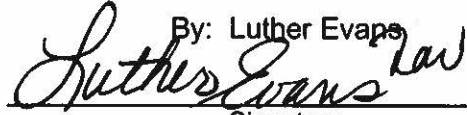


**DEPARTMENT OF PUBLIC SOCIAL SERVICES
BUREAU OF PROGRAM AND POLICY**

CALL - OUT

From: CalWORKs and GAIN Program Division

By: Luther Evans



Signature

NUMBER: 20-130

DATE: October 15, 2020

TO: GAIN Region Directors
MAXIMUS/Refugee Employment Program Directors

SUBJECT: CONNECTING CalWORKs PARTICIPANTS REQUESTING DOMESTIC VIOLENCE SERVICES WITH COUNTY-CONTRACTED DOMESTIC VIOLENCE SUPPORTIVE SERVICES PROVIDERS DURING OFFICE CLOSURES DUE TO COVID-19

The purpose of this Call-Out is to provide GAIN and Refugee Employment Program (REP) staff with revised interim instructions for connecting CalWORKs participants requesting Domestic Violence (DV) services with County-Contracted DV providers.

These instructions revise DV policy in *Call-Out 20-106, Extension of Interim Instructions on Welfare-to-Work/Refugee Employment Program During the COVID-19 Health Emergency* and *Call-Out 20-23, Granting Good Cause for Non-Participation in Welfare-to-Work and Refugee Employment Program* directing staff to refer participants requesting DV services to the DV Hotline Number. Instructions in this Call-Out are effective immediately and throughout the duration of the DPSS office closures due to COVID-19.

POLICY

Due to the COVID-19 DPSS office closures, direct referrals to County-Contracted DV providers are not to be initiated. When participants disclose the need for DV services during telephonic appraisals or at any point of contact, GAIN/REP staff are to facilitate the scheduling of an Intake appointment for the participant by contacting the appropriate DV provider listed in Attachment A, Domestic Violence Supportive Services (DVSS) Contractor Contact List. To safeguard their confidentiality and safety, the WTW 1, Welfare-to-Work Plan Rights and Responsibilities, WTW 2, Welfare-to-Work Plan Activity Assignment and other required forms and/or documents **must not be mailed** to DV participants. However, support must be provided to this vulnerable population to ensure these individuals continue to receive the DV treatment and services needed.

Participants who disclose the need for emergency shelter services are to be provided with the 24-hour hotline telephone number for a provider identified in Attachment B, Domestic Violence Shelter Based Program (DVSBP) Services Provider List. Participants who need emergency shelter are also to be connected to the appropriate DVSS providers so they can receive help with case management and other services as appropriate.

PROCEDURES

GAIN Services Workers (GSWs)/Contracted Case Managers (CCMs) must take the following steps when participants request DV services over the phone:

1. Inform the participants that due to COVID-19 DPSS office closures, they are unable to meet in person to sign the required documents. However, the GSW/CCM will contact a DV provider on their behalf to arrange an appointment for them to receive DV services.
2. Discuss with the participants their current DV situation and any safety concerns, including whether it is safe to communicate with them by telephone and process as follows:

If	Then
Participant indicates a need for DV counseling or legal services (Family Law or Immigration Law)	<p>GSW/CCM must:</p> <ol style="list-style-type: none"> A. Review the DVSS Contractor Contact List for Referrals to identify a DV provider within the participant's residence area; B. Contact the DV provider primary contact by telephone to request an Intake appointment for DV services and annotate the appointment date and time; <p>Note: If the GSW/CCM contacts multiple DV providers to request an Intake appointment and the providers state they are not scheduling Intake appointments, staff are to immediately contact and inform the GAIN Program DV analyst. GAIN Program will contact the DV providers to identify/resolve issue.</p> <ol style="list-style-type: none"> C. Provide the DV provider the participant's name and telephone number and request that they contact the participant within 24 hours to confirm Intake appointment;

