



**BARBARA FERRER, Ph.D., M.P.H., M.Ed.**  
Director

**JEFFREY D. GUNZENHAUSER, M.D., M.P.H.**  
Interim Health Officer

**CYNTHIA A. HARDING, M.P.H.**  
Chief Deputy Director

**WESLEY L. FORD, M.A., M.P.H.**  
Director, Substance Abuse Prevention and Control  
1000 South Fremont Avenue, Building A-9 East, 3rd Floor  
Alhambra, CA 91803  
TEL (626) 299-4101 • FAX (626) 458-7637

[www.publichealth.lacounty.gov](http://www.publichealth.lacounty.gov)

**BOARD OF SUPERVISORS**

- Hilda L. Solis**  
First District
- Mark Ridley-Thomas**  
Second District
- Sheila Kuehl**  
Third District
- Janice Hahn**  
Fourth District
- Kathryn Barger**  
Fifth District

**SAPC BULLETIN NO. 17-08-START**

June 30, 2017

TO: Executive Directors

FROM: Wesley L. Ford, M.A., M.P.H., Director  
Substance Abuse Prevention and Control

**SUBJECT: REVISED: SPECIFIC SERVICES TO BE PROVIDED**

Effective July 1, 2017, Substance Abuse Prevention and Control (SAPC) will launch the Drug Medi-Cal (DMC) Organized Delivery System Waiver, known locally as the System Transformation to Advance Recovery and Treatment, Los Angeles County’s Substance Use Disorder (SUD) Organized Delivery System (START-ODS). Upon launch, all contracted SUD providers will need to adhere to new program requirements. This bulletin amends all SUD contracts, both Drug Medi-Cal (DMC) funded and non-DMC funded, and replaces the existing Specific Services to be Provided with the attached revised version.

Providers, including all relevant program and clinical staff, must review the attached document to familiarize themselves with all contract amendments required under START-ODS. Providers should be aware of the following key amendments:

- Use of the American Society of Addiction Medicine (ASAM) Criteria is required to designate appropriate level of care (LOC) placement.
- Medical necessity determination is required to substantiate all treatment admissions.
- Preauthorization is required by SAPC for residential treatment and other select services (youth withdrawal management, youth Medication-Assisted Treatment, and Recovery Bridge Housing). Required timeframes are specified for each LOC.
- Treatment sites must be open for a minimum of five (5) days a week and include one (1) weekend. Depending on level(s) of care provided, providers may be required to be open two (2) evenings (5:00 p.m. – 9:00 p.m.).
- Minimums and maximums regarding cumulative hours of treatment have been established for each LOC to ensure a consistent standard of care.
- Former modalities have been updated to reflect current terminology.

Executive Directors

June 30, 2017

Page 2

SAPC will continue to actively monitor the transition to START-ODS to assess potential impact on clients and providers. In the meantime, if you have any questions or require additional information, please contact the Contract Services Division at (626) 299-4532.

WLF:dd

Attachment

c: John M. Connolly  
Michelle Gibson  
Gary Tsai

Babatunde Yates  
David Hoang  
Daniel Deniz

**(SUD PROVIDER NAME)**

**SUBSTANCE USE DISORDER (SUD)**

**SPECIFIC SERVICES TO BE PROVIDED**

The following are specific services to be provided for each level of care. Provider must ensure that all patients enrolled meet medical necessity as defined in SAPC Bulletin 17-06-START. Providers must also adhere to provisions in other State and County regulations, including but not limited to California Code of Regulations Title 22, Title 9, Drug Medi-Cal Organized Delivery System Special Terms and Conditions, the provisions of the System Transformation to Advance Recovery and Treatment, Los Angeles County’s Substance Use Disorder Organized Delivery System (START-ODS), SAPC Bulletins, and this Contract’s Definitions of Services. These documents may be found at <http://publichealth.lacounty.gov/sapc/index.htm>. Providers must also ensure that services are provided as described in SAPC’s *Substance Use Disorder Treatment Services Provider Manual* located at the following link: <http://publichealth.lacounty.gov/sapc/NetworkProviders.htm>.

Modality	Specific Services to be Provided
<b>START-ODS Levels of Care</b> Effective July 1, 2017	
Outpatient Services ASAM Level 1.0	<ul style="list-style-type: none"> <li>A. Determine and document if an individual is an Eligible Beneficiary (specifically Medi-Cal eligible beneficiaries whose benefits are assigned to Los Angeles County or My Health LA eligible patients), including:                             <ul style="list-style-type: none"> <li>1. Treatment Services shall not be denied for individuals who are Medi-Cal or My Health LA eligible but whose benefits are not active; treatment providers shall use the Case Management benefit to:                                     <ul style="list-style-type: none"> <li>i. Assist individuals obtain Medi-Cal or My Health LA if qualified but whose benefits are not active at the time of first contact, and initiate the process on or before the date of first Treatment Service to better ensure reimbursement for delivered services.</li> <li>ii. Assist Los Angeles County residents transfer Medi-Cal benefits to Los Angeles County if assigned to another County on or before the date of first Treatment Service as reimbursement shall be denied for non-County residents.</li> </ul> </li> <li>2. Sliding scale fees or flat fees are not allowable for Medi-Cal or My Health LA eligible beneficiaries/patients.</li> </ul> </li> <li>B. To achieve Timely Access to Care requirements, and prevent an individual from being placed on a waitlist for services:                             <ul style="list-style-type: none"> <li>1. Initiate Treatment Services within Timely Access to Care requirements; or if it is not possible to meet Timely Access to Care requirements without placing the individual on a waitlist, refer the individual within forty-eight (48) hours to another qualified provider that meets patient needs.</li> <li>2. Respond to inquiries on, and update availability for, intake and enrollment appointments.</li> </ul> </li> <li>C. Determine and document medical necessity using a County approved American Society of Addiction Medicine (ASAM) based screening and/or assessment tool, and verify eligibility at least every six (6) months and as</li> </ul>

**(SUD PROVIDER NAME)**

**SUBSTANCE USE DISORDER (SUD)**

**SPECIFIC SERVICES TO BE PROVIDED**

The following are specific services to be provided for each level of care. Provider must ensure that all patients enrolled meet medical necessity as defined in SAPC Bulletin 17-06-START. Providers must also adhere to provisions in other State and County regulations, including but not limited to California Code of Regulations Title 22, Title 9, Drug Medi-Cal Organized Delivery System Special Terms and Conditions, the provisions of the System Transformation to Advance Recovery and Treatment, Los Angeles County’s Substance Use Disorder Organized Delivery System (START-ODS), SAPC Bulletins, and this Contract’s Definitions of Services. These documents may be found at <http://publichealth.lacounty.gov/sapc/index.htm>. Providers must also ensure that services are provided as described in SAPC’s *Substance Use Disorder Treatment Services Provider Manual* located at the following link: <http://publichealth.lacounty.gov/sapc/NetworkProviders.htm>.

Modality	Specific Services to be Provided
<b>START-ODS Levels of Care</b> Effective July 1, 2017	
	<p>confirmed by a Licensed Practitioner of the Healing Arts (LPHA) within 14 days of the first Treatment Service.</p> <p>D. Complete additional intake requirements including but not limited to informing on patient rights, confidentiality protections, consent for treatment, and the appeals, grievance and complaint process; and completion of the physical exam and/or health status questionnaire including medical history information all within 48 hours of the first Treatment Service and place in patient file.</p> <p>E. Enter Los Angeles County Participant Reporting System (LACPRS) data within seven (7) calendar days from first Treatment Service or last service/discharge date.</p> <p>F. Deliver the following Treatment Services based on individualized patient need and medical necessity, and at a frequency that is clinically appropriate or as required:</p> <ol style="list-style-type: none"> <li>1. Screening and Assessment using County approved ASAM based tools;</li> <li>2. Treatment Plan development and updates;</li> <li>3. Health Status Questionnaire and Physical Exam;</li> <li>4. Group Counseling and Patient Education;</li> <li>5. Individual Counseling and Crisis Intervention;</li> <li>6. Family Therapy and Collateral Services;</li> <li>7. Medication Services and referral to Medication-Assisted Treatment (MAT) for alcohol and opioid abusers (unless patient refusal is documented in progress notes);</li> <li>8. Case Management and Care Coordination with physical health (including Medi-Cal managed care health plans or their delegated plans, and My Health LA), mental health, and social services entities to support improved health outcomes. This includes linkages to</li> </ol>

**(SUD PROVIDER NAME)**

**SUBSTANCE USE DISORDER (SUD)**

**SPECIFIC SERVICES TO BE PROVIDED**

The following are specific services to be provided for each level of care. Provider must ensure that all patients enrolled meet medical necessity as defined in SAPC Bulletin 17-06-START. Providers must also adhere to provisions in other State and County regulations, including but not limited to California Code of Regulations Title 22, Title 9, Drug Medi-Cal Organized Delivery System Special Terms and Conditions, the provisions of the System Transformation to Advance Recovery and Treatment, Los Angeles County's Substance Use Disorder Organized Delivery System (START-ODS), SAPC Bulletins, and this Contract's Definitions of Services. These documents may be found at <http://publichealth.lacounty.gov/sapc/index.htm>. Providers must also ensure that services are provided as described in SAPC's *Substance Use Disorder Treatment Services Provider Manual* located at the following link: <http://publichealth.lacounty.gov/sapc/NetworkProviders.htm>.

Modality	Specific Services to be Provided
<b>START-ODS Levels of Care</b> Effective July 1, 2017	
	<p>temporary and permanent housing, such as through the Coordinated Entry System or Recovery Bridge Housing;</p> <p>9. Transitions in Care when a patient needs a lower or higher intensity of services than provided by this level of care;</p> <p>10. Recovery Support Services upon discharge from treatment.</p> <p>G. Provide a minimum of two (2) hours of Treatment Services per 30 calendar days and a maximum of nine (9) hours of Treatment Services per week for adults (defined as age 21 and over) and six (6) hours per week for youth (defined as age 12-17). For youth and young adults (defined as age 18-20) who do not meet Medical Necessity requirements but do meet County At-Risk Criteria, may receive up to four (4) hours of Treatment Services per sixty (60) calendar days.</p> <p>H. Provide Treatment Services a minimum of five (5) days a week (including one weekend day), two (2) of which must include evening hours (5:00 PM to 9:00 PM, at a minimum).</p> <p>I. Provide Treatment Services at an agency-operated Drug Medi-Cal (DMC) certified site or at a County approved Field-Based Services location; or via telephone or telehealth in accordance with County policy.</p> <p>J. Document delivered Treatment Services in accordance with quality, content, and frequency requirements, including but not limited to the following:</p> <ol style="list-style-type: none"> <li>1. Initial treatment plans shall be completed, signed, and dated by authorized staff and patient within thirty (30) calendar days of the first Treatment Service, and co-signed by an LPHA within fifteen (15) calendar days from signature by the authorized staff. Reviews shall occur every thirty (30) calendar days and updates every ninety (90) calendar days thereafter.</li> <li>2. Progress notes shall substantiate delivery of Treatment Services, and at minimum include the date, time and type of Treatment Service; be signed and dated by a staff authorized to deliver the specific</li> </ol>

**(SUD PROVIDER NAME)**

**SUBSTANCE USE DISORDER (SUD)**

**SPECIFIC SERVICES TO BE PROVIDED**

The following are specific services to be provided for each level of care. Provider must ensure that all patients enrolled meet medical necessity as defined in SAPC Bulletin 17-06-START. Providers must also adhere to provisions in other State and County regulations, including but not limited to California Code of Regulations Title 22, Title 9, Drug Medi-Cal Organized Delivery System Special Terms and Conditions, the provisions of the System Transformation to Advance Recovery and Treatment, Los Angeles County’s Substance Use Disorder Organized Delivery System (START-ODS), SAPC Bulletins, and this Contract’s Definitions of Services. These documents may be found at <http://publichealth.lacounty.gov/sapc/index.htm>. Providers must also ensure that services are provided as described in SAPC’s *Substance Use Disorder Treatment Services Provider Manual* located at the following link: <http://publichealth.lacounty.gov/sapc/NetworkProviders.htm>.

Modality	Specific Services to be Provided
<b>START-ODS Levels of Care</b> Effective July 1, 2017	
	<p>Treatment Service; and be completed in the required format and stored within the patient’s file within forty-eight (48) hours after the session.</p> <p>3. Group Counseling and Patient Education sessions shall be between sixty (60) and ninety (90) minutes with a minimum of two (2) and maximum of twelve (12) patients; and sign-in sheets shall contain the date, start and ending time, topic discussed, location, printed name and original signature of patients, and printed name and signature of the authorized staff conducting the session.</p> <p>K. If providing perinatal services, ensure that Treatment Services are delivered in accordance with the treatment guidelines as described in the most current edition of the California Department of Health Care Services Perinatal Services Network Guidelines.</p> <p>L. If providing youth services, ensure that Treatment Services are delivered in accordance with youth treatment guidelines including maintaining the safety of minors and the ability to receive Treatment Services separately from adults.</p> <p>M. Provide services that are age-specific and developmentally, culturally, linguistically appropriate and reflective of the community and primary population served, and align with Culturally and Linguistically Appropriate Services (CLAS) Standards.</p> <p>N. Ensure Treatment Services are delivered and documented by staff with the appropriate qualifications and experience as outlined in the <i>Provider Staffing Level Requirements for the Delivery and Oversight of Treatment Services</i> and in accordance with CCR, Title 9, Chapter 8, commencing with Section 13000.</p> <p>O. Ensure LPHAs and registered/certified counselors are appropriately trained in Motivational Interviewing and Cognitive Behavioral Therapy, and use these techniques in the delivery of Treatment Services.</p>

**(SUD PROVIDER NAME)**

**SUBSTANCE USE DISORDER (SUD)**

**SPECIFIC SERVICES TO BE PROVIDED**

The following are specific services to be provided for each level of care. Provider must ensure that all patients enrolled meet medical necessity as defined in SAPC Bulletin 17-06-START. Providers must also adhere to provisions in other State and County regulations, including but not limited to California Code of Regulations Title 22, Title 9, Drug Medi-Cal Organized Delivery System Special Terms and Conditions, the provisions of the System Transformation to Advance Recovery and Treatment, Los Angeles County’s Substance Use Disorder Organized Delivery System (START-ODS), SAPC Bulletins, and this Contract’s Definitions of Services. These documents may be found at <http://publichealth.lacounty.gov/sapc/index.htm>. Providers must also ensure that services are provided as described in SAPC’s *Substance Use Disorder Treatment Services Provider Manual* located at the following link: <http://publichealth.lacounty.gov/sapc/NetworkProviders.htm>.

