bulletins and Forms

SAPC Home / Providers / Manual, Bulletins and Forms

To search for a specific document use the search box or click on the tabs below.

X

Click [here](#) if you want to expand all tabs and view all documents.

Manuals & Guides

Bulletins

Clinical

Beneficiary

Contracts & Compliance

Finance

CCLA

### Manuals & Guides

Subject	Date
Provider Manual for Substance Use Disorder Treatment Services Version 7.0	09/29/22
Quick Reference Guide - Changes to the Provider Manual Version 7.0	09/29/22
SBAT Training Video: Availability Dashboard	10/26/21
SBAT Training Slides: Availability Dashboard	10/26/21
SBAT Training: Availability Dashboard Q&A	10/26/21
DUI user manual	12/13/20
DUI Quick Reference Guide	12/13/20
TCPX Quick Reference Guide	12/13/20
DUI & TCPX User Registration Form	12/13/20
Companion Guide HIPAA 837	11/05/20
Companion Guide HIPAA 837I	11/05/20
Service and Bed Availability (SBAT) User Guide	11/19/19
SBAT Training Video: New Intake Availability Functions	11/18/19
SBAT Survey Webinar 2018/19	05/29/18
SBAT User Registration Form	04/03/18

## Manual, Bulletins and Forms

SAPC Home / Providers / Manual, Bulletins and Forms

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 Search 

Click [here](#) if you want to expand all tabs and view all documents.

- Manuals & Guides
- Bulletins
- Clinical
- Beneficiary
- Contracts & Compliance
- Finance
- CCLA

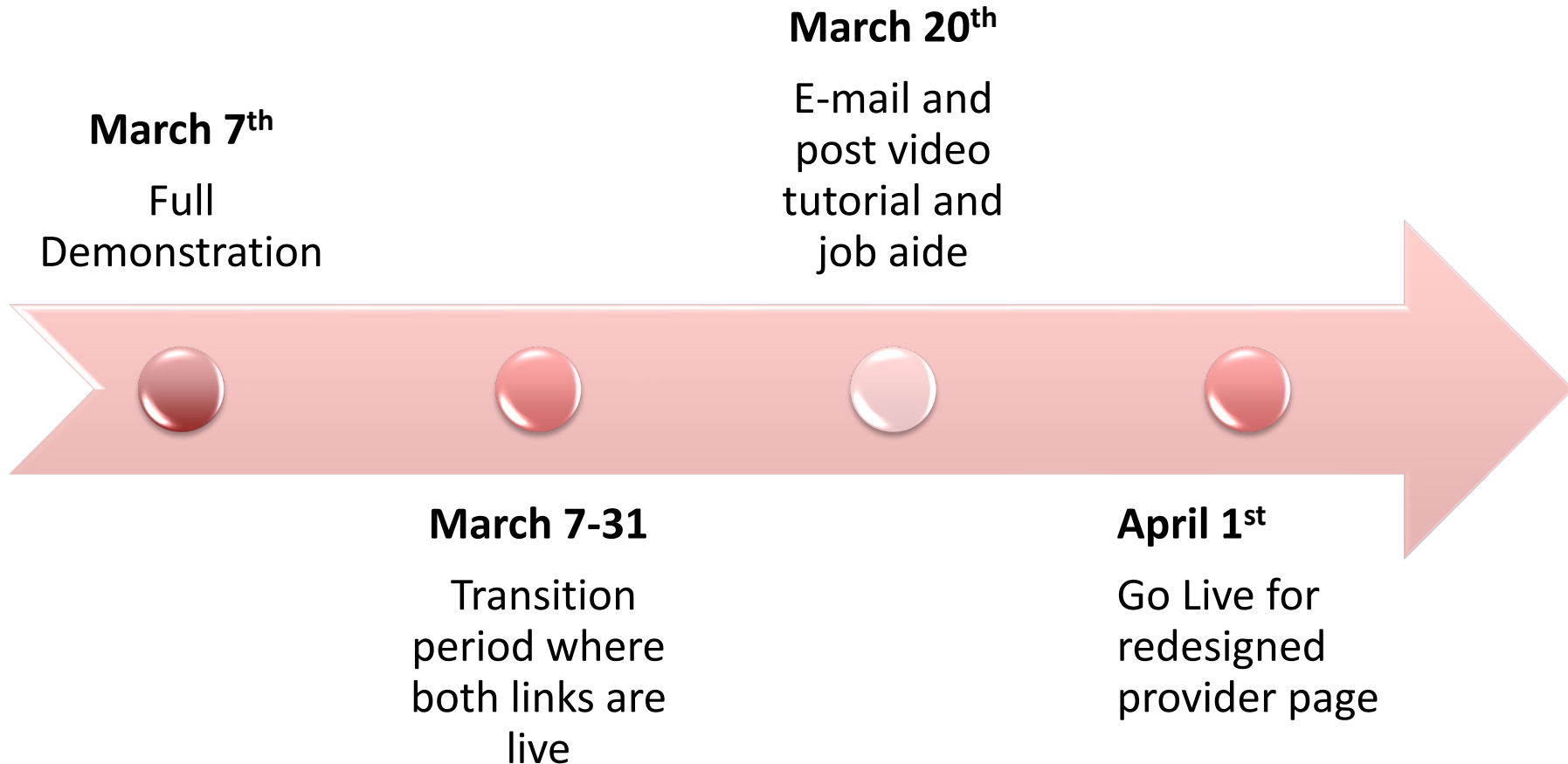
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<a href="#">TCPX Quick Reference Guide</a>	 12/13/20
<a href="#">DUI &amp; TCPX User Registration Form</a>	 12/13/20
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## Transition Period and Supporting Materials