- D. Inform the DV provider that DPSS is currently unable to provide a WTW 2 – Welfare-to-Work Plan Activity Assignment or referral normally signed by the participant, due to COVID-19 office closures (If the participant is currently attending a WtW activity, provide a copy of the current WTW 2). However, the DV provider can begin to provide services to the participant and submit a PA 1923, CalWORKs Treatment/Services Verification (Reverse Referral) to DPSS who will process per existing procedures;
- E. Contact the participant by telephone and provide the participant the appointment date and time and inform the participant that the DV provider will contact him/her to confirm the scheduled appointment. If participant cannot be reached on the initial attempt, a second telephone call must be made within one business day to attempt to reach the participant. Provide the participant the DV provider name, primary contact person's name and telephone number so that the participant may follow up if he/she are not contacted by the DV provider within 24 hours. The participant must be informed of available supportive services, such as transportation, ancillary and child care. Ensure the participant has child care secured in order to be able to attend the scheduled appointment;
- F. Update the California Statewide Automated Welfare System (CalSAWS) **Customer Activities List** page as follows:
- i. Add the DV Services 2 Activity with an **Active - Referred** Status and Status Reason respectively; and
 - ii. Update to **Active – Attending** upon receipt of the approved PA 1923;
- G. Set a control date for the return of the PA 1923. If it is not received within three business days of the scheduled appointment date, verify with the DV provider whether the participant attended the appointment and if the PA 1923 was submitted. If the participant

	<p>did not show, update the DV Services Activity with Closed – No Show Status and Status Reason respectively;</p> <p>H. Follow up with the participant within one business day from the date confirmation is received from the DV provider to discuss the reason(s) for not attending the appointment. Based on the discussion with participant and continued need for DV services:</p> <ul style="list-style-type: none"> i. Reconnect the participant with a DV provider following steps indicated above, or ii. If unable to reach the participant or if the participant declines DV services, place the participant in Good Cause following instruction in <i>Call Out 20-106</i>. <p>Note: Non-compliance is not to be initiated for participants who fail to attend appointment throughout the duration of COVID-19 health emergency.</p> <p>I. If the participant is timed out (exhausted 48-Month Time Clock) and requests a DV extender and cannot be reached on the first follow up call, GSW/CCM must make a minimum of two additional follow up calls within the next three business days prior to deregistering the case; and</p> <p>J. Document all actions taken on the CalSAWS Journal page.</p>
<p>DV Participant discloses the need for a safe place or emergency shelter</p>	<p>All participants requesting DV services are to be connected with a DVSS provider for case management/legal services by following the steps indicated above. Services for individuals also requesting emergency shelter are based on the participant's address and the discussion with them of available emergency shelter providers. The GSW/CCM must:</p> <p>A. Identify a DVSBP provider and provide the participant with the agreed upon DVSBP provider name and 24-hour hotline telephone number. The participant must be informed to</p>

	<p>contact the DVSBP provider directly via the hotline telephone number to request shelter services;</p> <p>B. Follow up with the participant within one business day of the date referred to DVSBP provider to ensure he/she was connected to a shelter. If the participant was unable to access a shelter through the initial DVSBP, provide he/she with the DVSBP hotline telephone number for a different provider; and</p> <p>C. Document all actions taken on the CalSAWS Journal page.</p>
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3. Upon receiving the approved PA 1923, the GSW/CCM must log the case in the weekly DV Activity Tracking Log and follow the procedures as stipulated in *Call-Out 20-65, Processing Domestic Violence PA 1923, CalWORKs Treatment Services Verification (Reverse Referrals) During DPSS Office Closures Due to COVID-19*.

Questions regarding this Call-Out may be emailed to CalWORKs and GAIN Program Division, Program Policy Section III at GAINProgramPolicySectionIII@dpss.lacounty.gov by Administrative staff.