Modality	Specific Services to be Provided
<b>START-ODS Levels of Care</b> Effective July 1, 2017	
	<p>P. Deliver and document services in accordance with federal, State and County requirements, including but not limited to 42 Code of Federal Regulations (C.F.R.) Part 2 Confidentiality of Substance Use Disorder Patient Records; 42 C.F.R. Part 428 Managed Care; Health Insurance Portability and Accountability Act (HIPAA), California Code of Regulations (CCR) Title 22 Drug Medi-Cal; Drug Medi-Cal Organized Delivery System Standard Terms and Conditions; and CCR Title 9 Counselor Certification.</p> <p>Q. See additional requirements outlined under <i>Population or Program Specific Requirements</i> at the end of this document if serving any of the following populations: CalWORKs, Dependent Youth Substance Abuse Treatment Protocol, General Relief, Juvenile Drug Court Services, Juvenile Justice Crime Prevention Act, Title IV-E Demonstration Project.</p> <p>R. See the <i>Substance Use Disorder Treatment Services Provider Manual</i> for additional information on requirements.</p>
<p>Intensive Outpatient Services ASAM Level 2.1</p>	<p>A. Determine and document if an individual is an Eligible Beneficiary (specifically Medi-Cal eligible beneficiaries whose benefits are assigned to Los Angeles County or My Health LA eligible patients), including:</p> <ol style="list-style-type: none"> <li>1. Treatment Services shall not be denied for individuals who are Medi-Cal or My Health LA eligible but whose benefits are not active; treatment providers should use the Case Management benefit to:               <ol style="list-style-type: none"> <li>i. Assist individuals obtain Medi-Cal or My Health LA if qualified but whose benefits are not active at the time of first contact, and initiate the process on or before the date of first Treatment Service to better ensure reimbursement for delivered services.</li> <li>ii. Assist Los Angeles County residents transfer Medi-Cal benefits to Los Angeles County if assigned to another County on or before the date of first Treatment Service to better ensure reimbursement for delivered services as reimbursement shall be denied for non-County residents.</li> </ol> </li> </ol>

**(SUD PROVIDER NAME)**

**SUBSTANCE USE DISORDER (SUD)**

**SPECIFIC SERVICES TO BE PROVIDED**

The following are specific services to be provided for each level of care. Provider must ensure that all patients enrolled meet medical necessity as defined in SAPC Bulletin 17-06-START. Providers must also adhere to provisions in other State and County regulations, including but not limited to California Code of Regulations Title 22, Title 9, Drug Medi-Cal Organized Delivery System Special Terms and Conditions, the provisions of the System Transformation to Advance Recovery and Treatment, Los Angeles County’s Substance Use Disorder Organized Delivery System (START-ODS), SAPC Bulletins, and this Contract’s Definitions of Services. These documents may be found at <http://publichealth.lacounty.gov/sapc/index.htm>. Providers must also ensure that services are provided as described in SAPC’s *Substance Use Disorder Treatment Services Provider Manual* located at the following link: <http://publichealth.lacounty.gov/sapc/NetworkProviders.htm>.

Modality	Specific Services to be Provided
<b>START-ODS Levels of Care</b> Effective July 1, 2017	
	<ul style="list-style-type: none"> <li>2. Sliding scale fees or flat fees are not allowable for Medi-Cal or My Health LA eligible beneficiaries/ patients.</li> <li>B. To achieve Timely Access to Care requirements, and prevent an individual from being placed on a waitlist for services:               <ul style="list-style-type: none"> <li>1. Initiate Treatment Services within Timely Access to Care requirements; or if it is not possible to meet Timely Access to Care requirements without placing the individual on a waitlist, refer the individual within forty-eight (48) hours to another qualified provider that meets patient needs.</li> <li>2. Respond to inquiries on, and update availability for, intake and enrollment appointments.</li> </ul> </li> <li>C. Determine and document medical necessity using a County approved ASAM based screening and/or assessment tool, and verify eligibility at least every six (6) months and as confirmed by LPHA within 14 days of the first Treatment Service.</li> <li>D. Complete additional intake requirements including but not limited to informing on patient rights, confidentiality protections, consent for treatment, and the appeals, grievance and complaint process; and completion of the physical exam and/or health status questionnaire including medical history information all within 48 hours of the first Treatment Service and place in patient file.</li> <li>E. Enter LACPRS data within seven (7) calendar days from first Treatment Service or last service/discharge date.</li> <li>F. Deliver the following Treatment Services based on individualized patient need and medical necessity, and at a frequency that is clinically appropriate or as required:               <ul style="list-style-type: none"> <li>1. Screening and Assessment using County approved ASAM based tools;</li> <li>2. Treatment Plan development and updates;</li> </ul> </li> </ul>



**(SUD PROVIDER NAME)**

**SUBSTANCE USE DISORDER (SUD)**

**SPECIFIC SERVICES TO BE PROVIDED**

The following are specific services to be provided for each level of care. Provider must ensure that all patients enrolled meet medical necessity as defined in SAPC Bulletin 17-06-START. Providers must also adhere to provisions in other State and County regulations, including but not limited to California Code of Regulations Title 22, Title 9, Drug Medi-Cal Organized Delivery System Special Terms and Conditions, the provisions of the System Transformation to Advance Recovery and Treatment, Los Angeles County's Substance Use Disorder Organized Delivery System (START-ODS), SAPC Bulletins, and this Contract's Definitions of Services. These documents may be found at <http://publichealth.lacounty.gov/sapc/index.htm>. Providers must also ensure that services are provided as described in SAPC's *Substance Use Disorder Treatment Services Provider Manual* located at the following link: <http://publichealth.lacounty.gov/sapc/NetworkProviders.htm>.

Modality	Specific Services to be Provided
<b>START-ODS Levels of Care</b> Effective July 1, 2017	
	<ul style="list-style-type: none"> <li>3. Health Status Questionnaire and Physical Exam;</li> <li>4. Group Counseling and Patient Education;</li> <li>5. Individual Counseling and Crisis Intervention;</li> <li>6. Family Therapy and Collateral Services;</li> <li>7. Medication Services and referral MAT for alcohol and opioid abusers (unless patient refusal is documented in progress notes);</li> <li>8. Case Management and Care Coordination with physical health (including Medi-Cal managed care health plans or their delegated plans, and My Health LA), mental health, and social services entities to support improved health outcomes. This includes linkages to temporary and permanent housing, such as through the Coordinated Entry System or Recovery Bridge Housing;</li> <li>9. Transitions in Care when a patient needs a lower or higher intensity of services that provided by this level of care;</li> <li>10. Recovery Support Services upon discharge from treatment.</li> <li>G. Provide a minimum of nine (9) hours and a maximum of nineteen (19) hours per week of Treatment Services for adults and minimum of six (6) hours and a maximum of nineteen (19) hours of Treatment Services per week for youth. If the minimum number of Treatment Service hours is not met on any given week, reimbursement will be paid at the Outpatient Treatment (ASAM 1.0) rate/fee.</li> <li>H. Provide Treatment Services a minimum of five (5) days a week (including one weekend day), two (2) of which must include evening hours (5:00 PM to 9:00 PM, at a minimum).</li> <li>I. Provide Treatment Services at an agency-operated DMC certified site or at a County approved Field-Based Services location; or via telephone or telehealth in accordance with County policy.</li> </ul>

**(SUD PROVIDER NAME)**

**SUBSTANCE USE DISORDER (SUD)**

**SPECIFIC SERVICES TO BE PROVIDED**

The following are specific services to be provided for each level of care. Provider must ensure that all patients enrolled meet medical necessity as defined in SAPC Bulletin 17-06-START. Providers must also adhere to provisions in other State and County regulations, including but not limited to California Code of Regulations Title 22, Title 9, Drug Medi-Cal Organized Delivery System Special Terms and Conditions, the provisions of the System Transformation to Advance Recovery and Treatment, Los Angeles County's Substance Use Disorder Organized Delivery System (START-ODS), SAPC Bulletins, and this Contract's Definitions of Services. These documents may be found at <http://publichealth.lacounty.gov/sapc/index.htm>. Providers must also ensure that services are provided as described in SAPC's *Substance Use Disorder Treatment Services Provider Manual* located at the following link: <http://publichealth.lacounty.gov/sapc/NetworkProviders.htm>.

Modality	Specific Services to be Provided
<b>START-ODS Levels of Care</b> Effective July 1, 2017	
	<ul style="list-style-type: none"> <li>J. Document delivered Treatment Services in accordance with quality, content, and frequency requirements, including but not limited to the following:                             <ul style="list-style-type: none"> <li>1. Initial treatment plans shall be completed, signed, and dated by authorized staff and patient within thirty (30) calendar days of the first Treatment Service, and co-signed by an LPHA within fifteen (15) calendar days from signature by the authorized staff. Reviews shall occur every thirty (30) calendar days and updates every ninety (90) calendar days thereafter.</li> <li>2. Progress notes shall substantiate delivery of Treatment Services, and at minimum include the date, time and type of Treatment Service; be signed and dated by a staff authorized to deliver the specific Treatment Service; and be completed in the required format and stored within the patient's file within forty-eight (48) hours after the session.</li> <li>3. Group Counseling and Patient Education sessions shall be between sixty (60) and ninety (90) minutes with a minimum of two (2) and maximum of twelve (12) patients; and sign-in sheets shall contain the date, start and ending time, topic discussed, location, printed name and original signature of patients, and printed name and signature of the authorized staff conducting the session.</li> </ul> </li> <li>K. If providing perinatal services, ensure treatment is in accordance with the treatment guidelines as described in the most current edition of the Perinatal Guidelines.</li> <li>L. If providing perinatal services, ensure that Treatment Services are delivered in accordance with the treatment guidelines as described in the most current edition of the Perinatal Guidelines.</li> <li>M. If providing youth services, ensure that Treatment Services are delivered in accordance with youth treatment guidelines including maintaining the</li> </ul>

**(SUD PROVIDER NAME)**

**SUBSTANCE USE DISORDER (SUD)**

**SPECIFIC SERVICES TO BE PROVIDED**

The following are specific services to be provided for each level of care. Provider must ensure that all patients enrolled meet medical necessity as defined in SAPC Bulletin 17-06-START. Providers must also adhere to provisions in other State and County regulations, including but not limited to California Code of Regulations Title 22, Title 9, Drug Medi-Cal Organized Delivery System Special Terms and Conditions, the provisions of the System Transformation to Advance Recovery and Treatment, Los Angeles County's Substance Use Disorder Organized Delivery System (START-ODS), SAPC Bulletins, and this Contract's Definitions of Services. These documents may be found at <http://publichealth.lacounty.gov/sapc/index.htm>. Providers must also ensure that services are provided as described in SAPC's *Substance Use Disorder Treatment Services Provider Manual* located at the following link: <http://publichealth.lacounty.gov/sapc/NetworkProviders.htm>.

Modality	Specific Services to be Provided
<b>START-ODS Levels of Care</b> Effective July 1, 2017	
	<p>safety of minors and the ability to receive Treatment Services separately from adults.</p> <p>N. Provide services that are age-specific and developmentally, culturally, linguistically appropriate and reflective of the community and primary population served, and align with CLAS Standards.</p> <p>O. Ensure Treatment Services are delivered and documented by staff with the appropriate qualifications and experience as outlined in the <i>Provider Staffing Level Requirements for the Delivery and Oversight of Treatment Services</i> and in accordance with CCR, Title 9, Chapter 8, commencing with Section 13000.</p> <p>P. Ensure LPHAs and registered/certified counselors are appropriately trained in Motivational Interviewing and Cognitive Behavioral Therapy, and use these techniques in the delivery of Treatment Services.</p> <p>Q. Deliver and document services in accordance with federal, State and County requirements, including but not limited to 42 C.F.R. Part 2 Confidentiality of Substance Use Disorder Patient Records; 42 C.F.R. Part 428 Managed Care; HIPAA; CCR Title 22 Drug Medi-Cal; Drug Medi-Cal Organized Delivery System Standard Terms and Conditions; and CCR Title 9 Counselor Certification.</p> <p>R. See additional requirements outlined under <i>Population or Program Specific Requirements</i> at the end of this document if serving any of the following populations: AB 109, CalWORKs, Dependent Youth Substance Abuse Treatment Protocol, Juvenile Justice Crime Prevention Act, Title IV-E Demonstration Project, Perinatal.</p> <p>S. See the <i>Substance Use Disorder Treatment Services Provider Manual</i> for additional information on requirements.</p>

**(SUD PROVIDER NAME)**

**SUBSTANCE USE DISORDER (SUD)**

**SPECIFIC SERVICES TO BE PROVIDED**

The following are specific services to be provided for each level of care. Provider must ensure that all patients enrolled meet medical necessity as defined in SAPC Bulletin 17-06-START. Providers must also adhere to provisions in other State and County regulations, including but not limited to California Code of Regulations Title 22, Title 9, Drug Medi-Cal Organized Delivery System Special Terms and Conditions, the provisions of the System Transformation to Advance Recovery and Treatment, Los Angeles County's Substance Use Disorder Organized Delivery System (START-ODS), SAPC Bulletins, and this Contract's Definitions of Services. These documents may be found at <http://publichealth.lacounty.gov/sapc/index.htm>. Providers must also ensure that services are provided as described in SAPC's *Substance Use Disorder Treatment Services Provider Manual* located at the following link: <http://publichealth.lacounty.gov/sapc/NetworkProviders.htm>.