- Full demonstration will occur during the March provider meeting.
- Video tutorial of the new navigation will be provided.
- A Navigation Guide Tutorial PDF will be provided, indicating where the documents can be found on the new pages.
- The new Manuals, Bulletins and Forms page will be live alongside the current page for about one month so that providers familiarize themselves with the new layout.

## PROPOSED TIMELINE FOR PROVIDER PAGE UPDATES



# **NACA & Monthly Practitioner Updates**

(Network Adequacy Certification Application)

*Capturing Timely Practitioner Association Information*



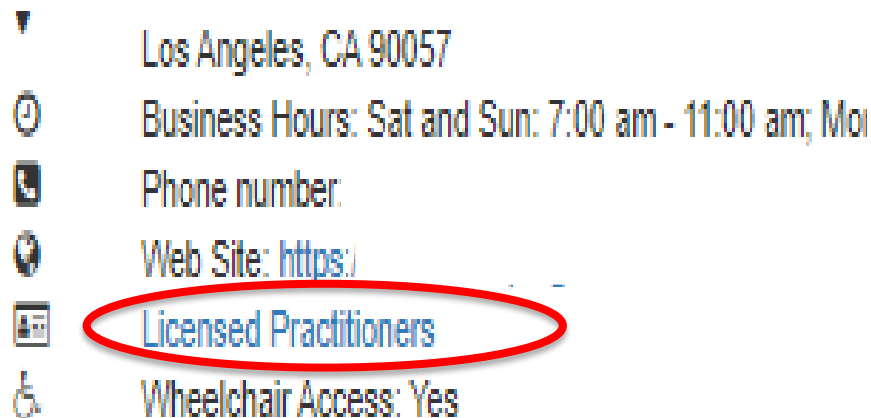


## BACKGROUND

- MHSUDS Information Notice 18-020: Requires that specific information on LICENSED practitioners be included in the County's provider directory every 30 days.
  - SBAT is LA County's SUD Treatment Provider Directory
  
- Practitioner information to be updated for each site location includes:
  - Practitioner first and last name
  - Credentials
  - Licensing Entity
  - Cultural competency training

## CURRENT PROCESS FOR PRACTITIONER AND SBAT UPDATES

- ❖ **Annually** – Providers Update the NACA on Site Locations and Practitioners
- ❖ SAPC validates **all** practitioner information to ensure most updated data are submitted to the State as part of NACT submission
- ❖ Validated practitioner information for licensed practitioners who are onboarded in Sage are posted onto the SBAT.