LE:MN
MS:st

Attachments

- c: Antonia Jiménez
Assistant Directors
Gabriela Herrera

Domestic Violence Support Services (DVSS) Contractor Contact List

Agency Name	Type of Service	Agency Address	Contact Name	Contact Phone	Contact Email
1736 Family Crisis Center	DV Case Management DV Legal Services	599 N. Main St. Claremont, CA 91711	Pablo Escobar (Legal)	(323) 737-3900, Ext. 235	PEscobar@1736fcc.org
			Gracie Gomez (Legal)	(323) 737-3900, Ext. 237	GGomez@1736fcc.org
			Rick Kunert (CM)	(323) 737-3900, Ext. 220	rkunert@1736fcc.org
		2116 Arlington Ave., Ste. 200 Los Angeles, CA 90018	Gabriela Sanchez (CM)	(323) 737-3900, Ext. 229	gsanchez@1736fcc.org
			Pablo Escobar (Legal)	(323) 737-3900, Ext. 235	PEscobar@1736fcc.org
			Gracie Gomez (Legal)	(323) 737-3900, Ext. 237	GGomez@1736fcc.org
		21707 Hawthorne Blvd., Ste. 300 Los Angeles, CA 90503	Rick Kunert (CM)	(323) 737-3900, Ext. 220	rkunert@1736fcc.org
			Rose Nishi (CM)	(310) 543-9900, Ext. 219	RNishi@1736fcc.org
			Pablo Escobar (Legal)	(323) 737-3900, Ext. 235	PEscobar@1736fcc.org
Amanecer Community Counseling Service	DV Case Management	200 Wilshire Blvd., Ste. 400 Los Angeles, CA 90017	Araceli Gonzalez	(213) 481-1792 Cell: (213) 221-9713	Agonzalez@amanecerla.org
			Sucely Vargas	(213) 416-1123, Ext. 201 Cell: 213-265-1823	Svargas@Amanecerla.org
Antelope Valley Domestic Violence Council	DV Case Management DV Legal Services	121 Carriage Lane, # 101 Lancaster, CA 93534	Deb West	(661) 723-7772, Ext. 303	dwest@avdvc.org
			Genevieve Awad-Kamel	(661) 723-7772, Ext. 320 (661) 429-6206	gkamel@avdvc.org
Asian Americans Advancing Justice	DV Legal Services	1145 Wilshire Blvd. Los Angeles, CA 90017	Jing Zhang	(213) 241-0250	jzhang@advancingjustice-la.org
			Alice Chan	(213) 241-0274	achan@advancingjustice-la.org
California Hispanic Commission on Alcohol and Drug Abuse, Inc. (CHCADA)	DV Case Management	San Gabriel Valley Center 11046 Main St. El Monte, CA 91731	Yanet Miranda	(626) 444-9000	yanet.miranda@chcada.org
			Melany Morales	(626) 444-9000	melany.morales@chcada.org
		Latino Family Center 3316 W. Beverly Blvd. Los Angeles, CA 90640	Yesenia Del Toro	(323) 722-4529	yesenia.deltoro@chcada.org
			Teresa Rojas	(323) 722-4529	trojas@chcada.org
Cambodian Association of America	DV Case Management	2390 Pacific Ave. Long Beach, CA 90806	Dany Man	(562) 988-1863	dany@cambodianusa.com
			Sovanna Neth	(562) 988-1863	sovanna@cambodianusa.com
Change Lanes Youth Support Services	DV Case Management	45118 13th Street West Lancaster, CA 93534	Cynthia Spears	(661) 948-2555 Cell: (661) 917-4741	cspears@changelanes.org
			Jamila Pewu	(781) 827-1736	jpewu@changelanes.org
Child & Family Center	DV Case Management	21545 Centre Pointe Pkwy. Santa Clarita, CA 91350	Cristina Lopez	(661) 259-8175	CLopez@childfamilycenter.org
			Krysta Warfield	(661) 259-8175 (661) 259-9439, Ext. 3228	KWarfield@childfamilycenter.org
		38345 30th Street East, Ste. C-2 Palmdale, CA 93550	Cristina Lopez	(661) 259-8175	CLopez@childfamilycenter.org
			Krysta Warfield	(661) 259-8175 (661) 259-9439, Ext. 3228	KWarfield@childfamilycenter.org
Children's Bureau of Southern California	DV Case Management	1910 Magnolia Ave. Los Angeles, CA 90007	Giovanna Lipow	(323) 652-1390	giovannalipow@all4kids.org
			Vanessa Mendez	(323) 527-3167	vanessamendez@all4kids.org
		921 West Avenue J Lancaster, CA 93535	Giovanna Lipow	(323) 652-1390	giovannalipow@all4kids.org
			Elizabeth Gomez	(213) 652-2336	vanessamendez@all4kids.org
Community Legal Aid SoCal	DV Legal Services	725 W. Rosecrans Ave. Compton, CA 90222	Karina Estrella	(310) 667-9947	kestrella@clsocal.org
			Hilda Sims	(657) 245-5283	hsims@clsocal.org
		11834 Firestone Blvd. Norwalk, CA 90650	Mary Lozano	(562) 293-1641	mlozano@clsocal.org
			Isabel Cuesta	(562) 293-1642	icuesta@clsocal.org
Compatior, Inc.	DV Case Management	4363 Tweedy Blvd. South Gate, CA 90280	Elizabeth Duran	(323) 378-2009	elizabeth@compatior.org
			Paula Torres	(323) 378-2009	paula@compatior.org
East Los Angeles Women's Center	DV Case Management	1431 S. Atlantic Blvd. Los Angeles, CA 90022	Zara Espinoza	(323) 526-5819	zespinoza@elawc.org
			Diane Alarcon Romero	(323) 526-5819	dalarcon@elawc.org