Modality	Specific Services to be Provided
<b>START-ODS Levels of Care</b> Effective July 1, 2017	
Residential Services  ASAM Levels 3.1 3.3 3.5 3.7 4.0	<ul style="list-style-type: none"> <li>A. Determine and document if an individual is an Eligible Beneficiary (specifically Medi-Cal eligible beneficiaries whose benefits are assigned to Los Angeles County or My Health LA eligible patient), including:                             <ul style="list-style-type: none"> <li>1. Treatment Services shall not be denied for individuals who are Medi-Cal or My Health LA eligible but whose benefits are not active; treatment providers should use the Case Management benefit to:                                     <ul style="list-style-type: none"> <li>i. Assist individuals obtain Medi-Cal or My Health LA if qualified but whose benefits are not active on the patient's date of first Treatment Service to better ensure reimbursement for delivered services.</li> <li>ii. Assist Los Angeles County residents transfer Medi-Cal benefits to Los Angeles County if assigned to another County on or before the date of first Treatment Service to better ensure reimbursement for delivered services as reimbursement shall be denied for non-County residents.</li> </ul> </li> <li>2. Sliding scale fees or flat fees are not allowable for Medi-Cal or My Health LA eligible beneficiaries/patients.</li> </ul> </li> <li>B. Residential services must be preauthorized by SAPC and patients must meet Medical Necessity requirements. Duration limits are as follows:                             <ul style="list-style-type: none"> <li>1. Youth (12-18): Maximum two (2) noncontiguous thirty (30) day stays with one thirty (30) day extension per year for ASAM residential level of care ASAM 3.1 and 3.5 unless medically necessary or a perinatal patient.</li> <li>2. Young Adults (18-20): Maximum two (2) noncontiguous ninety (90) day stays with one thirty (30) day extension per year for ASAM residential level of care ASAM 3.1, 3.3 and 3.5 unless medically necessary or a perinatal patient.</li> <li>3. Adults (21+): Maximum two (2) noncontiguous ninety (90) day stays with one thirty (30) day extension per year for any ASAM residential</li> </ul> </li> </ul>

**(SUD PROVIDER NAME)**

**SUBSTANCE USE DISORDER (SUD)**

**SPECIFIC SERVICES TO BE PROVIDED**

The following are specific services to be provided for each level of care. Provider must ensure that all patients enrolled meet medical necessity as defined in SAPC Bulletin 17-06-START. Providers must also adhere to provisions in other State and County regulations, including but not limited to California Code of Regulations Title 22, Title 9, Drug Medi-Cal Organized Delivery System Special Terms and Conditions, the provisions of the System Transformation to Advance Recovery and Treatment, Los Angeles County’s Substance Use Disorder Organized Delivery System (START-ODS), SAPC Bulletins, and this Contract’s Definitions of Services. These documents may be found at <http://publichealth.lacounty.gov/sapc/index.htm>. Providers must also ensure that services are provided as described in SAPC’s *Substance Use Disorder Treatment Services Provider Manual* located at the following link: <http://publichealth.lacounty.gov/sapc/NetworkProviders.htm>.

Modality	Specific Services to be Provided
<b>START-ODS Levels of Care</b> Effective July 1, 2017	
	<p>level of care ASAM 3.1, 3.3 and 3.5 with the exception for perinatal patients and criminal justice population as defined.</p> <p>C. To achieve Timely Access to Care requirements, and prevent an individual from being placed on a waitlist for services:</p> <ol style="list-style-type: none"> <li>1. Initiate Treatment Services within Timely Access to Care requirements; or if it is not possible to meet Timely Access to Care requirements without placing the individual on a waitlist, refer the individual within forty-eight (48) hours to another qualified provider that meets patient needs.</li> <li>2. Respond to inquiries on, and update availability for, intake and enrollment appointments.</li> </ol> <p>D. Determine and document medical necessity using a County approved ASAM based screening and/or assessment tool, and verify eligibility at least every six (6) months and as confirmed by a LPHA within 14 days of the first Treatment Service.</p> <p>E. Complete additional intake requirements including but not limited to informing on patient rights, confidentiality protections, consent for treatment, and the appeals, grievance and complaint process; and completion of the physical exam and/or health status questionnaire including medical history information all within 48 hours of the first Treatment Service and place in patient file.</p> <p>F. Enter LACPRS data within seven (7) calendar days from first Treatment Service or last service/discharge date.</p> <p>G. Deliver the following Treatment Services based on individualized patient need and medical necessity, and at a frequency that is clinically appropriate or as required:</p> <ol style="list-style-type: none"> <li>1. Screening and Assessment using County approved ASAM based tools;</li> <li>2. Treatment Plan development and updates;</li> </ol>

**(SUD PROVIDER NAME)**

**SUBSTANCE USE DISORDER (SUD)**

**SPECIFIC SERVICES TO BE PROVIDED**

The following are specific services to be provided for each level of care. Provider must ensure that all patients enrolled meet medical necessity as defined in SAPC Bulletin 17-06-START. Providers must also adhere to provisions in other State and County regulations, including but not limited to California Code of Regulations Title 22, Title 9, Drug Medi-Cal Organized Delivery System Special Terms and Conditions, the provisions of the System Transformation to Advance Recovery and Treatment, Los Angeles County's Substance Use Disorder Organized Delivery System (START-ODS), SAPC Bulletins, and this Contract's Definitions of Services. These documents may be found at <http://publichealth.lacounty.gov/sapc/index.htm>. Providers must also ensure that services are provided as described in SAPC's *Substance Use Disorder Treatment Services Provider Manual* located at the following link: <http://publichealth.lacounty.gov/sapc/NetworkProviders.htm>.

Modality	Specific Services to be Provided
<b>START-ODS Levels of Care</b> Effective July 1, 2017	
	<ul style="list-style-type: none"> <li>3. Health Status Questionnaire and Physical Exam;</li> <li>4. Group Counseling and Patient Education;</li> <li>5. Individual Counseling and Crisis Intervention;</li> <li>6. Family Therapy and Collateral Services;</li> <li>7. Medication Services and referral to MAT for alcohol and opioid abusers (unless patient refusal is documented in progress notes);</li> <li>8. Case Management and Care Coordination with physical health (including Medi-Cal managed care health plans or their delegated plans, and My Health LA), mental health, and social services entities to support improved health outcomes. This includes linkages to temporary and permanent housing, such as through the Coordinated Entry System or Recovery Bridge Housing;</li> <li>9. Non-Emergency Transportation;</li> <li>10. Room and Board without financial participation by the patient in the form of payment/transfer of federal, state or local benefits (e.g., CalFresh).</li> <li>11. Transitions in Care when a patient needs a lower or higher intensity of services that provided by this level of care;</li> <li>12. Recovery Support Services upon discharge from treatment.</li> <li>H. Provide the following minimum hours of Treatment Services weekly:             <ul style="list-style-type: none"> <li>1. ASAM 3.1 – 20 hours</li> <li>2. ASAM 3.3 – 24 hours</li> <li>3. ASAM 3.5 – 22 hours</li> </ul> </li> <li>I. Provide Treatment Services seven (7) days a week and ensure adequate staffing twenty-four (24) hours per day, including at least one staff who is awake on the overnight shift to address patient needs.</li> </ul>

**(SUD PROVIDER NAME)**

**SUBSTANCE USE DISORDER (SUD)**

**SPECIFIC SERVICES TO BE PROVIDED**

The following are specific services to be provided for each level of care. Provider must ensure that all patients enrolled meet medical necessity as defined in SAPC Bulletin 17-06-START. Providers must also adhere to provisions in other State and County regulations, including but not limited to California Code of Regulations Title 22, Title 9, Drug Medi-Cal Organized Delivery System Special Terms and Conditions, the provisions of the System Transformation to Advance Recovery and Treatment, Los Angeles County's Substance Use Disorder Organized Delivery System (START-ODS), SAPC Bulletins, and this Contract's Definitions of Services. These documents may be found at <http://publichealth.lacounty.gov/sapc/index.htm>. Providers must also ensure that services are provided as described in SAPC's *Substance Use Disorder Treatment Services Provider Manual* located at the following link: <http://publichealth.lacounty.gov/sapc/NetworkProviders.htm>.

Modality	Specific Services to be Provided
<b>START-ODS Levels of Care</b> Effective July 1, 2017	
	<ul style="list-style-type: none"> <li>J. Provide Treatment Services at an agency-operated DMC certified site and licensed site with the appropriate State-issued ASAM Designation; or via telephone or telehealth in accordance with County policy.</li> <li>K. Document delivered Treatment Services in accordance with quality, content, and frequency requirements, including but not limited to the following:               <ul style="list-style-type: none"> <li>1. Initial treatment plans shall be completed, signed, and dated by authorized staff and patient within thirty (30) calendar days of the first Treatment Service, and co-signed by an LPHA within fifteen (15) calendar days from signature by the authorized staff. Reviews shall occur every thirty (30) calendar days and updates every ninety (90) calendar days thereafter.</li> <li>2. Progress notes shall substantiate delivery of Treatment Services, and at minimum include the date, time and type of Treatment Service; be signed and dated by a staff authorized to deliver the specific Treatment Service; and be completed in the required format and stored within the patient's file within forty-eight (48) hours after the session.</li> <li>3. Group Counseling and Patient Education sessions shall be between sixty (60) and ninety (90) minutes with a minimum of two (2) and maximum of twelve (12) patients; and sign-in sheets shall contain the date, start and ending time, topic discussed, location, printed name and original signature of patients, and printed name and signature of the authorized staff conducting the session.</li> </ul> </li> <li>L. If providing perinatal services, ensure that Treatment Services are delivered in accordance with the treatment guidelines as described in the most current edition of the Perinatal Guidelines.</li> <li>M. If providing youth services, ensure that Treatment Services are delivered in accordance with youth treatment guidelines including maintaining the</li> </ul>

**(SUD PROVIDER NAME)**

**SUBSTANCE USE DISORDER (SUD)**

**SPECIFIC SERVICES TO BE PROVIDED**

The following are specific services to be provided for each level of care. Provider must ensure that all patients enrolled meet medical necessity as defined in SAPC Bulletin 17-06-START. Providers must also adhere to provisions in other State and County regulations, including but not limited to California Code of Regulations Title 22, Title 9, Drug Medi-Cal Organized Delivery System Special Terms and Conditions, the provisions of the System Transformation to Advance Recovery and Treatment, Los Angeles County’s Substance Use Disorder Organized Delivery System (START-ODS), SAPC Bulletins, and this Contract’s Definitions of Services. These documents may be found at <http://publichealth.lacounty.gov/sapc/index.htm>. Providers must also ensure that services are provided as described in SAPC’s *Substance Use Disorder Treatment Services Provider Manual* located at the following link: <http://publichealth.lacounty.gov/sapc/NetworkProviders.htm>.

Modality	Specific Services to be Provided
<b>START-ODS Levels of Care</b> Effective July 1, 2017	
	<p>safety of minors and the ability to receive Treatment Services separately from adults.</p> <p>N. Provide services that are age-specific and developmentally, culturally, linguistically appropriate and reflective of the community and primary population served, and align with CLAS Standards.</p> <p>O. Ensure Treatment Services are delivered and documented by staff with the appropriate qualifications and experience as outlined in the <i>Provider Staffing Level Requirements for the Delivery and Oversight of Treatment Services</i> and in accordance with CCR, Title 9, Chapter 8, commencing with Section 13000.</p> <p>P. Ensure LPHAs and registered/certified counselors are appropriately trained in Motivational Interviewing and Cognitive Behavioral Therapy, and use these techniques in the delivery of Treatment Services.</p> <p>Q. Deliver and document services in accordance with federal, State and County requirements, including but not limited to 42 C.F.R. Part 2 Confidentiality of Substance Use Disorder Patient Records; 42 C.F.R. Part 428 Managed Care; HIPAA; CCR Title 22 Drug Medi-Cal; Drug Medi-Cal Organized Delivery System Standard Terms and Conditions; and CCR Title 9 Counselor Certification.</p> <p>R. See additional requirements outlined under <i>Population or Program Specific Requirements</i> at the end of this document if serving any of the following populations: Dependent Youth Substance Abuse Treatment Protocol, Female Offender Program, Juvenile Justice Crime Prevention Act.</p> <p>S. See the <i>Substance Use Disorder Treatment Services Provider Manual</i> for additional information on requirements.</p>



**(SUD PROVIDER NAME)**

**SUBSTANCE USE DISORDER (SUD)**

**SPECIFIC SERVICES TO BE PROVIDED**

The following are specific services to be provided for each level of care. Provider must ensure that all patients enrolled meet medical necessity as defined in SAPC Bulletin 17-06-START. Providers must also adhere to provisions in other State and County regulations, including but not limited to California Code of Regulations Title 22, Title 9, Drug Medi-Cal Organized Delivery System Special Terms and Conditions, the provisions of the System Transformation to Advance Recovery and Treatment, Los Angeles County’s Substance Use Disorder Organized Delivery System (START-ODS), SAPC Bulletins, and this Contract’s Definitions of Services. These documents may be found at <http://publichealth.lacounty.gov/sapc/index.htm>. Providers must also ensure that services are provided as described in SAPC’s *Substance Use Disorder Treatment Services Provider Manual* located at the following link: <http://publichealth.lacounty.gov/sapc/NetworkProviders.htm>.

