

# OUTREACH WORKERS & MEDICAL STAFF TEAM UP TO BRING CARE TO PEOPLE THROUGH ANTELOPE VALLEY CPHT

By Ashlyn Jackson, CPHT Program Manager

For six consecutive weeks, the Bartz-Altadonna mobile unit parked along a popular public park. Each week, the mobile unit returned at the same location and time, creating a visible and reliable presence. The consistency did not go unnoticed.

Outreach staff were already known in the area. They had spent time walking the neighborhood, engaging with residents, listening to their stories, and offering resources whenever possible. With the addition of medical staff working alongside them, the outreach expanded beyond conversation into immediate access to care. The collaboration between outreach and medical staff formed a bridge—from relationship-building to service delivery.

As the mobile unit arrived, one resident who observed the team's presence from a distance had finally come forward. He said that he'd seen the unit there week after week and began to believe that the team wasn't just passing through but truly committed to the community. In the past, he watched programs come and go, but because of the consistency of the Antelope Valley CPHT, he felt comfortable enough to ask for help.

He expressed medical concerns that he was managing on his own. The outreach workers connected him to the medical unit on the spot and supported him through each step. The medical staff conducted a needs assessment and took time to understand both immediate and ongoing health concerns. They then scheduled appointments for an appropriate medical follow-up.

Antelope Valley CPHT's impact in Lancaster isn't just about services provided each day, but the trust that is growing with time. The mobile unit's consistent presence demonstrated reliability and dedication—something residents recognized and responded to.



The partnership between outreach and medical staff ensures that engagement leads to action—responding to immediate needs with accessible medical resources and hands-on assistance. By showing up weekly, Antelope Valley CPHT establishes care that extends beyond a single interaction and serves the community with dignity, respect, and consistency.

“Through presence, partnership, and follow-through, the mobile unit became more than a vehicle—it became a symbol of reliability, access, and hope within the community.”