Domestic Violence Support Services (DVSS) Contractor Contact List

Agency Name	Type of Service	Agency Address	Contact Name	Contact Phone	Contact Email
Foothill Family Service	DV Case Management	436 W. 4th St., Ste. 222 Pomona, CA 91766	Mariela Rivera	(626) 993-3072	mrivera@foothillfamily.org
		11429 Valley Blvd. El Monte, CA 91731	Cristina Hernandez	(626) 993-3000, Ext. 3399	Chernandez@foothillfamily.org
Harriet Buhai Center for Family Law	DV Legal Services	857 Granite Dr. Pasadena, CA 91101	Mariela Rivera	(626) 993-3072	mrivera@foothillfamily.org
		530 W. Badillo St. Covina, CA 91722	Cristina Hernandez	(626) 993-3000, Ext. 3399	Chernandez@foothillfamily.org
Haven Hills, Inc.	DV Case Management	1801 Huntington Dr. Duarte, CA 91010	Jenny Velasco	(213) 388-7505, Ext. 306	jvelasco@hbcfl.org
		3250 Wilshire Blvd., Ste. 710 Los Angeles, CA 90010	Heidi Slater	(213) 388-7505, Ext. 305	hkslater@hbcfl.org
HealthRight 360	DV Case Management DV Legal Services	Call for agency address. Canoga Park, CA	Maria Barahona	(818) 887-7481, Ext. 116	mbarahona@havenhills.org
		3756 Santa Rosalia Dr., # 302 Los Angeles, CA 90008	Marilyn Mendoza	(818) 887-7481, Ext. 114 (Msg. Only)	mmendoza@havenhills.org
Helping Other People Excel (HOPE)	DV Case Management	4055 E. Olympic Blvd., Ste. 205 Los Angeles, CA 90023	Aimee Monterrosa	(323) 290-0466	amonterrosa@prototypes.org
		12440 Firestone Blvd., Ste. 316 Norwalk, CA 90650	Teresa Ramirez	(323) 464-6281	tramirez@prototypes.org
Helpline Youth Counseling	DV Case Management	14181 Telegraph Rd. Whittier, CA 90604	Aimee Monterrosa	(323) 464-6281	amonterrosa@prototypes.org
		599 N. Main St. Pomona, CA 91768	Kendra Arroyo	(323) 290-0466	karroyo@prototypes.org
House of Ruth	DV Case Management	7615 S. Western Ave. Los Angeles, CA 90047	Sherita Garcia	(323) 567-8524	lanaegarcia9@gmail.com
		605 S. Myrtle Ave. Monrovia, CA 91016	Melvin Ashley	(323) 567-8524	helpingopexcel@yahoo.com
Human Services Association	DV Case Management	6800 Florence Ave. Bell Gardens, CA 90201	Jocelyn Ramirez	(562) 331-2751	jr Ramirez@hycinc.org
		605 S. Myrtle Ave. Monrovia, CA 91016	Rolinda Shaw	(626) 802-7823	rshaw@hycinc.org