Modality	Specific Services to be Provided
<b>START-ODS Levels of Care</b> Effective July 1, 2017	
Withdrawal Management  ASAM Levels 1-WM 2-WM 3.2-WM 3.7-WM 4.0-WM	<ol style="list-style-type: none"> <li>A. Determine and document if an individual is an Eligible Beneficiary (specifically Medi-Cal eligible beneficiaries whose benefits are assigned to Los Angeles County or My Health LA eligible patients), including:                             <ol style="list-style-type: none"> <li>1. Treatment Services shall not be denied for individuals who are Medi-Cal or My Health LA eligible but whose benefits are not active; treatment providers should use the Case Management benefit to:                                     <ol style="list-style-type: none"> <li>i. Assist individuals obtain Medi-Cal or My Health LA if qualified but whose benefits are not active at the time of first contact, and initiate the process on or before the date of first Treatment Service to better ensure reimbursement for delivered services.</li> <li>ii. Assist Los Angeles County residents transfer Medi-Cal benefits to Los Angeles County if assigned to another County on or before the date of first Treatment Service to better ensure reimbursement for delivered services as reimbursement shall be denied for non-County residents.</li> </ol> </li> <li>2. Sliding scale fees or flat fees are not allowable for Medi-Cal or My Health LA eligible beneficiaries/patients.</li> </ol> </li> <li>B. To achieve Timely Access to Care requirements, and prevent an individual from being placed on a waitlist for services:                             <ol style="list-style-type: none"> <li>1. Initiate Treatment Services within Timely Access to Care requirements; or if it is not possible to meet Timely Access to Care requirements without placing the individual on a waitlist, refer the individual within forty-eight (48) hours to another qualified provider that meets patient needs.</li> <li>2. Respond to inquiries on, and update availability for, intake and enrollment appointments.</li> </ol> </li> <li>C. Determine and document medical necessity using a County approved ASAM based screening and/or assessment tool, and verify eligibility at</li> </ol>

**(SUD PROVIDER NAME)**

**SUBSTANCE USE DISORDER (SUD)**

**SPECIFIC SERVICES TO BE PROVIDED**

The following are specific services to be provided for each level of care. Provider must ensure that all patients enrolled meet medical necessity as defined in SAPC Bulletin 17-06-START. Providers must also adhere to provisions in other State and County regulations, including but not limited to California Code of Regulations Title 22, Title 9, Drug Medi-Cal Organized Delivery System Special Terms and Conditions, the provisions of the System Transformation to Advance Recovery and Treatment, Los Angeles County’s Substance Use Disorder Organized Delivery System (START-ODS), SAPC Bulletins, and this Contract’s Definitions of Services. These documents may be found at <http://publichealth.lacounty.gov/sapc/index.htm>. Providers must also ensure that services are provided as described in SAPC’s *Substance Use Disorder Treatment Services Provider Manual* located at the following link: <http://publichealth.lacounty.gov/sapc/NetworkProviders.htm>.

Modality	Specific Services to be Provided
<b>START-ODS Levels of Care</b> Effective July 1, 2017	
	<p>least every six (6) months and as confirmed by a LPHA within ## days of the first Treatment Service.</p> <p>D. Complete additional intake requirements including but not limited to informing on patient rights, confidentiality protections, consent for treatment, and the appeals, grievance and complaint process; and completion of the physical exam and/or health status questionnaire including medical history information all within forty-eight (48) hours of the Treatment Service and place in patient file.</p> <p>E. Enter LACPRS data within seven (7) calendar days from first Treatment Service or last service/discharge date.</p> <p>F. Deliver the following Treatment Services based on individualized patient need and medical necessity, and at a frequency that is clinically appropriate or as required:</p> <ol style="list-style-type: none"> <li>1. Screening and Assessment using County approved ASAM based tools;</li> <li>2. Treatment Plan development and updates;</li> <li>3. Health Status Questionnaire and Physical Exam;</li> <li>4. Group Counseling and Patient Education;</li> <li>5. Individual Counseling and Crisis Intervention;</li> <li>6. Family Therapy and Collateral Services;</li> <li>7. Medication Services and referral to MAT for alcohol and opioid abusers (unless patient refusal is documented in progress notes);</li> <li>8. Case Management and Care Coordination with physical health (including Medi-Cal managed care health plans or their delegated plans, and My Health LA), mental health, and social services entities to support improved health outcomes. This includes linkages to temporary and permanent housing, such as through the Coordinated Entry System or Recovery Bridge Housing;</li> </ol>

**(SUD PROVIDER NAME)**

**SUBSTANCE USE DISORDER (SUD)**

**SPECIFIC SERVICES TO BE PROVIDED**

The following are specific services to be provided for each level of care. Provider must ensure that all patients enrolled meet medical necessity as defined in SAPC Bulletin 17-06-START. Providers must also adhere to provisions in other State and County regulations, including but not limited to California Code of Regulations Title 22, Title 9, Drug Medi-Cal Organized Delivery System Special Terms and Conditions, the provisions of the System Transformation to Advance Recovery and Treatment, Los Angeles County's Substance Use Disorder Organized Delivery System (START-ODS), SAPC Bulletins, and this Contract's Definitions of Services. These documents may be found at <http://publichealth.lacounty.gov/sapc/index.htm>. Providers must also ensure that services are provided as described in SAPC's *Substance Use Disorder Treatment Services Provider Manual* located at the following link: <http://publichealth.lacounty.gov/sapc/NetworkProviders.htm>.

Modality	Specific Services to be Provided
<b>START-ODS Levels of Care</b> Effective July 1, 2017	
	<ul style="list-style-type: none"> <li>9. Room and Board without financial participation by the patient in the form of payment/transfer of federal, state or local benefits (e.g., CalFresh) within residential withdrawal management facilities.</li> <li>10. Transitions in Care when a patient needs a lower or higher intensity of services that provided by this level of care;</li> <li>11. Ambulatory Detox (ASAM 1-WM and 2-WM) and/or Residential Detox (ASAM 3.2-WM, 3.7-WM, 4.0-WM);</li> <li>12. Recovery Support Services upon discharge from treatment.</li> <li>G. Provide Withdrawal Management as medically necessary but not to exceed fourteen (14) consecutive calendar days, and:               <ul style="list-style-type: none"> <li>1. Provide Treatment Services a minimum of five (5) days a week (including one weekend day), two (2) of which must include evening hours (5:00 PM to 9:00 PM, at a minimum) for ASAM 1-WM and 2-WM levels of care.</li> <li>2. Provide Treatment Services seven (7) days a week and ensure adequate staffing twenty-four (24) hours per day, including at least one staff who is awake on the overnight shift to address patient needs for ASAM 3.2-WM, 3.7-WM and 4.0-WM levels of care.</li> </ul> </li> <li>H. Provide Treatment Services at an agency-operated DMC certified site and/or licensed site with the appropriate State-issued ASAM Designation (if ASAM 3.2-WM, 3.7-WM, 4.0-WM); or at a County approved Field-Based Services location (if ASAM 1-WM, 2-WM) via telephone or telehealth in accordance with County policy.</li> <li>I. Document delivered Treatment Services in accordance with quality, content, and frequency requirements, including but not limited to the following:               <ul style="list-style-type: none"> <li>1. Initial treatment plans shall be completed, signed, and dated by authorized staff and patient within thirty (30) calendar days of the first Treatment Service, and co-signed by an LPHA within fifteen (15)</li> </ul> </li> </ul>

**(SUD PROVIDER NAME)**

**SUBSTANCE USE DISORDER (SUD)**

**SPECIFIC SERVICES TO BE PROVIDED**

The following are specific services to be provided for each level of care. Provider must ensure that all patients enrolled meet medical necessity as defined in SAPC Bulletin 17-06-START. Providers must also adhere to provisions in other State and County regulations, including but not limited to California Code of Regulations Title 22, Title 9, Drug Medi-Cal Organized Delivery System Special Terms and Conditions, the provisions of the System Transformation to Advance Recovery and Treatment, Los Angeles County's Substance Use Disorder Organized Delivery System (START-ODS), SAPC Bulletins, and this Contract's Definitions of Services. These documents may be found at <http://publichealth.lacounty.gov/sapc/index.htm>. Providers must also ensure that services are provided as described in SAPC's *Substance Use Disorder Treatment Services Provider Manual* located at the following link: <http://publichealth.lacounty.gov/sapc/NetworkProviders.htm>.

Modality	Specific Services to be Provided
<b>START-ODS Levels of Care</b> Effective July 1, 2017	
	<p>calendar days from signature by the authorized staff. Reviews shall occur every thirty (30) calendar days and updates every ninety (90) calendar days thereafter.</p> <ol style="list-style-type: none"> <li>2. Progress notes shall substantiate delivery of Treatment Services, and at minimum include the date, time and type of Treatment Service; be signed and dated by a staff authorized to deliver the specific Treatment Service; and be completed in the required format and stored within the patient's file within forty-eight (48) hours after the session.</li> <li>3. Group Counseling and Patient Education sessions shall be between sixty (60) and ninety (90) minutes with a minimum of two (2) and maximum of twelve (12) patients; and sign-in sheets shall contain the date, start and ending time, topic discussed, location, printed name and original signature of patients, and printed name and signature of the authorized staff conducting the session.</li> </ol> <p>J. If providing perinatal services, ensure that Treatment Services are delivered in accordance with the treatment guidelines as described in the most current edition of the Perinatal Guidelines.</p> <p>K. If providing youth services, ensure that Treatment Services are delivered in accordance with youth treatment guidelines including maintaining the safety of minors and the ability to receive Treatment Services separately from adults.</p> <p>L. Provide services that are age-specific and developmentally, culturally, linguistically appropriate and reflective of the community and primary population served, and align with CLAS Standards.</p> <p>M. Ensure Treatment Services are delivered and documented by staff with the appropriate qualifications and experience as outlined in the <i>Provider Staffing Level Requirements for the Delivery and Oversight of Treatment Services</i> and in accordance with CCR, Title 9, Chapter 8, commencing with Section 13000.</p>

**(SUD PROVIDER NAME)**

**SUBSTANCE USE DISORDER (SUD)**

**SPECIFIC SERVICES TO BE PROVIDED**

The following are specific services to be provided for each level of care. Provider must ensure that all patients enrolled meet medical necessity as defined in SAPC Bulletin 17-06-START. Providers must also adhere to provisions in other State and County regulations, including but not limited to California Code of Regulations Title 22, Title 9, Drug Medi-Cal Organized Delivery System Special Terms and Conditions, the provisions of the System Transformation to Advance Recovery and Treatment, Los Angeles County's Substance Use Disorder Organized Delivery System (START-ODS), SAPC Bulletins, and this Contract's Definitions of Services. These documents may be found at <http://publichealth.lacounty.gov/sapc/index.htm>. Providers must also ensure that services are provided as described in SAPC's *Substance Use Disorder Treatment Services Provider Manual* located at the following link: <http://publichealth.lacounty.gov/sapc/NetworkProviders.htm>.

Modality	Specific Services to be Provided
<b>START-ODS Levels of Care</b> Effective July 1, 2017	
	<ul style="list-style-type: none"> <li>N. Ensure LPHAs and registered/certified counselors are appropriately trained in Motivational Interviewing and Cognitive Behavioral Therapy, and use these techniques in the delivery of Treatment Services.</li> <li>O. Deliver and document services in accordance with federal, State and County requirements, including but not limited to 42 C.F.R. Part 2 Confidentiality of Substance Use Disorder Patient Records; 42 C.F.R. Part 428 Managed Care; HIPAA, CCR Title 22 Drug Medi-Cal; Drug Medi-Cal Organized Delivery System Standard Terms and Conditions; and CCR Title 9 Counselor Certification.</li> <li>P. See additional requirements outlined under <i>Population or Program Specific Requirements</i> at the end of this document if serving any of the following populations: AB 109.</li> <li>Q. See the Substance Use Disorder Treatment Services Provider Manual for additional information on requirements</li> </ul>
<p>Opioid Treatment Program</p> <p>ASAM Level 1-OTP</p>	<ul style="list-style-type: none"> <li>A. Determine and document if an individual is an Eligible Beneficiary (specifically Medi-Cal eligible beneficiaries whose benefits are assigned to Los Angeles County or My Health LA eligible patients), including:                             <ul style="list-style-type: none"> <li>1. Treatment Services shall not be denied for individuals who are Medi-Cal or My Health LA eligible but whose benefits are not active; treatment providers should use the Case Management benefit to:                                     <ul style="list-style-type: none"> <li>i. Assist individuals obtain Medi-Cal or My Health LA if qualified but whose benefits are not active at the time of first contact, and initiate the process on or before the date of first Treatment Service to better ensure reimbursement for delivered services.</li> <li>ii. Assist Los Angeles County residents transfer Medi-Cal benefits to Los Angeles County if assigned to another County on or before the date of first Treatment Service to better ensure reimbursement for delivered services as reimbursement shall be denied for non-County residents</li> </ul> </li> </ul> </li> </ul>

**(SUD PROVIDER NAME)**

**SUBSTANCE USE DISORDER (SUD)**

**SPECIFIC SERVICES TO BE PROVIDED**

The following are specific services to be provided for each level of care. Provider must ensure that all patients enrolled meet medical necessity as defined in SAPC Bulletin 17-06-START. Providers must also adhere to provisions in other State and County regulations, including but not limited to California Code of Regulations Title 22, Title 9, Drug Medi-Cal Organized Delivery System Special Terms and Conditions, the provisions of the System Transformation to Advance Recovery and Treatment, Los Angeles County's Substance Use Disorder Organized Delivery System (START-ODS), SAPC Bulletins, and this Contract's Definitions of Services. These documents may be found at <http://publichealth.lacounty.gov/sapc/index.htm>. Providers must also ensure that services are provided as described in SAPC's *Substance Use Disorder Treatment Services Provider Manual* located at the following link: <http://publichealth.lacounty.gov/sapc/NetworkProviders.htm>.