- Replicate the annual NACA process for practitioner updates **only**
  - Use the NACA for ongoing and more efficient practitioner updates
  - Most Providers are familiar with NACA
  - Start with Monthly Updates of Associated Practitioners
  
- **Rationale:**
  - Information on Associated Practitioners come directly from Providers from a SAGE-Validated Practitioner List
  - Responsive to request from providers on making updates more efficient.

- ❖ Each month the NACA will be **pre-populated** with updates on from Sage.
- ❖ Providers will be notified that changes have been made to the practitioner list for each site location.
- ❖ Each month providers will be asked to:
  1. **Update** the pre-populated practitioner information for each site.
  2. **Add** any new practitioners that have not been pre-populated.
  3. **Delete** practitioners no longer associated with the site.
  4. **Confirm** all changes have been completed.
- ❖ SAPC verifies any newly added practitioners to ensure that they are onboarded to Sage. If not, the licensed practitioners will not be included in SBAT and SAPC will follow-up with providers.
- ❖ SAPC updates the SBAT with onboarded licensed practitioner information.

## MONTHLY PRACTITIONER ASSOCIATION



Home | Organization | Service Location | Training Guide | Reports | Search | Recovery Inc

General Information | Accessibility | Language Capabilities | Modality | **Associated Practitioners \***

Save

Below is a pre-populated list of practitioners associated with this specific site location.

- If a practitioner associated with this site is not listed they may be added using the "Associate New Practitioner" button on the right side of your screen.

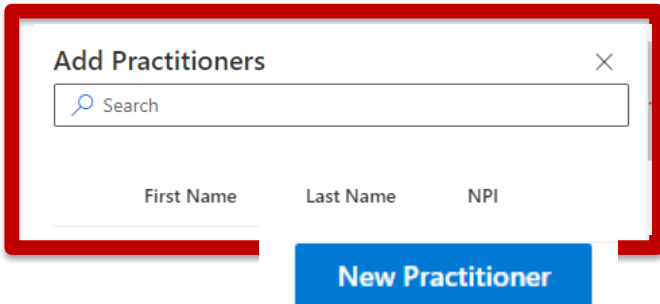
Search

Associate New Practitioner

First Name	Last Name ↑	Modified On	Current Number of Medi-Cal Beneficiaries	Maximum Number of Medi-Cal Beneficiaries	Practitioner is associated with this site	Status
EMORY	AARON	7/22/2022, 10:37:29 AM	10	20	Yes	Active
ISABEL	ABDALLA	7/22/2022, 1:50:15 PM	0	0	Yes	Incomplete
Karim	Abdel-Wahab	6/8/2022, 4:49:59 PM	1	1	No	Active

**Association Status of Practitioners**  
(providers may associate/dissociate from a validated list of practitioners)

## Add a New PRACTITIONER



The screenshot shows a web form titled "Add Practitioners" with a close button (X) in the top right corner. Below the title is a search bar with a magnifying glass icon and the word "Search". Underneath the search bar are three input fields labeled "First Name", "Last Name", and "NPI". At the bottom of the form is a blue button labeled "New Practitioner". The entire form is enclosed in a red rectangular border.