Institute for Multicultural Counseling & Educational Services (IMCES)	DV Case Management DV Legal Services	14181 Telegraph Rd. Whittier, CA 90604	Jocelyn Ramirez	(562) 331-2751	jr Ramirez@hycinc.org
		3580 Wilshire Blvd., Ste. 2000 Los Angeles, CA 90010	Rolinda Shaw	(626) 802-7823	rshaw@hycinc.org
Jenesse Center	DV Case Management DV Legal Services	3741 Stocker St. Los Angeles, CA 90008	Rolinda Shaw	(626) 802-7823	jr Ramirez@hycinc.org
		3741 Stocker St. Los Angeles, CA 90008	Sabrina Almaraz	(909) 623-4363, Ext. 5026	salmazar@houseofruthinc.org
Jenesse Center	DV Case Management DV Legal Services	3741 Stocker St. Los Angeles, CA 90008	Melissa Pitts	(909) 623-4363, Ext. 8021	mpitts@houseofruthinc.org
		3741 Stocker St. Los Angeles, CA 90008	Celia Marquez, MSW, LCSW	(562) 806-5400, Ext. 179	Celia.Marquez@hsala.org
Jenesse Center	DV Case Management DV Legal Services	3741 Stocker St. Los Angeles, CA 90008	Yasmin Guerrero	(562) 806-5400, Ext. 183	Yasmin.guerrero@hsala.org
		3741 Stocker St. Los Angeles, CA 90008	Celia Marquez, MSW, LCSW	(562) 806-5400, Ext. 179	Celia.Marquez@hsala.org
Jenesse Center	DV Case Management DV Legal Services	3741 Stocker St. Los Angeles, CA 90008	Yasmin Guerrero	(562) 806-5400, Ext. 183	Yasmin.guerrero@hsala.org
		3741 Stocker St. Los Angeles, CA 90008	Jaime Cartagena	Direct: (562) 371-8248	jaime.cartagena@imces.org
Jenesse Center	DV Case Management DV Legal Services	3741 Stocker St. Los Angeles, CA 90008	Jackie Valdez	(213) 381-1250	jacqueline.valdez@imces.org
		3741 Stocker St. Los Angeles, CA 90008	Jaime Cartagena	Direct: (562) 371-8248	jaime.cartagena@imces.org
Jenesse Center	DV Case Management DV Legal Services	3741 Stocker St. Los Angeles, CA 90008	Jackie Valdez	(562) 478-6839	jacqueline.valdez@imces.org
		3741 Stocker St. Los Angeles, CA 90008	Brittany Hewitt	(213) 381-1250	bhewitt@jenesse.org
Jenesse Center	DV Case Management DV Legal Services	3741 Stocker St. Los Angeles, CA 90008	Tyies Brown	(323) 819-0291	tbrown@jenesse.org
		3741 Stocker St. Los Angeles, CA 90008	Tyies Brown	(323) 819-0291	tbrown@jenesse.org