Modality	Specific Services to be Provided
<b>START-ODS Levels of Care</b> Effective July 1, 2017	
	<ul style="list-style-type: none"> <li>2. Sliding scale fees or flat fees are not allowable for Medi-Cal or My Health LA eligible beneficiaries/patients.</li> <li>B. To achieve Timely Access to Care requirements, and prevent an individual from being placed on a waitlist for services:                             <ul style="list-style-type: none"> <li>1. Initiate Treatment Services within Timely Access to Care requirements; or if it is not possible to meet Timely Access to Care requirements without placing the individual on a waitlist, refer the individual within forty-eight (48) hours to another qualified provider that meets patient needs.</li> <li>2. Respond to inquiries on, and update availability for, intake and enrollment appointments.</li> </ul> </li> <li>C. Determine and document medical necessity using a County approved ASAM based screening and/or assessment tool, and verify eligibility at least every six (6) months and as confirmed by a LPHA within 14 days of the first Treatment Service.</li> <li>D. Complete additional intake requirements including but not limited to informing on patient rights, confidentiality protections, consent for treatment, and the appeals, grievance and complaint process; and completion of the physical exam and/or health status questionnaire including medical history information all within 48 hours of the first Treatment Service and place in patient file.</li> <li>E. Enter LACPRS data within seven (7) calendar days from first Treatment or last service/discharge date.</li> <li>F. Deliver the following Treatment Services based on individualized patient need and medical necessity, and at a frequency that is clinically appropriate or as required:                             <ul style="list-style-type: none"> <li>1. Screening and Assessment using County approved ASAM based tools;</li> <li>2. Treatment Plan development and updates;</li> </ul> </li> </ul>

**(SUD PROVIDER NAME)**

**SUBSTANCE USE DISORDER (SUD)**

**SPECIFIC SERVICES TO BE PROVIDED**

The following are specific services to be provided for each level of care. Provider must ensure that all patients enrolled meet medical necessity as defined in SAPC Bulletin 17-06-START. Providers must also adhere to provisions in other State and County regulations, including but not limited to California Code of Regulations Title 22, Title 9, Drug Medi-Cal Organized Delivery System Special Terms and Conditions, the provisions of the System Transformation to Advance Recovery and Treatment, Los Angeles County's Substance Use Disorder Organized Delivery System (START-ODS), SAPC Bulletins, and this Contract's Definitions of Services. These documents may be found at <http://publichealth.lacounty.gov/sapc/index.htm>. Providers must also ensure that services are provided as described in SAPC's *Substance Use Disorder Treatment Services Provider Manual* located at the following link: <http://publichealth.lacounty.gov/sapc/NetworkProviders.htm>.

Modality	Specific Services to be Provided
<b>START-ODS Levels of Care</b> Effective July 1, 2017	
	<ul style="list-style-type: none"> <li>3. Health Status Questionnaire and Physical Exam;</li> <li>4. Group Counseling and Patient Education;</li> <li>5. Individual Counseling and Crisis Intervention;</li> <li>6. Family Therapy and Collateral Services;</li> <li>7. Medical Psychotherapy;</li> <li>8. MAT/Medication Services, including the provision of methadone, naltrexone, buprenorphine and disulfiram as medically necessary;</li> <li>9. Case Management and Care Coordination with physical health (including Medi-Cal managed care health plans or their delegated plans, and My Health LA), mental health, and social services entities to support improved health outcomes. This includes linkages to temporary and permanent housing, such as through the Coordinated Entry System or Recovery Bridge Housing;</li> <li>10. Transitions in Care when a patient needs a lower or higher intensity of services that provided by this level of care, including coordinating and encouraging delivery of concurrent services at another level of care;</li> <li>11. Recovery Support Services upon discharge from treatment.</li> <li>G. Provide a minimum of fifty (50) minutes and maximum of two-hundred (200) minutes of Treatment Services per calendar month, and obtain County authorization for OTP/MAT services for youth.</li> <li>H. Provide Treatment Services a minimum of five (5) days a week (including one weekend day).</li> <li>I. Provide Treatment Services at an agency-operated DMC certified site or at a County approved Field-Based Services location; or via telephone or telehealth in accordance with County policy.</li> <li>J. Document delivered Treatment Services in accordance with quality, content, and frequency requirements, including but not limited to the following:</li> </ul>

**(SUD PROVIDER NAME)**

**SUBSTANCE USE DISORDER (SUD)**

**SPECIFIC SERVICES TO BE PROVIDED**

The following are specific services to be provided for each level of care. Provider must ensure that all patients enrolled meet medical necessity as defined in SAPC Bulletin 17-06-START. Providers must also adhere to provisions in other State and County regulations, including but not limited to California Code of Regulations Title 22, Title 9, Drug Medi-Cal Organized Delivery System Special Terms and Conditions, the provisions of the System Transformation to Advance Recovery and Treatment, Los Angeles County's Substance Use Disorder Organized Delivery System (START-ODS), SAPC Bulletins, and this Contract's Definitions of Services. These documents may be found at <http://publichealth.lacounty.gov/sapc/index.htm>. Providers must also ensure that services are provided as described in SAPC's *Substance Use Disorder Treatment Services Provider Manual* located at the following link: <http://publichealth.lacounty.gov/sapc/NetworkProviders.htm>.

Modality	Specific Services to be Provided
<b>START-ODS Levels of Care</b> Effective July 1, 2017	
	<ol style="list-style-type: none"> <li>1. Initial treatment plans shall be completed, signed, and dated by authorized staff and patient within thirty (30) calendar days of the first Treatment Service, and co-signed by an LPHA within fifteen (15) calendar days from signature by the authorized staff. Reviews shall occur every thirty (30) calendar days and updates every ninety (90) calendar days thereafter.</li> <li>2. Progress notes shall substantiate delivery of Treatment Services, and at minimum include the date, time and type of Treatment Service; be signed and dated by a staff authorized to deliver the specific Treatment Service; and be completed in the required format and stored within the patient's file within forty-eight (48) hours after the session.</li> <li>3. Group Counseling and Patient Education sessions shall be between sixty (60) and ninety (90) minutes with a minimum of two (2) and maximum of twelve (12) patients; and sign-in sheets shall contain the date, start and ending time, topic discussed, location, printed name and original signature of patients, and printed name and signature of the authorized staff conducting the session.</li> </ol> <p>K. If providing perinatal services, ensure that Treatment Services are delivered in accordance with the treatment guidelines as described in the most current edition of the Perinatal Guidelines.</p> <p>L. If providing youth services, ensure that Treatment Services are delivered in accordance with youth treatment guidelines including maintaining the safety of minors and the ability to receive Treatment Services separately from adults.</p> <p>M. Provide services that are age-specific and developmentally, culturally, linguistically appropriate and reflective of the community and primary population served, and align with CLAS Standards.</p> <p>N. Ensure Treatment Services are delivered and documented by staff with the appropriate qualifications and experience as outlined in the <i>Provider</i></p>



**(SUD PROVIDER NAME)**

**SUBSTANCE USE DISORDER (SUD)**

**SPECIFIC SERVICES TO BE PROVIDED**

The following are specific services to be provided for each level of care. Provider must ensure that all patients enrolled meet medical necessity as defined in SAPC Bulletin 17-06-START. Providers must also adhere to provisions in other State and County regulations, including but not limited to California Code of Regulations Title 22, Title 9, Drug Medi-Cal Organized Delivery System Special Terms and Conditions, the provisions of the System Transformation to Advance Recovery and Treatment, Los Angeles County's Substance Use Disorder Organized Delivery System (START-ODS), SAPC Bulletins, and this Contract's Definitions of Services. These documents may be found at <http://publichealth.lacounty.gov/sapc/index.htm>. Providers must also ensure that services are provided as described in SAPC's *Substance Use Disorder Treatment Services Provider Manual* located at the following link: <http://publichealth.lacounty.gov/sapc/NetworkProviders.htm>.

Modality	Specific Services to be Provided
<b>START-ODS Levels of Care</b> Effective July 1, 2017	
	<p><i>Staffing Level Requirements for the Delivery and Oversight of Treatment Services</i> and in accordance with CCR, Title 9, Chapter 8, commencing with Section 13000.</p> <ul style="list-style-type: none"> <li>O. Ensure LPHAs and registered/certified counselors are appropriately trained in Motivational Interviewing and Cognitive Behavioral Therapy, and use these techniques in the delivery of Treatment Services.</li> <li>P. Deliver and document services in accordance with federal, State and County requirements, including but not limited to 42 C.F.R. Part 2 Confidentiality of Substance Use Disorder Patient Records; 42 C.F.R. Part 428 Managed Care; HIPAA; CCR Title 22 Drug Medi-Cal; Drug Medi-Cal Organized Delivery System Standard Terms and Conditions; and CCR Title 9 Counselor Certification.</li> <li>Q. See additional requirements outlined under <i>Population or Program Specific Requirements</i> at the end of this document if serving any of the following populations: Not Applicable.</li> <li>R. See the <i>Substance Use Disorder Treatment Services Provider Manual</i> for additional information on requirements.</li> </ul>
Recovery Bridge Housing	<ul style="list-style-type: none"> <li>A. To achieve Timely Access to Care requirements, and prevent an individual from being placed on a waitlist for services:                             <ul style="list-style-type: none"> <li>1. Initiate Treatment Services within Timely Access to Care requirements; or if it is not possible to meet Timely Access to Care requirements without placing the individual on a waitlist, refer the individual within forty-eight (48) hours to another qualified provider that meets patient needs.</li> <li>2. Respond to inquiries on, and update availability for, intake and enrollment appointments.</li> </ul> </li> <li>B. Deliver abstinence-based and peer supported housing that provides a subsidy when adult patients receive concurrent Treatment Services at one of the following ASAM levels of care: ASAM 1.0 (Outpatient), ASAM 2.1 (Intensive Outpatient), 1-OTP (Opioid Treatment Program), or ASAM 1-</li> </ul>

**(SUD PROVIDER NAME)**

**SUBSTANCE USE DISORDER (SUD)**

**SPECIFIC SERVICES TO BE PROVIDED**

The following are specific services to be provided for each level of care. Provider must ensure that all patients enrolled meet medical necessity as defined in SAPC Bulletin 17-06-START. Providers must also adhere to provisions in other State and County regulations, including but not limited to California Code of Regulations Title 22, Title 9, Drug Medi-Cal Organized Delivery System Special Terms and Conditions, the provisions of the System Transformation to Advance Recovery and Treatment, Los Angeles County’s Substance Use Disorder Organized Delivery System (START-ODS), SAPC Bulletins, and this Contract’s Definitions of Services. These documents may be found at <http://publichealth.lacounty.gov/sapc/index.htm>. Providers must also ensure that services are provided as described in SAPC’s *Substance Use Disorder Treatment Services Provider Manual* located at the following link: <http://publichealth.lacounty.gov/sapc/NetworkProviders.htm>.

Modality	Specific Services to be Provided
<b>START-ODS Levels of Care</b> Effective July 1, 2017	
	<p>WM and 2-WM (Ambulatory Withdrawal Management); Use of MAT is allowable and may not be a reason to deny participation.</p> <ul style="list-style-type: none"> <li>C. Obtain authorization from the County for up to ninety (90) calendar days for qualified patients and prioritized populations; perinatal individuals may be eligible for the length of the pregnancy and postpartum period.</li> <li>D. Meet or exceed National Alliance for Recovery Residence (NARR) standards of care, and comply with other comply with all federal, state, city and county laws, ordinances, zoning, rules, regulations and standards.</li> <li>E. Establish policies and procedures that are patient-centered and support understanding of substance use disorders as a chronic disease, and obtain a house manager capable of overseeing compliance.</li> <li>F. If providing perinatal services, ensure treatment is in accordance with the treatment guidelines as described in the most current edition of the Perinatal Guidelines.</li> <li>G. See additional requirements outlined under <i>Population or Program Specific Requirements</i> at the end of this document if serving any of the following populations: AB 109.</li> <li>H. See the <i>Substance Use Disorder Treatment Services Provider Manual</i> for additional information on requirements.</li> </ul>
Client Engagement and Navigation Services (CENS)	<ul style="list-style-type: none"> <li>A. Determine and document if an individual is an Eligible Beneficiary (specifically Medi-Cal eligible beneficiaries whose benefits are assigned to Los Angeles County or My Health LA eligible patients), including:                             <ul style="list-style-type: none"> <li>1. Treatment Services shall not be denied for individuals who are Medi-Cal or My Health LA eligible but whose benefits are not active; CENS shall:                                     <ul style="list-style-type: none"> <li>i. Assist individuals obtain Medi-Cal or My Health LA if qualified but whose benefits are not active at the time of first contact.</li> </ul> </li> </ul> </li> </ul>

**(SUD PROVIDER NAME)**

**SUBSTANCE USE DISORDER (SUD)**

**SPECIFIC SERVICES TO BE PROVIDED**

The following are specific services to be provided for each level of care. Provider must ensure that all patients enrolled meet medical necessity as defined in SAPC Bulletin 17-06-START. Providers must also adhere to provisions in other State and County regulations, including but not limited to California Code of Regulations Title 22, Title 9, Drug Medi-Cal Organized Delivery System Special Terms and Conditions, the provisions of the System Transformation to Advance Recovery and Treatment, Los Angeles County’s Substance Use Disorder Organized Delivery System (START-ODS), SAPC Bulletins, and this Contract’s Definitions of Services. These documents may be found at <http://publichealth.lacounty.gov/sapc/index.htm>. Providers must also ensure that services are provided as described in SAPC’s *Substance Use Disorder Treatment Services Provider Manual* located at the following link: <http://publichealth.lacounty.gov/sapc/NetworkProviders.htm>.