Providers may also

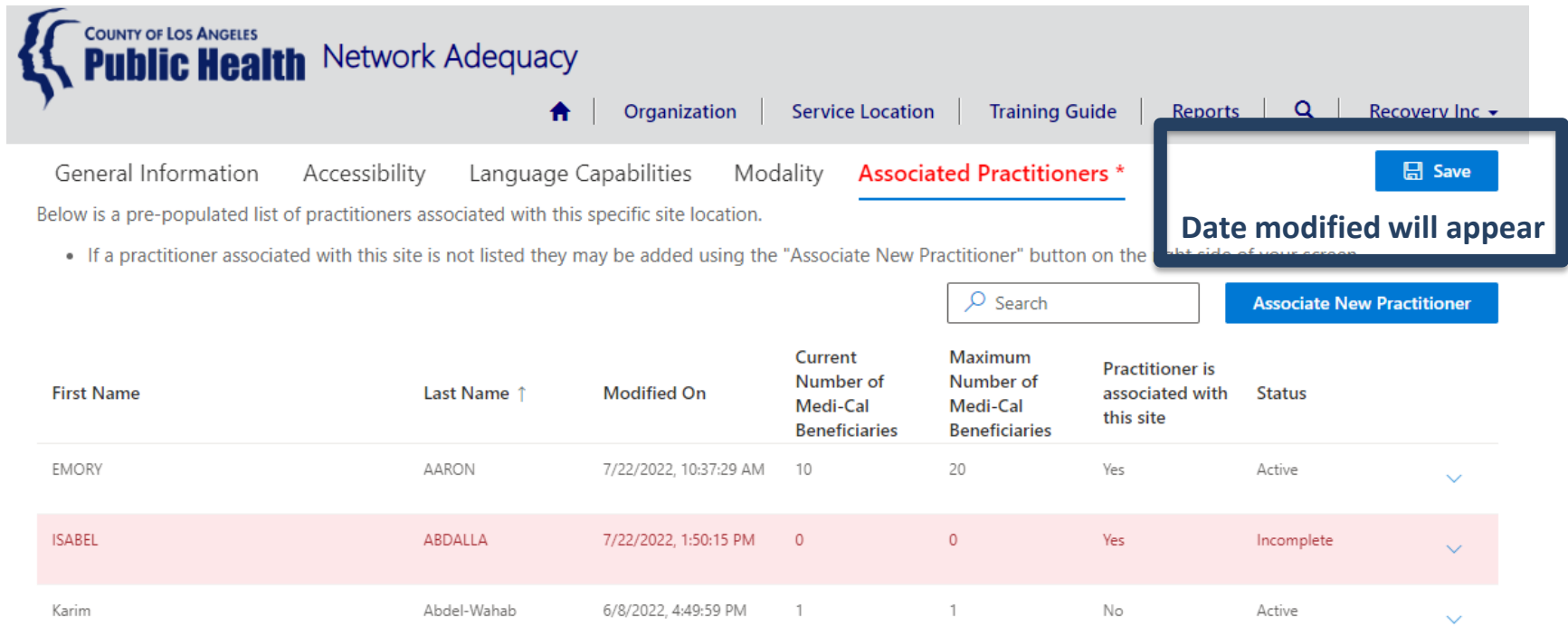
**ADD New Practitioners**


(same as with the NACT Submission)

A list of NEWLY entered practitioners will go to SAPC Unit for  
**SAGE PRACTITIONER REVIEW PROCESS**

- **If confirmed**, the licensed practitioner will be updated to the list and added to the SBAT.
- **If not confirmed**, the practitioner information will not be added to the SBAT. New Practitioner information will need to be added again.

## Confirm Monthly Practitioner Updates




**Network Adequacy**

[Home](#) | [Organization](#) | [Service Location](#) | [Training Guide](#) | [Reports](#) | [Recovery Inc](#)

[General Information](#) | [Accessibility](#) | [Language Capabilities](#) | [Modality](#) | **[Associated Practitioners \\*](#)**