Domestic Violence Support Services (DVSS) Contractor Contact List

Agency Name	Type of Service	Agency Address	Contact Name	Contact Phone	Contact Email
Jewish Family Service of Los Angeles	DV Case Management	8838 W. Pico Blvd. Los Angeles, CA 90035	Cynthia Castro	(213) 332-1973	ccastro@jfsla.org
		12817 Victory Blvd. North Hollywood, CA 91606	Isabel Esquivel Cynthia Castro	(213) 332-2536 (213) 332-1973	iesquivel@jfsla.org ccastro@jfsla.org
Legal Aid Foundation of Los Angeles	DV Legal Services	5228 Whittier Blvd. Los Angeles, CA 90022	Mayra Arreola Juliana Lee	(213) 332-2536 (323) 801-7939	iesquivel@jfsla.org marreola@lafsa.org
		1550 W. 8th St. Ron Olson Justice Center	Veronica Phair	(323) 801-7939 (323) 801-7904	jolee@lafsa.org vphair@lafsa.org
		Los Angeles, CA 90017	Juliana Lee	(323) 801-7939	jolee@lafsa.org
		South Los Angeles Office 7000 S. Broadway	Melanie Young	(213) 640-3866	myoung@lafsa.org
		Los Angeles, CA 90017	Juliana Lee	(323) 801-7939	jolee@lafsa.org
		Santa Monica Office 1640 5th St., Ste. 124	Melanie Young	(213) 640-3866	myoung@lafsa.org
		Santa Monica, CA 90401	Juliana Lee	(323) 801-7939	jolee@lafsa.org
		Long Beach Office 601 Pacific Ave.	Rosa Velazquez	(213) 640-3847	rvelazquez@lafsa.org
		Long Beach, CA 90802	Juliana Lee	(323) 801-7939	jolee@lafsa.org
		Los Angeles Center for Law and Justice	DV Legal Services	5301 Whittier Blvd., 4th Floor Los Angeles, CA 90022	Carmen McDonald Jimena Vasquez
Neighborhood Legal Services of Los Angeles County	DV Case Management DV Legal Services	13327 Van Nuys Blvd. Pacoima, CA 91331	Laura C. Contreras (CM/Legal) Cynthia Islas, LCSW (Legal) Rotating Paralegals (Legal)	(818) 492-5248 (818) 834-7518	lauracontreras@nlsla.org cynthyaistas@nlsla.org citreferral@nlsla.org
		1837 W. Imperial Hwy. Los Angeles, CA 90047	Elizabeth Rojas William Akinwumi	(323) 750-2850 (323) 750-2850	newhope4160ell@sbcglobal.net newhope4160@sbcglobal.net
New Star Family Center	DV Case Management	12929 Hawthorne Blvd. Hawthorne, CA 90250	Elena Meloni Alejandra Gomez	(310) 947-1729 (323) 345-2686	elena@nslfc.org alejandra@nslfc.org
		25830 S. Western Ave. Harbor City, CA 90710	Zeba Damani Hajira Khan	(310) 534-0022 (310) 748-9086	Niswainc@gmail.com info@niswainc.org
Niswa Association Inc.	DV Case Management	520 E. Carson Plaza Court, Ste. 112 Carson, CA 90746	Odette Papanian Michelle San Juan	(310) 819-3214 (310) 819-3216	opapanian@aol.com msjuan.osa@outlook.com
		234 Loma Dr. Los Angeles, CA 90026	Melissa Ortega Yanira Lianoz	(213) 814-1550, Ext. 700 (213) 814-1550, Ext. 723	morteza@paralosninos.org Ylianoz@paralosninos.org
Office of Samoan Affairs	DV Case Management	3751 S. Hill St., Unit D Los Angeles, CA 90007	Melissa Ortega Yanira Lianoz	(213) 814-1550, Ext. 700 (213) 814-1550, Ext. 723	morteza@paralosninos.org Ylianoz@paralosninos.org
		250 W. First St., Ste. 250 Claremont, CA 91711	Denise Chavez, M.A. Pooja Sathyanarayanan, M.A., M.Sc.	(909) 575-4218 (909) 575-4219	DChavez@parentsanonymous.org psathyanarayanan@parentsanonymous.org
Parents Anonymous	DV Case Management	Mazonito House 38627 32nd St Palmdale, CA 93550	Denise Chavez, M.A. Pooja Sathyanarayanan, M.A., M.Sc.	(909) 575-4218 (909) 575-4219	DChavez@parentsanonymous.org psathyanarayanan@parentsanonymous.org
		892 N. Fair Oaks Ave., Ste. D Pasadena, CA 91103	Teresa Deukmedjian Wendy Blanco	(626) 584-6191, Ext. 2118 (213) 955-9090, Ext. 125	teresa@peaceoverviolence.org wendy@peaceoverviolence.org
Peace Over Violence	DV Legal Services	892 N. Fair Oaks Ave., Ste. D Pasadena, CA 91103	Jocelyn Andrade Selene Palma	(626) 584-6191, Ext. 1163 (626) 584-6191, Ext. 2126	jocelyn@peaceoverviolence.org selene@peaceoverviolence.org
		North Hollywood Family Center 10526 Dubnoff Way North Hollywood, CA 91606	Theresa Culver Gaby Segura	Cell: (661) 916-0827 Cell: (661) 810-5710	tculver@pennylane.org gsegura@pennylane.org
Penny Lane Centers	DV Case Management	Court Yard Lancaster 43423 Divisor St., Ste. 102 Lancaster, CA 93535	Theresa Culver Theresa Culver Gaby Segura	Cell: (661) 916-0827 Cell: (661) 916-0827 Cell: (661) 810-5710	tculver@pennylane.org tculver@pennylane.org gsegura@pennylane.org