Modality	Specific Services to be Provided
<b>START-ODS Levels of Care</b> Effective July 1, 2017	
	<ul style="list-style-type: none"> <li>ii. Assist Los Angeles County residents transfer Medi-Cal benefits to Los Angeles County if assigned to another County.</li> <li>iii. Coordinate with the case manager at the selected provider site to ensure completion of the application process.</li> </ul> <p>2. Sliding scale fees or flat fees are not allowable for Medi-Cal or My Health LA eligible beneficiaries/patients.</p> <p>B. Provide CENS activities, including the following:</p> <ul style="list-style-type: none"> <li>1. Conduct the ASAM-based screening tool and schedule an appointment with a treatment provider that matches the provisional level of care and meets other patient needs and preferences, and as identified by the Service and Bed Availability Tool (SBAT). Conduct appointment reminders and follow-up calls with patients.</li> <li>2. Refer individuals to locations that can achieve Timely Access to Care requirements, and prevent an individual from being placed on a waitlist.</li> <li>3. Conduct patient education on basic substance use disorder topics to increase likelihood of follow-through with treatment.</li> <li>4. Conduct service navigation, provide ancillary referrals and linkages, and provide documentation/reporting to staff at the co-located facility or County department.</li> <li>5. Conduct outreach and engagement efforts as directed by County.</li> <li>6. Conduct agency and community educations as directed by the County.</li> </ul> <p>C. Provide CENS Monday through Friday from 8:30 AM to 5:00 PM unless otherwise determined by the County.</p> <p>D. Provide CENS at the assigned County co-located facilities or at a County approved Field-Based Services location; or via telephone or telehealth in accordance with County policy.</p>

**(SUD PROVIDER NAME)**

**SUBSTANCE USE DISORDER (SUD)**

**SPECIFIC SERVICES TO BE PROVIDED**

The following are specific services to be provided for each level of care. Provider must ensure that all patients enrolled meet medical necessity as defined in SAPC Bulletin 17-06-START. Providers must also adhere to provisions in other State and County regulations, including but not limited to California Code of Regulations Title 22, Title 9, Drug Medi-Cal Organized Delivery System Special Terms and Conditions, the provisions of the System Transformation to Advance Recovery and Treatment, Los Angeles County’s Substance Use Disorder Organized Delivery System (START-ODS), SAPC Bulletins, and this Contract’s Definitions of Services. These documents may be found at <http://publichealth.lacounty.gov/sapc/index.htm>. Providers must also ensure that services are provided as described in SAPC’s *Substance Use Disorder Treatment Services Provider Manual* located at the following link: <http://publichealth.lacounty.gov/sapc/NetworkProviders.htm>.

Modality	Specific Services to be Provided
<b>START-ODS Levels of Care</b> Effective July 1, 2017	
	<ul style="list-style-type: none"> <li>E. Provide CENS that are age-specific and developmentally, culturally, linguistically appropriate and reflective of the community and primary population served, and align with CLAS Standards.</li> <li>F. Ensure CENS are delivered and documented by staff with the appropriate qualifications and experience as outlined in the Provider Staffing Level Requirements for the Delivery and Oversight of Treatment Services and in accordance with CCR, Title 9, Chapter 8, commencing with Section 13000.</li> <li>G. Ensure LPHAs and registered/certified counselors are appropriately trained in Motivational Interviewing and Cognitive Behavioral Therapy, and use these techniques in the delivery of CENS.</li> <li>H. Deliver and document CENS in accordance with federal, State and County requirements, including but not limited to 42 C.F.R. Part 2 Confidentiality of Substance Use Disorder Patient Records; 42 C.F.R. Part 428 Managed Care; HIPAA; CCR Title 22 Drug Medi-Cal; Drug Medi-Cal Organized Delivery System Standard Terms and Conditions; and CCR Title 9 Counselor Certification.</li> <li>I. See additional requirements outlined under <i>Population or Program Specific Requirements</i> at the end of this document if serving any of the following populations and ensure compliance with the requirements of the following county departments and programs: Department of Public Social Services (CalWORKs, GR), Los Angeles Superior Courts, Probation Department (AB 109 HUBS), Sheriff’s Department, Department of Health Services Psychiatric Urgent Care Centers and others.</li> <li>J. See the <i>Substance Use Disorder Treatment Services Provider Manual</i> for additional information on requirements.</li> </ul>

**(SUD PROVIDER NAME)**

**SUBSTANCE USE DISORDER (SUD)**

**SPECIFIC SERVICES TO BE PROVIDED**

The following are specific services to be provided for each level of care. Provider must ensure that all patients enrolled meet medical necessity as defined in SAPC Bulletin 17-06-START. Providers must also adhere to provisions in other State and County regulations, including but not limited to California Code of Regulations Title 22, Title 9, Drug Medi-Cal Organized Delivery System Special Terms and Conditions, the provisions of the System Transformation to Advance Recovery and Treatment, Los Angeles County's Substance Use Disorder Organized Delivery System (START-ODS), SAPC Bulletins, and this Contract's Definitions of Services. These documents may be found at <http://publichealth.lacounty.gov/sapc/index.htm>. Providers must also ensure that services are provided as described in SAPC's *Substance Use Disorder Treatment Services Provider Manual* located at the following link: <http://publichealth.lacounty.gov/sapc/NetworkProviders.htm>.

Modality	Specific Services to be Provided
<b>START-ODS Levels of Care</b> Effective July 1, 2017	
AITRPS (Prevention Only)	A. Prevention Services and target populations shall be consistent with the Institute of Medicine prevention classification of populations that includes universal, selective, and indicated prevention, and the Center for Substance Abuse Prevention (CSAP) six (6) strategies: Information Dissemination, Education, Alternative Activities, Problem Identification and Referral, Community-Based Process, and Environmental and the associated activities. These services may include outreach, screening and pre-assessment, educational sessions, alternative activities and other activities as described in SAPC's California Outcomes Measurement Service for Prevention (CalOMS Pv) Description of Activities.  B. Deliver services in accordance with the focus areas identified in the County's Strategic Prevention Framework. The focus areas were determined to be of high priority based on the County's alcohol and other drug assessment.  C. Submit the Work Plan, Year-End Report and CalOMS data as required.
CalWORKs Asian Pacific Islander Targeted Outreach:	A. Adhere to requirements listed under Outpatient Services (ASAM 1.0) above.  B. Additional CalWORKs Asian Pacific Islander (API) Targeted Outreach requirements include: <ol style="list-style-type: none"> <li>1. Provide targeted specialized outreach services as required to address the needs of minority communities and engage API patients in substance use disorder (SUD) and co-occurring disorders treatment services.</li> <li>2. Utilize culturally competent outreach, treatment, and family support services provided by indigenous members of these populations.</li> <li>3. Implement communitywide education and social marketing components designed to increase awareness and reduce stigma related to SUD.</li> </ol>

**(SUD PROVIDER NAME)**

**SUBSTANCE USE DISORDER (SUD)**

**SPECIFIC SERVICES TO BE PROVIDED**

The following are specific services to be provided for each level of care. Provider must ensure that all patients enrolled meet medical necessity as defined in SAPC Bulletin 17-06-START. Providers must also adhere to provisions in other State and County regulations, including but not limited to California Code of Regulations Title 22, Title 9, Drug Medi-Cal Organized Delivery System Special Terms and Conditions, the provisions of the System Transformation to Advance Recovery and Treatment, Los Angeles County’s Substance Use Disorder Organized Delivery System (START-ODS), SAPC Bulletins, and this Contract’s Definitions of Services. These documents may be found at <http://publichealth.lacounty.gov/sapc/index.htm>. Providers must also ensure that services are provided as described in SAPC’s *Substance Use Disorder Treatment Services Provider Manual* located at the following link: <http://publichealth.lacounty.gov/sapc/NetworkProviders.htm>.

Modality	Specific Services to be Provided
<b>START-ODS Levels of Care</b> Effective July 1, 2017	
	<ol style="list-style-type: none"> <li>4. Conduct targeted presentations at locations frequented by the API population, for the purposes of informing said population about the availability of CalWORKs supportive services benefits under the CalWORKs program, and engaging them in treatment services. Provide an overview of treatment and recovery programs.</li> <li>5. Promote SUD services to include treatment and recovery, and case management programs through the use of public information bulletins, videos, advertisements, and public service announcements.</li> <li>6. Network with community mental health programs to identify and engage API targeted outreach patients with co-occurring disorders in treatment.</li> <li>7. Coordinate services through phone calls, electronic mail, facsimile, face-to-face, and written reports.</li> </ol>
CalWORKs Family Solution Centers	<ol style="list-style-type: none"> <li>A. Adhere to requirements listed under Outpatient Services (ASAM 1.0) above.</li> <li>B. Additional CalWORKs Family Solution Centers requirements include:               <ol style="list-style-type: none"> <li>1. Work with assigned Family Solution Centers (FSC) to identify and engage CalWORKs patients residing at FSCs with SUD needs.</li> <li>2. Provide co-located SUD counselors at FSCs to screen, identify, and meet the needs of FSC patients diagnosed with or suspected to have a SUD.</li> <li>3. Provide access to educational classes and structured activities addressing vocational and educational counseling and parenting skills enhancement. Implement and conduct a six (6) week, two (2) hour life skills development training curriculum entitled “CalWORK’s Life Skills Support Groups,” developed by Los Angeles County Department of Mental Health, CalWORKs Specialized Supportive Services Project. Contractor shall utilize the above named curriculum</li> </ol> </li> </ol>

**(SUD PROVIDER NAME)**

**SUBSTANCE USE DISORDER (SUD)**

**SPECIFIC SERVICES TO BE PROVIDED**

The following are specific services to be provided for each level of care. Provider must ensure that all patients enrolled meet medical necessity as defined in SAPC Bulletin 17-06-START. Providers must also adhere to provisions in other State and County regulations, including but not limited to California Code of Regulations Title 22, Title 9, Drug Medi-Cal Organized Delivery System Special Terms and Conditions, the provisions of the System Transformation to Advance Recovery and Treatment, Los Angeles County’s Substance Use Disorder Organized Delivery System (START-ODS), SAPC Bulletins, and this Contract’s Definitions of Services. These documents may be found at <http://publichealth.lacounty.gov/sapc/index.htm>. Providers must also ensure that services are provided as described in SAPC’s *Substance Use Disorder Treatment Services Provider Manual* located at the following link: <http://publichealth.lacounty.gov/sapc/NetworkProviders.htm>.

Modality	Specific Services to be Provided
<b>START-ODS Levels of Care</b> Effective July 1, 2017	
	<p>and/or obtain SAPC approval to utilize existing agency curriculum for all HCFP patients.</p> <ol style="list-style-type: none"> <li>4. Provide or arrange for transportation (i.e. leasing vans, and/or providing bus tokens and cab vouchers) to and from the recovery and treatment site and to and from ancillary services, for FSC patients who do not have their own transportation, which may include HCFP patients. Coordinate with DPSS for the provision of GAIN transportation when possible.</li> <li>5. Host mutual self-help/twelve-step group discussions for FSC patients.</li> <li>6. Provide social and recreational activities for FSC patients.</li> <li>7. Provide access for FSC patient supported child care, or arrange for child care referral to a licensed child care provider, for FSC patients’ children while FSC patients are involved in on-site treatment program activities and off-site ancillary services. Contractor’s patient supported on-site co-op child care and/or child care operations provided by referral shall comply with any and all required laws and regulations as applicable to the co-op patient supported child care. Patient supported or co-op on-site child or nursery care are not licensed child care centers as a rule nor required to be by law because the parent is on site and is responsible for the child’s care. If parent is in a group session, the parent shall agree to have a peer baby-sit with staff oversight.</li> <li>8. Coordinate the provision of services with other agencies, and assist patient in accessing DPSS, Department of Children and Family Services, and criminal justice agencies.</li> <li>9. Conduct treatment engagement and follow-up activities, including conducting follow-up calls for FSC patient who fail to keep their assessment appointments, and/or who fail to enroll in, or drop out of, the treatment and recovery program.</li> </ol>

**(SUD PROVIDER NAME)**

**SUBSTANCE USE DISORDER (SUD)**

**SPECIFIC SERVICES TO BE PROVIDED**

The following are specific services to be provided for each level of care. Provider must ensure that all patients enrolled meet medical necessity as defined in SAPC Bulletin 17-06-START. Providers must also adhere to provisions in other State and County regulations, including but not limited to California Code of Regulations Title 22, Title 9, Drug Medi-Cal Organized Delivery System Special Terms and Conditions, the provisions of the System Transformation to Advance Recovery and Treatment, Los Angeles County's Substance Use Disorder Organized Delivery System (START-ODS), SAPC Bulletins, and this Contract's Definitions of Services. These documents may be found at <http://publichealth.lacounty.gov/sapc/index.htm>. Providers must also ensure that services are provided as described in SAPC's *Substance Use Disorder Treatment Services Provider Manual* located at the following link: <http://publichealth.lacounty.gov/sapc/NetworkProviders.htm>.

Modality	Specific Services to be Provided
<b>START-ODS Levels of Care</b> Effective July 1, 2017	
	<ol style="list-style-type: none"> <li>10. Refer patient for any service deemed appropriate for contributing to patient's rehabilitation. Such referral services shall not be a charge to County, nor be reimbursable, hereunder.</li> <li>11. Provide, as needed, for the referral of FSC patients to appropriate residential detoxification and residential recovery programs, and to social services for other services.</li> <li>12. Provide aftercare planning to ensure FSC patients have support in recovery, including transition to community services and sober housing.</li> <li>13. Conduct a follow-up on former FSC patients in accordance with Contractor's written policies and procedures which shall be approved by SAPC Director prior to commencement of this Agreement.</li> <li>14. Provide case management services to coordinate care for eligible FSC patients who are in need of supportive services, and may include referral to, medical, psychiatric, trauma, and abuse issues, housing, legal, vocational, educational, transportation, home visits, and child care services. Case managers shall maintain contact and provide services on an ongoing basis for as long as the individual is in need of supportive services. Services shall include coordinating and integrating care and/or management of other supportive services before, during, and after the patient leaves services. Case managers may attend case conferences while the patient is in treatment and attend appointments, as needed, with the patient. This includes:             <ol style="list-style-type: none"> <li>i. Provide case management services, which may include supportive services contacts, enrollment, and any engagement of FSC patients.</li> <li>ii. Develop initial case management plan with patient within thirty (30) calendar days of contact.</li> <li>iii. Coordinate services through phone calls, electronic mail, facsimile, face-to-face, and written reports.</li> </ol> </li> </ol>



**(SUD PROVIDER NAME)**

**SUBSTANCE USE DISORDER (SUD)**

**SPECIFIC SERVICES TO BE PROVIDED**

The following are specific services to be provided for each level of care. Provider must ensure that all patients enrolled meet medical necessity as defined in SAPC Bulletin 17-06-START. Providers must also adhere to provisions in other State and County regulations, including but not limited to California Code of Regulations Title 22, Title 9, Drug Medi-Cal Organized Delivery System Special Terms and Conditions, the provisions of the System Transformation to Advance Recovery and Treatment, Los Angeles County's Substance Use Disorder Organized Delivery System (START-ODS), SAPC Bulletins, and this Contract's Definitions of Services. These documents may be found at <http://publichealth.lacounty.gov/sapc/index.htm>. Providers must also ensure that services are provided as described in SAPC's *Substance Use Disorder Treatment Services Provider Manual* located at the following link: <http://publichealth.lacounty.gov/sapc/NetworkProviders.htm>.