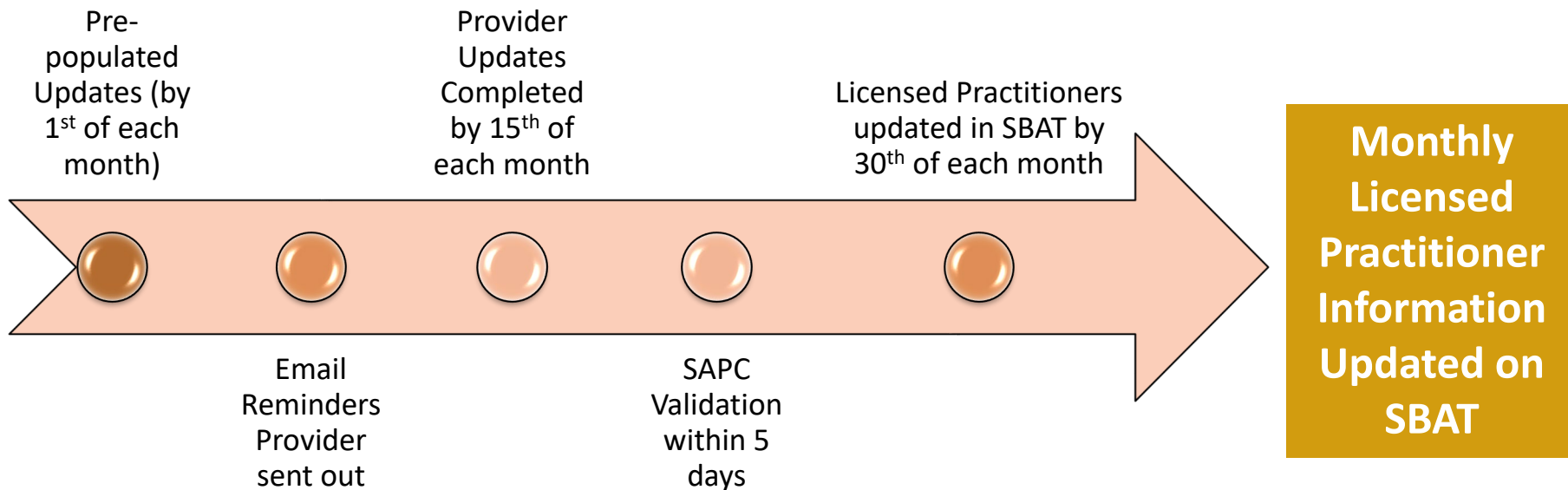
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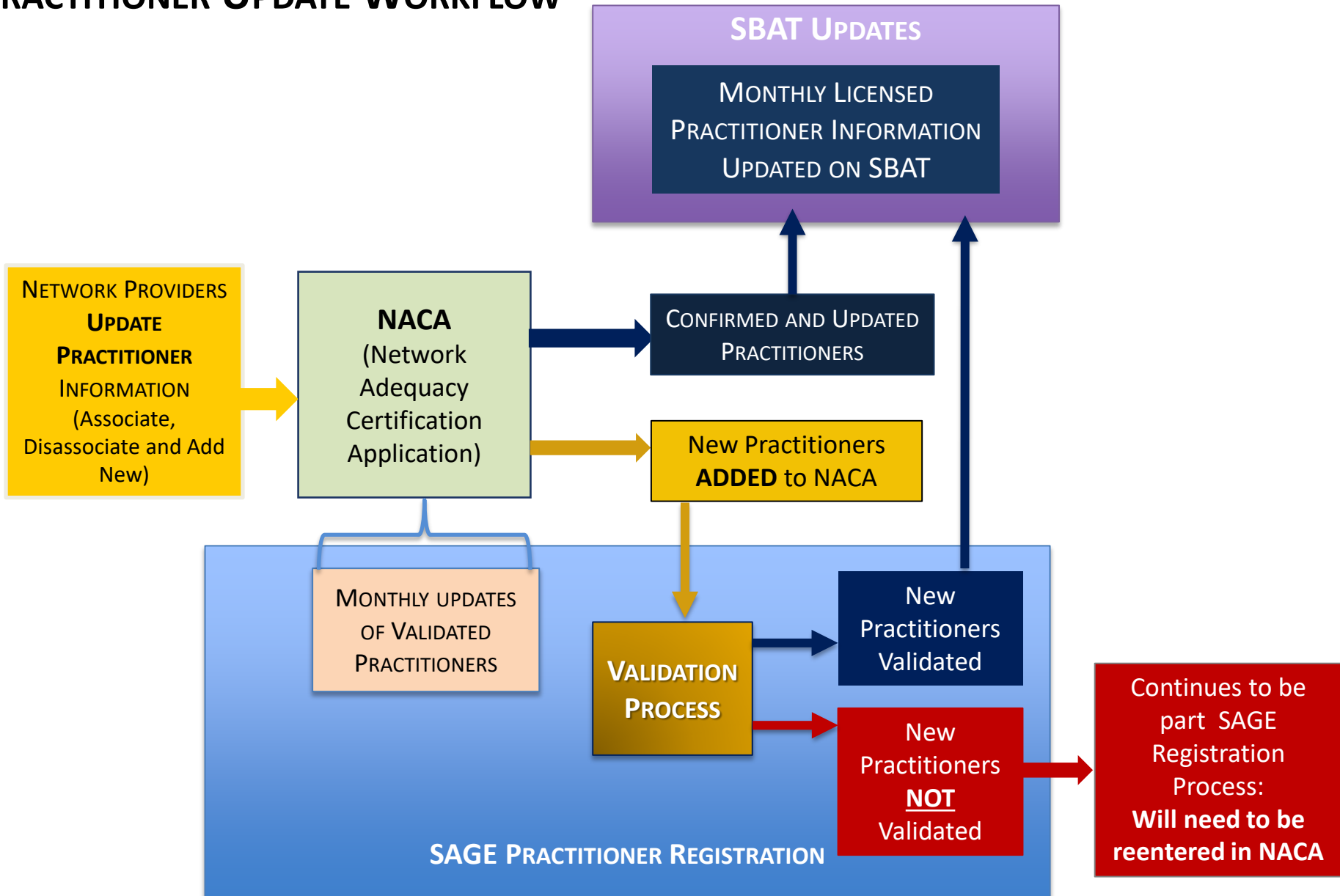
- SAVE** to record each month – and **DATE MODIFIED** will appear.