Domestic Violence Support Services (DVSS) Contractor Contact List

Agency Name	Type of Service	Agency Address	Contact Name	Contact Phone	Contact Email
Personal Involvement Center, Inc.	DV Case Management	8220 S. San Pedro St. Los Angeles, CA 90003	Rosita Broaster-Lotiff	(323) 570-0445 Cell: (323) 237-1825	rbroaster@picservices.org
			Maxine Diggs	(323) 570-0445, Ext. 127 Cell: (323) 828-0937	mdiggs@picservices.org
			Yvonne Villa	(661) 418-5099 Cell: (661) 271-7342	willa@picservices.org
Project: PeaceMakers, Inc.	DV Case Management	1826 W. 54th St. Los Angeles, CA 90062	Maxine Diggs	(323) 570-0445, Ext. 127 Cell: (323) 828-0937	mdiggs@picservices.org
Rainbow Services	DV Case Management	453 W. 7th St. San Pedro, CA 90731	All staff are in the office during work hours. Maria Hernandez Jackie Hernandez	(323) 291-2525 (424) 264-0637 (424) 264-0636	ppmi_main@ppminc.org mhernandez@rainbowservicesdv.org jhernandez@rainbowservicesdv.org
San Fernando Valley Community Mental Health Center, Inc.	DV Case Management	11565 Laurel Canyon Blvd. Ste 101 & 112 Mission Hills, CA 91340	Giselle Edwards Christina Giles	(818) 838-1352 (818) 838-1352	gedwards@svcmhc.org cgiles@svcmhc.org
South Asian Helpline and Referral Agency (SAHARA)	DV Case Management	17100 Pioneer Blvd., Ste. 260 Artesia, CA 90701	Katy Alamschaw Asha Gandhi	(562) 402-4132 (562) 402-4132	kalamshaw@saharacares.org agandhi@saharacares.org
Su Casa - Ending Domestic Violence	DV Case Management	3750 E. Anaheim St., Ste. 100 Long Beach, CA 90804	Liliana Lopez Jenny Santana	(562) 402-4888, Ext. 221 Cell: (562) 486-9541 (562) 402-4888	Liliana@sucasadv.org Jenny@sucasadv.org
Tarzana Treatment Center	DV Case Management	18646 Oxnard St. Tarzana, CA 91356 44447 10th Street West Lancaster, CA 93534	Yetunde Tijani Monica Ortiz Alex Martinez	(818) 996-1051, Ext. 1198 (818) 996-1051, Ext. 3137 (661) 726-2630, Ext. 4301	Ytjani@Tarzanatc.org Mortiz@Tarzanatc.org amartinez@Tarzanatc.org
The Children's Center of the Antelope Valley	DV Case Management	45111 Fern Ave. Lancaster, CA 93534	Martiza Flores-Parra Yvette Perez	(661) 949-1206 (661) 949-1206, Ext. 235	mflores-parra@childrenscenterav.org yperez@childrenscenterav.org
Women's and Children's Crisis Shelter	DV Case Management	13203 Hadley St., Ste. 103 Whittier, CA 90601	Arturo Santillan Sandra Rodriguez	(562) 945-3937 (562) 945-3937	asantillan@dvshelter.org srodriguez@dvshelter.org
WomenShelter of Long Beach	DV Case Management	4701 Long Beach Blvd., Ste. 102 Long Beach, CA 90807	Morgan Guzman Nina Taweepong	(562) 437-7233, Ext. 30 (562) 437-7233, Ext. 31	MGuzman@WomenShelterLB.org NTaweepong@WomenShelterLB.org
YWCA of Glendale	DV Case Management DV Legal Services	735 E. Lexington Dr. Glendale, CA 91206	Jasmin Roman Fabiola Gonzalez	(818) 925-6581 (818) 396-7154	jasminroman@glendaleywcavca.org fabiolagonzalez@glendaleywcavca.org
YWCA of San Gabriel Valley	DV Case Management	943 N. Grant Ave. Covina, CA 91724	Sophia Rodriguez Melissa Guzman	(626) 960-2995, Ext. 134 (626) 960-2995, Ext. 147	sophiarodriguez@ywcasyv.org melissaguzman@ywcasyv.org