Modality	Specific Services to be Provided
<b>START-ODS Levels of Care</b> Effective July 1, 2017	
	<ul style="list-style-type: none"> <li data-bbox="597 842 1490 1003">iv. Provide case management and counseling sessions regarding case management goals and objectives, to be held at least two (2) times per month during the first three (3) months of contact, and at least once per month thereafter based on FSC patients' need.</li> <li data-bbox="597 1014 1498 1346">v. Document, in writing, all contacts and attempts to contact patient and service providers. All attempts to contact the former patient, and the result of such attempts, shall be documented in the patient's records and shall include as appropriate: a) patient's willingness to respond to Contractor's follow-up efforts; b) status of patient's drug and alcohol use; c) status of his/her current employment; and d) history of arrest subsequent to termination of treatment program. Contractor shall obtain patient's consent for follow-up contact at the time of patient's enrollment in case management services.</li> <li data-bbox="597 1356 1089 1388">vi. Update case management plan.</li> <li data-bbox="597 1398 1300 1430">vii. Develop case management discharge summary.</li> </ul>

**(SUD PROVIDER NAME)**

**SUBSTANCE USE DISORDER (SUD)**

**SPECIFIC SERVICES TO BE PROVIDED**

The following are specific services to be provided for each level of care. Provider must ensure that all patients enrolled meet medical necessity as defined in SAPC Bulletin 17-06-START. Providers must also adhere to provisions in other State and County regulations, including but not limited to California Code of Regulations Title 22, Title 9, Drug Medi-Cal Organized Delivery System Special Terms and Conditions, the provisions of the System Transformation to Advance Recovery and Treatment, Los Angeles County's Substance Use Disorder Organized Delivery System (START-ODS), SAPC Bulletins, and this Contract's Definitions of Services. These documents may be found at <http://publichealth.lacounty.gov/sapc/index.htm>. Providers must also ensure that services are provided as described in SAPC's *Substance Use Disorder Treatment Services Provider Manual* located at the following link: <http://publichealth.lacounty.gov/sapc/NetworkProviders.htm>.

Modality	Specific Services to be Provided
<b>START-ODS Levels of Care</b> Effective July 1, 2017	
Methamphetamine Services – Outpatient Services	<p>A. Adhere to requirements listed under Outpatient Services (ASAM 1.0) above.</p> <p>B. Additional Outpatient Methamphetamine Services requirements include:</p> <ol style="list-style-type: none"> <li>1. Therapies that integrate trauma-informed techniques specific to young women (such as manuals developed by Lisa Najavits, Ph.D. or Stephanie S. Covington, Ph.D., LCSW).</li> <li>2. Provide “empowerment” approaches in which young women are supported for developing their self-esteem and a sense of value.</li> <li>3. Group sessions should be women-only treatment sessions where possible to provide patients with a safe place to discuss issues related specifically to women.</li> <li>4. Group session topics shall include but not limited to the following: history of sexual abuse, physical abuse and trauma; poly-drug use; mental health issues (e.g., depression, anxiety, paranoia, emotional disassociation, verbal communication difficulty, hyper-sexuality, antisocial behavior, and violent behavior; relationship issues (e.g., risky sexual behaviors, domestic violence); pregnancy and parenting problems, contact with child welfare system; and medical issues (e.g. dental problems, weight loss, skin problems).</li> <li>5. Provide peer support discussion groups, and culturally competent treatment approaches (e.g., age, gender, language specific services, environment etc.).</li> <li>6. If the young woman is/was involved in a relationship with a methamphetamine-addicted partner, encourage and support either bringing the partner into treatment or avoiding a return to the situation to avoid relapse.</li> <li>7. Assist young women in developing improved nutritional and exercise practices as well as self-esteem work related to body image.</li> </ol>

**(SUD PROVIDER NAME)**

**SUBSTANCE USE DISORDER (SUD)**

**SPECIFIC SERVICES TO BE PROVIDED**

The following are specific services to be provided for each level of care. Provider must ensure that all patients enrolled meet medical necessity as defined in SAPC Bulletin 17-06-START. Providers must also adhere to provisions in other State and County regulations, including but not limited to California Code of Regulations Title 22, Title 9, Drug Medi-Cal Organized Delivery System Special Terms and Conditions, the provisions of the System Transformation to Advance Recovery and Treatment, Los Angeles County’s Substance Use Disorder Organized Delivery System (START-ODS), SAPC Bulletins, and this Contract’s Definitions of Services. These documents may be found at <http://publichealth.lacounty.gov/sapc/index.htm>. Providers must also ensure that services are provided as described in SAPC’s *Substance Use Disorder Treatment Services Provider Manual* located at the following link: <http://publichealth.lacounty.gov/sapc/NetworkProviders.htm>.

Modality	Specific Services to be Provided
<b>START-ODS Levels of Care</b> Effective July 1, 2017	
Methamphetamine Services – Residential Services	<p>A. Adhere to requirements listed under Residential Services (ASAM 3.1, 3.3, and/or 3.5) above.</p> <p>B. Additional Residential Methamphetamine Services requirements include:</p> <ol style="list-style-type: none"> <li>1. Conduct therapies that integrate trauma-informed techniques specific to young women (such as manuals developed by Lisa Najavits, Ph.D. or Stephanie S. Covington, Ph.D., LCSW).</li> <li>2. Provide “empowerment” approaches in which young women are supported for developing their self-esteem and a sense of value.</li> <li>3. Group sessions should be women-only treatment sessions where possible to provide patients with a safe place to discuss issues related specifically to young women.</li> <li>4. Group session topics shall include but not limited to the following: history of sexual abuse, physical abuse and trauma; poly-drug use; mental health issues (e.g., depression, anxiety, paranoia, emotional disassociation, verbal communication difficulty, hyper-sexuality, antisocial behavior, and violent behavior; relationship issues (e.g., risky sexual behaviors, domestic violence); pregnancy and parenting problems, contact with child welfare system; and medical issues (e.g. dental problems, weight loss, skin problems.)</li> <li>5. Provide peer support discussion groups, and culturally competent treatment approaches (e.g., age, gender, language specific services, environment etc.)</li> <li>6. If the young woman is/was involved in a relationship with a methamphetamine-addicted partner, encourage and support either bringing the partner into treatment or avoiding a return to the situation to avoid relapse.</li> <li>7. Assist young women in developing improved nutritional and exercise practices as well as self-esteem work related to body image.</li> </ol>

**(SUD PROVIDER NAME)**

**SUBSTANCE USE DISORDER (SUD)**

**SPECIFIC SERVICES TO BE PROVIDED**

The following are specific services to be provided for each level of care. Provider must ensure that all patients enrolled meet medical necessity as defined in SAPC Bulletin 17-06-START. Providers must also adhere to provisions in other State and County regulations, including but not limited to California Code of Regulations Title 22, Title 9, Drug Medi-Cal Organized Delivery System Special Terms and Conditions, the provisions of the System Transformation to Advance Recovery and Treatment, Los Angeles County’s Substance Use Disorder Organized Delivery System (START-ODS), SAPC Bulletins, and this Contract’s Definitions of Services. These documents may be found at <http://publichealth.lacounty.gov/sapc/index.htm>. Providers must also ensure that services are provided as described in SAPC’s *Substance Use Disorder Treatment Services Provider Manual* located at the following link: <http://publichealth.lacounty.gov/sapc/NetworkProviders.htm>.

Modality	Specific Services to be Provided
<b>START-ODS Levels of Care</b> Effective July 1, 2017	
Residential Services – Women’s and Children’s	<p>A. Adhere to requirements listed under Residential Services (ASAM 3.1, 3.3, and/or 3.5) above.</p> <p>B. Additional Residential Women’s and Children’s Services requirements include:</p> <ol style="list-style-type: none"> <li>1. Coordinate with other agencies, including Department of Public Social Services (DPSS), Department of Children and Family Services (DCFS), and criminal justice agencies involved with SUD programs.</li> <li>2. Coordinate care with relevant providers, including but not limited to, physical and mental health providers.</li> <li>3. Provide social and recreational activities for residents (i.e., patients).</li> <li>4. Provide, or arrange referral to, vocational counseling, training, and skills development.</li> <li>5. Provide on-site child care for children from birth to thirty-six (36) months of age, and on-site provision or arrangements through referral for child care for children thirty-seven (37) months to twelve (12) years of age, if applicable. On-site provided child care operations and/or child care operations provided by referral shall comply with any and all required laws and regulations regarding child care.</li> <li>6. Provide parenting skills, training and education on child development.</li> <li>7. Provide aftercare services to include participation in support groups for a minimum period of six (6) months.</li> <li>8. Provide education on the impact of alcohol and drug consumption during pregnancy and breast feeding.</li> <li>9. Provide coordination and accommodation for physical and mental health, obstetrical, gynecological, pediatric, social service and other community services.</li> <li>10. Provide provision or arrange for primary medical, mental health, prenatal, and pediatric care.</li> </ol>

**(SUD PROVIDER NAME)****SUBSTANCE USE DISORDER (SUD)****SPECIFIC SERVICES TO BE PROVIDED**

The following are specific services to be provided for each level of care. Provider must ensure that all patients enrolled meet medical necessity as defined in SAPC Bulletin 17-06-START. Providers must also adhere to provisions in other State and County regulations, including but not limited to California Code of Regulations Title 22, Title 9, Drug Medi-Cal Organized Delivery System Special Terms and Conditions, the provisions of the System Transformation to Advance Recovery and Treatment, Los Angeles County's Substance Use Disorder Organized Delivery System (START-ODS), SAPC Bulletins, and this Contract's Definitions of Services. These documents may be found at <http://publichealth.lacounty.gov/sapc/index.htm>. Providers must also ensure that services are provided as described in SAPC's *Substance Use Disorder Treatment Services Provider Manual* located at the following link: <http://publichealth.lacounty.gov/sapc/NetworkProviders.htm>.

Modality	Specific Services to be Provided
<b>START-ODS Levels of Care</b> Effective July 1, 2017	
	<ol style="list-style-type: none"> <li>11. Provide provision or make referral to interim services for pregnant women who request services and cannot be admitted to a program later than forty-eight (48) hours after the women seek services, in accordance with Title 45 CFR Section 96.131(d)(2).</li> <li>12. Provide outreach to pregnant, postpartum, and parenting women who use alcohol and/or drugs and who would not otherwise know about these services.</li> </ol>
Population or Program Specific Requirements	<ol style="list-style-type: none"> <li>A. <u>AB 109 Public Safety Act</u> <ol style="list-style-type: none"> <li>1. Service must be conducted in accordance with the AB109 Treatment Program Procedures.</li> </ol> </li> <li>B. <u>Dependent Youth Substance Abuse Treatment Protocol</u> <ol style="list-style-type: none"> <li>1. This is a collaborative project with the Los Angeles County Dependency Court and the Department of Children and Family Services to provide intervention and treatment services to dependent youth. Eligible youth are those referred by the designated Dependency Court Departments.</li> <li>2. The Dependent Youth Substance Abuse Treatment Protocol, July 2008 and other supplemental documents shall be adhered to for all youth referred under this protocol.</li> <li>3. All referred youth shall be reported on the monthly report to County as described in County's Dependent Youth Substance Abuse Treatment Protocol Provider Fact Sheet and all treatment admissions shall be entered into LACPRS.</li> </ol> </li> <li>C. <u>General Relief</u></li> </ol>

**(SUD PROVIDER NAME)**

**SUBSTANCE USE DISORDER (SUD)**

**SPECIFIC SERVICES TO BE PROVIDED**

The following are specific services to be provided for each level of care. Provider must ensure that all patients enrolled meet medical necessity as defined in SAPC Bulletin 17-06-START. Providers must also adhere to provisions in other State and County regulations, including but not limited to California Code of Regulations Title 22, Title 9, Drug Medi-Cal Organized Delivery System Special Terms and Conditions, the provisions of the System Transformation to Advance Recovery and Treatment, Los Angeles County's Substance Use Disorder Organized Delivery System (START-ODS), SAPC Bulletins, and this Contract's Definitions of Services. These documents may be found at <http://publichealth.lacounty.gov/sapc/index.htm>. Providers must also ensure that services are provided as described in SAPC's *Substance Use Disorder Treatment Services Provider Manual* located at the following link: <http://publichealth.lacounty.gov/sapc/NetworkProviders.htm>.

Modality	Specific Services to be Provided
<b>START-ODS Levels of Care</b> Effective July 1, 2017	
	<ol style="list-style-type: none"> <li>1. Provide access to educational and vocational counseling and training resources to ensure support in the transition to work.</li> <li>2. Notify the DPSS of all changes in patient's status within three (3) calendar days.</li> <li>3. Complete, submit, and maintain in patient file, the Treatment Provider Progress Report form ABP 132, to be completed every sixty (60) days when received by DPSS to verify patient is still in treatment.</li> </ol> <p><b>D. CalWORKs</b></p> <ol style="list-style-type: none"> <li>1. Submit patient treatment extension and maintain in patient file.</li> <li>2. Provide educational classes and structured activities addressing educational, vocational counseling and training, life skills development, and parenting skills enhancement.</li> <li>3. Provide supported on-site child care, or arrange for referral to a licensed child care provider.</li> <li>4. Provide health and fitness activities for Welfare to Work (WtW) patients.</li> <li>5. Provide social and recreational activities WtW patients.</li> <li>6. Assist any patient in need of housing to obtain temporary housing arrangements patient's file.</li> <li>7. Provide educational classes and structured activities addressing educational, vocational counseling and training, life skills development, and parenting skills enhancement.</li> <li>8. Provide supported on-site child care, or arrange for referral to a licensed child care provider.</li> <li>9. Provide health and fitness activities for WtW patients.</li> <li>10. Provide social and recreational activities WtW patients.</li> </ol>

**(SUD PROVIDER NAME)**

**SUBSTANCE USE DISORDER (SUD)**

**SPECIFIC SERVICES TO BE PROVIDED**

The following are specific services to be provided for each level of care. Provider must ensure that all patients enrolled meet medical necessity as defined in SAPC Bulletin 17-06-START. Providers must also adhere to provisions in other State and County regulations, including but not limited to California Code of Regulations Title 22, Title 9, Drug Medi-Cal Organized Delivery System Special Terms and Conditions, the provisions of the System Transformation to Advance Recovery and Treatment, Los Angeles County's Substance Use Disorder Organized Delivery System (START-ODS), SAPC Bulletins, and this Contract's Definitions of Services. These documents may be found at <http://publichealth.lacounty.gov/sapc/index.htm>. Providers must also ensure that services are provided as described in SAPC's *Substance Use Disorder Treatment Services Provider Manual* located at the following link: <http://publichealth.lacounty.gov/sapc/NetworkProviders.htm>.