## MONTHLY PRACTITIONER SUBMISSION DUE DATES

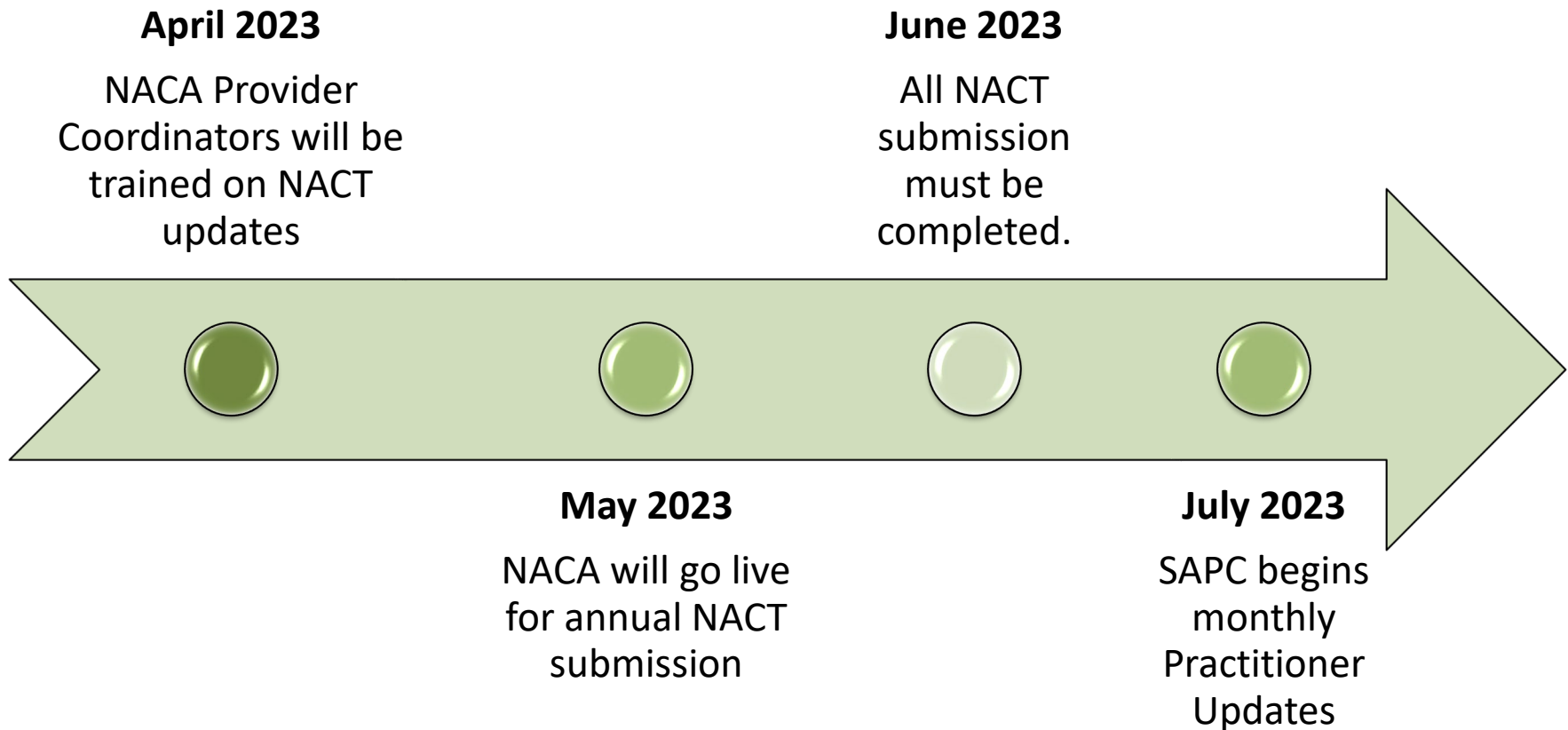




## PRACTITIONER UPDATE WORKFLOW



## NACT (AND MONTHLY PRACTITIONER UPDATE) TIMELINE



DHCS BHIN 22-060:  
**BENEFICIARY HANDBOOK UPDATES**  
*Provider Requirements for Beneficiary Notifications*



**DHCS BHIN 22- 060 outlines requirements for updating the Beneficiary Handbook AND notifying existing beneficiaries which become effective March 06, 2023.**

## **Major Changes Include:**

- Updated to align with CalAIM initiatives that became effective January and July 2022:
  - Spells out how patients can access language assistance services
  - Removes of treatment plans
  - Updates any changes to duration or amounts
  - Changes to Language Taglines and Nondiscrimination Notices
  - Adds the following services:
    - Peer Support Services
    - Care coordination
    - Contingency Management
    - Early Intervention Services

**SAPC is currently updating the existing patient handbook to reflect these changes.**

## TO PREPARE, SAPC WILL:

- Distribute a SAPC IN regarding Beneficiary Handbook requirements
- E-mail a package including the following by no later than **February 15, 2023**:
  - Template letter that should accompany all notifications to patients (English & Spanish)
  - Updated handbook (English, follow link for other languages)
  - Updated Language Taglines and Nondiscrimination Notice
- Documents will also be posted to the SAPCs Provider Webpage

## PROVIDER RESPONSIBILITIES:

- Inform all active patients of the updates to the patient handbook
- Notify patients using in one of the following ways by **MARCH 06, 2023**:
  - Provide a printed copy or mail it to the patient's mailing address; or
  - E-mail a copy after obtaining the patient's agreement to communicate by email; and/or
  - Direct the patient to the handbook posted on SAPCs website.
- Post the updated Language Taglines and Nondiscrimination Notice

# CIBHS TRAININGS & TECHNICAL ASSISTANCE





# Training Update



## Data-Driven Decision Making

*Proving Your Value by Counting What Counts*

### ONE-TO-ONE SESSIONS

You wanted a more collaborative and experiential way of achieving our DDDM goals. We have dedicated multiple 30 minutes slots so that we can provide you with tailored assistance to your needs.

**Visit the sign-up link below to schedule a time that works for you.**

[bit.ly/DDDMSignUp](https://bit.ly/DDDMSignUp)

## Discussion Series: Providing Affirmative and Culturally Responsive Care to Trans Patients

### Upcoming Sessions

January 20, 2023—9:00am-10:30am

February 17, 2023—9:00am-10:30am

**Register at: [bit.ly/CLASdiscussion](https://bit.ly/CLASdiscussion)**

### Save the Dates

#### ADA Accessibility Training

January 26, 2023—9:00am-11:00am

#### Strategies for Strengthening Equity in Behavioral Health: Naming Racism and Other Systems of Structured Inequity and Moving to Action

*Presenter: Dr. Camara Jones*

Part 1— February 9, 2023 (9:00am-11:00am)

Part 2—February 23, 2023 (9:00am-11:00am)

Practical Skill Building in Finance and Billing Related Topics

***Save the Dates  
Topics and registration  
will be available soon!***

### Upcoming Sessions

January 25, 2023—  
10:00am-11:30am

February 23, 2023—  
1:00pm-2:30pm