Domestic Violence Shelter Based Program (DVSBP) Services Provider List

Agency Name	Type of Service	Agency Address	24-Hour Hotline
1736 Family Crisis Center	DV Shelter Bed Program	2116 Arlington Ave., Ste. 200 Los Angeles, CA 90018	(323) 737-3900
Antelope Valley Domestic Violence Council	DV Shelter Bed Program	P.O. Box 2980 Lancaster, CA 93539	(661) 945-6736
Center for the Pacific Asian Family, Inc.	DV Shelter Bed Program	3424 Wilshire Blvd., Ste. 1000 Los Angeles, CA 90010	(800) 339-3940
Child & Family Center	DV Shelter Bed Program	P.O. Box 220037 Newhall, CA 91322	(661) 259-HELP (4357)
East Los Angeles Women's Center	DV Shelter Bed Program	1431 S. Atlantic Blvd., Los Angeles, CA 90022	(800) 585-6231
Haven Hills, Inc.	DV Shelter Bed Program	P.O. Box 260 Canoga Park, CA 91305	(818) 887-7481 ext. 113
House of Ruth	DV Shelter Bed Program	P.O. Box 459 Claremont, CA 91711	(877) 988-5559
Interval House	DV Shelter Bed Program	6615 E. Pacific Coast Hwy., Ste 170 Long Beach, CA 90803	(562) 594-4555 (714) 891-8121
Jenesse Center	DV Shelter Bed Program	P.O. Box 8476 Los Angeles, CA 90008	(800) 479-7328
Jewish Family Service of Los Angeles	DV Shelter Bed Program	12817 Victory Blvd. North Hollywood, CA 91606	English and Spanish (818) 505-0900 (323) 681-2626
The People Concern (Ocean Park Community Center)	DV Shelter Bed Program	2116 Arlington Ave., Ste. 100 Los Angeles, CA 90018	(310) 264-6644
Rainbow Services	DV Shelter Bed Program	453 W. 7th St. San Pedro, CA 90731	(310) 547-9343
South Asian Helpline and Referral Agency (SAHARA)	DV Shelter Bed Program	17100 Pioneer Blvd., Ste. 260 Artesia, CA 90701	(888) 724-2722
Su Casa - Ending Domestic Violence	DV Shelter Bed Program	3750 E. Anaheim St., Ste. 100 Long Beach, CA 90804	(562) 402-4888
Women's and Children's Crisis Shelter	DV Shelter Bed Program	13203 Hadley St. Whittier, CA 90601	(562) 945-3939
WomenShelter of Long Beach	DV Shelter Bed Program	P.O. Box 17098 Long Beach, CA 90807	(562) 437-4663
YWCA of Glendale	DV Shelter Bed Program	735 Lexington Dr. Glendale, CA 91206	(888) 999-7511
YWCA of San Gabriel Valley	DV Shelter Bed Program	943 N. Grand Ave. Covina, CA 91724	(626) 967-0658