Modality	Specific Services to be Provided
<b>START-ODS Levels of Care</b> Effective July 1, 2017	
	<p>11. Assist any patient in need of housing to obtain temporary housing arrangements.</p> <p>E. <u>Drug Court Treatment and Recovery</u></p> <ol style="list-style-type: none"> <li>1. Coordinate the provision of services with other agencies, including criminal justice agencies involved with drug abuse programs.</li> <li>2. Refer patient for any service deemed appropriate by the Drug Court Judge and Contractor for contributing to patient's rehabilitation such as, but not limited to, health care, mental health/psychological services, dental, transitional housing, job training, and community service programs. Such services shall not be a charge to County nor be reimbursable, hereunder.</li> <li>3. Provision of or referral to interim services for pregnant women who request services and cannot be admitted to a program no later than forty-eight (48) hours after the women seek services, in accordance with Title 45 CFR Section 96.131(d)(2).</li> </ol> <p>F. <u>Female Offender Program</u></p> <ol style="list-style-type: none"> <li>1. Coordinate with other agencies, including criminal justice agencies, involved with drug abuse programs.</li> <li>2. Provide vocational counseling, training, and skill development.</li> <li>3. Refer patient for any service deemed appropriate for contributing to patient's rehabilitation. Such services shall not be a charge to nor reimbursable hereunder.</li> </ol>

**(SUD PROVIDER NAME)**

**SUBSTANCE USE DISORDER (SUD)**

**SPECIFIC SERVICES TO BE PROVIDED**

The following are specific services to be provided for each level of care. Provider must ensure that all patients enrolled meet medical necessity as defined in SAPC Bulletin 17-06-START. Providers must also adhere to provisions in other State and County regulations, including but not limited to California Code of Regulations Title 22, Title 9, Drug Medi-Cal Organized Delivery System Special Terms and Conditions, the provisions of the System Transformation to Advance Recovery and Treatment, Los Angeles County's Substance Use Disorder Organized Delivery System (START-ODS), SAPC Bulletins, and this Contract's Definitions of Services. These documents may be found at <http://publichealth.lacounty.gov/sapc/index.htm>. Providers must also ensure that services are provided as described in SAPC's *Substance Use Disorder Treatment Services Provider Manual* located at the following link: <http://publichealth.lacounty.gov/sapc/NetworkProviders.htm>.

Modality	Specific Services to be Provided
<b>START-ODS Levels of Care</b> Effective July 1, 2017	
	<ol style="list-style-type: none"> <li>4. Notify the appropriate agency where any patient considered for discharge is referred, including making a formal notation of referral on patient's discharge plan.</li> <li>5. Conduct follow-up on former patients in accordance with Contractor's written policies and procedures that shall be approved by Director prior to commencement of this Agreement. Obtain patient's consent for follow-up contact at time of patient's admission to the residential services program. Attempt to contact any patient who has been a resident of Contractor's residential services program for a minimum period of thirty (30) days and who has left the program for any reason. The purpose of such follow-up shall be to determine the patient's current health status and treatment needs, and to advise the patient relative thereto. All attempts to contact the former patient, and the result of such attempts, shall be documented in the patient's records and shall include as appropriate:               <ol style="list-style-type: none"> <li>a. Patient's willingness to respond to follow-up efforts.</li> <li>b. Status of patient's drug use.</li> <li>c. Status of his/her current employment.</li> <li>d. History of arrest subsequent to termination of treatment program. Contractor shall obtain patient's consent for follow-up contact at time of patient's admission to the residential services program.</li> </ol> </li> </ol> <p>G. <u>Juvenile Drug Court Services</u></p> <ol style="list-style-type: none"> <li>1. Assist the Juvenile Drug Court Judge and other Team members with the development of Juvenile Drug Court Program Standards and Practices, orientation packet, patient handbook, program overview, and any other documents deemed appropriate by the Juvenile Drug</li> </ol>



**(SUD PROVIDER NAME)**

**SUBSTANCE USE DISORDER (SUD)**

**SPECIFIC SERVICES TO BE PROVIDED**

The following are specific services to be provided for each level of care. Provider must ensure that all patients enrolled meet medical necessity as defined in SAPC Bulletin 17-06-START. Providers must also adhere to provisions in other State and County regulations, including but not limited to California Code of Regulations Title 22, Title 9, Drug Medi-Cal Organized Delivery System Special Terms and Conditions, the provisions of the System Transformation to Advance Recovery and Treatment, Los Angeles County's Substance Use Disorder Organized Delivery System (START-ODS), SAPC Bulletins, and this Contract's Definitions of Services. These documents may be found at <http://publichealth.lacounty.gov/sapc/index.htm>. Providers must also ensure that services are provided as described in SAPC's *Substance Use Disorder Treatment Services Provider Manual* located at the following link: <http://publichealth.lacounty.gov/sapc/NetworkProviders.htm>.

Modality	Specific Services to be Provided
<b>START-ODS Levels of Care</b> Effective July 1, 2017	
	<p>Court Judge and other Team members for the Juvenile Drug Court Program.</p> <ol style="list-style-type: none"> <li>2. Conduct intake and comprehensive assessments of patient's drug abuse, physical/emotional health, vocational/educational, legal, family/interpersonal, housing, and recreational needs.</li> <li>3. Provide crisis intervention in the local community or at the juvenile offender's home on a twenty-four (24) hour per day, seven (7) days a week basis, to alleviate problems that present an imminent threat to the health of the patient. Arrange for emergency treatment in appropriate facility, as clinically indicated.</li> <li>4. Conduct random or regularly scheduled body fluid testing (urinalysis) testing. Contractor shall observe each patient's emission of the urine collected to protect against the falsification and/or contamination of the urine sample. Upon termination of patient from the Juvenile Drug Court program, Contractor shall provide three (3) months of random or regularly scheduled drug testing services for post-adjudicated status juveniles.</li> <li>5. Provide or refer patient to educational/tutorial services and community service programs, and recreational programs.</li> <li>6. Establish and maintain linkages with other service systems and providers, such as health care, criminal justice, children and family protective services, and other supportive services to ensure access and delivery of an array of services to address the multiple needs of juvenile offenders and their families.</li> <li>7. Refer patient to any other services deemed appropriate by the Drug Court Judge and Contractor for contributing to patient's rehabilitation, such as child care, physical and mental health care, youth mentoring programs, vocational guidance and training, dental, and clothing. Such services shall not be a charge to County nor be reimbursable, hereunder.</li> </ol>

**(SUD PROVIDER NAME)**

**SUBSTANCE USE DISORDER (SUD)**

**SPECIFIC SERVICES TO BE PROVIDED**

The following are specific services to be provided for each level of care. Provider must ensure that all patients enrolled meet medical necessity as defined in SAPC Bulletin 17-06-START. Providers must also adhere to provisions in other State and County regulations, including but not limited to California Code of Regulations Title 22, Title 9, Drug Medi-Cal Organized Delivery System Special Terms and Conditions, the provisions of the System Transformation to Advance Recovery and Treatment, Los Angeles County's Substance Use Disorder Organized Delivery System (START-ODS), SAPC Bulletins, and this Contract's Definitions of Services. These documents may be found at <http://publichealth.lacounty.gov/sapc/index.htm>. Providers must also ensure that services are provided as described in SAPC's *Substance Use Disorder Treatment Services Provider Manual* located at the following link: <http://publichealth.lacounty.gov/sapc/NetworkProviders.htm>.

Modality	Specific Services to be Provided
<b>START-ODS Levels of Care</b> Effective July 1, 2017	
	<p>8. Arrange for assisting patients and their families with transportation services from home to court or the Contractor's facility if the services are needed. Transportation may be provided by the Contractor's own vehicles and staff or through another means of public or private services.</p> <p>9. Conduct a follow-up on former patients in accordance with Contractor's written policies and procedures which shall be approved by SAPC Director prior to commencement of this Agreement. Contractor shall attempt to contact any patient who has received a minimum of four (4) visits of outpatient juvenile drug court services and who is no longer deemed to be in active treatment. The purpose of such follow-up shall be to determine the patient's current health status and treatment needs and to advise the patient relative thereto. All attempts to contact the former patient and the result of such attempts, shall be documented in the patient's records and shall include as appropriate: 1) patient's willingness to respond to Contractor's follow-up efforts, 2) status of patient's drug and alcohol use, and 3) history of arrest subsequent to termination of treatment program. Contractor shall obtain patient's consent for follow-up contact at time of patient's admission to the outpatient juvenile drug court services program.</p> <p>H. <u>Juvenile Justice Crime Prevention Act (JJCPA)</u></p> <p>1. The JJCPA program is a collaborative project with the Los Angeles County Probation Department to provide treatment services to Probation involved youth. Eligible youth are those referred by Probation Department staff including field or camp Probation Officers and the Central Processing Team, or identified by the treatment agency as an eligible youth due to probation status.</p>

**(SUD PROVIDER NAME)**

**SUBSTANCE USE DISORDER (SUD)**

**SPECIFIC SERVICES TO BE PROVIDED**

The following are specific services to be provided for each level of care. Provider must ensure that all patients enrolled meet medical necessity as defined in SAPC Bulletin 17-06-START. Providers must also adhere to provisions in other State and County regulations, including but not limited to California Code of Regulations Title 22, Title 9, Drug Medi-Cal Organized Delivery System Special Terms and Conditions, the provisions of the System Transformation to Advance Recovery and Treatment, Los Angeles County's Substance Use Disorder Organized Delivery System (START-ODS), SAPC Bulletins, and this Contract's Definitions of Services. These documents may be found at <http://publichealth.lacounty.gov/sapc/index.htm>. Providers must also ensure that services are provided as described in SAPC's *Substance Use Disorder Treatment Services Provider Manual* located at the following link: <http://publichealth.lacounty.gov/sapc/NetworkProviders.htm>.

Modality	Specific Services to be Provided
<b>START-ODS Levels of Care</b> Effective July 1, 2017	
	<ol style="list-style-type: none"> <li>2. JJCPA treatment admissions must be entered into LACPRS and into Probation's online JJCPA Tracking System and reported on the monthly report to SAPC, as described in SAPC's Justice Crime Prevention Act Provider Fact Sheet.</li> </ol> <p>I. <u>Perinatal</u></p> <ol style="list-style-type: none"> <li>1. Adhere to all required perinatal case management services as listed and described under the State of California's "Perinatal Services Guidelines".</li> <li>2. Provide for patient supported on-site child care, or arrange for, as needed, the referral to a licensed child care provider for patient's children while patient participates in treatment. Contractor's patient supported on-site child care operations and/or child care operations provided by referral shall comply with any and all required laws and regulations regarding child care.</li> <li>3. Provide education on the impact of alcohol and drug consumption during pregnancy and breast feeding.</li> <li>4. Provide training and education on parenting skills and child development.</li> <li>5. Coordinate referrals for patients to obstetrical, gynecological, pediatric, social services and other community services.</li> <li>6. Provide, or arrange for, transportation to and from treatment and ancillary services for patients who do not have their own transportation.</li> <li>7. Provide, or arrange through referral, access to educational and vocational training resources.</li> <li>8. Provide case management services to ensure that patients in treatment have access to or arrange primary medical care, primary pediatric care, and other therapeutic interventions for themselves and</li> </ol>

**(SUD PROVIDER NAME)**

**SUBSTANCE USE DISORDER (SUD)**

**SPECIFIC SERVICES TO BE PROVIDED**

The following are specific services to be provided for each level of care. Provider must ensure that all patients enrolled meet medical necessity as defined in SAPC Bulletin 17-06-START. Providers must also adhere to provisions in other State and County regulations, including but not limited to California Code of Regulations Title 22, Title 9, Drug Medi-Cal Organized Delivery System Special Terms and Conditions, the provisions of the System Transformation to Advance Recovery and Treatment, Los Angeles County's Substance Use Disorder Organized Delivery System (START-ODS), SAPC Bulletins, and this Contract's Definitions of Services. These documents may be found at <http://publichealth.lacounty.gov/sapc/index.htm>. Providers must also ensure that services are provided as described in SAPC's *Substance Use Disorder Treatment Services Provider Manual* located at the following link: <http://publichealth.lacounty.gov/sapc/NetworkProviders.htm>.

Modality	Specific Services to be Provided
<b>START-ODS Levels of Care</b> Effective July 1, 2017	
	<p>their children, in accordance with Title 45 of the Code of Federal Regulation Section 96.124(e).</p> <ol style="list-style-type: none"> <li>9. Provide after-care services to include participation in support groups for a minimum period of six (6) months.</li> <li>10. Conduct outreach to identify and encourage pregnant, postpartum, and parenting women who use alcohol and other drugs to take advantage of these services; also to educate the professional community on perinatal services so that they become referral sources for potential patients.</li> <li>11. If patient is pregnant, the pregnancy will be verified monthly.</li> <li>12. Ensure that children are not present in support groups.</li> <li>13. Provision of, or referral to, interim services for pregnant women who request services and cannot be admitted to a program no later than forty-eight (48) hours after the women seek services, in accordance with Title 45 CFR Section 96.131(d)(2).</li> </ol>