

Community Door-to-Door Outreach and Survey Findings

Lineage Warehouse Fire – Los Palos St. Area

Conducted July 15-16, 2026



7/27/2026

OVERVIEW

The Los Angeles County Department of Public Health led a door-to-door outreach effort and household survey in the neighborhood surrounding the Lineage warehouse on Los Palos Street after the recent fire at the warehouse and reports of nuisance odors related to millions of pounds of rotting food remaining inside. The purpose was to assess community needs, address health concerns, and connect residents with available resources and services. Teams visited homes within the area bordered by Calzona St. to the west, the I-5 Freeway to the north, S Herbert Ave. to the east, and Noakes St. to the south. This took place from 3:30 to 7:30pm on Wednesday, July 15 and Thursday, July 16.

REACH

650

Households visited

259

Households spoken with

(40% of households visited)

240

Households completed the survey

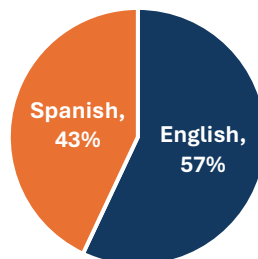
(93% of households spoken with)

119

Households requested a follow-up call

(46% of households spoken with)

Survey language



1,012

Total residents living in households surveyed

RESOURCES PROVIDED

633

Households given a resource packet

Packets included printed information on:

- Air quality and health
- Environmental odors
- Assistance offered by Lineage
- How to clean up smoke and soot from a fire
- Post-fire rodent control
- Heat safety and recognizing heat illness

232

Households that received additional verbal guidance from outreach staff on:

- Air quality *(189 households; 81%)*
- Lineage assistance programs *(178; 77%)*
- Odors *(162; 70%)*
- Pests *(116; 50%)*
- Smoke *(86; 37%)*
- Health care resources *(80; 34%)*

298

Air purifiers distributed

3,880

N95 masks distributed

ODOR REPORTS

Many survey respondents reported frequent, strong, and persistent odors over the past week; many field staff reported strong odors during the home visit.

- **Odor strength (over the past week)**
 - **82%** of respondents reported **very strong** odors
 - **16%** reported **strong** odors
 - **2%** reported **moderate or light** odors
- **Odor frequency (over the past week)**
 - **90%** of respondents reported noticing odors **constantly**
 - **10%** reported noticing odors **a few times per day**
 - Less than 1% reported noticing odors **once per day or less frequently**
- **Odor duration (over the past week)**
 - **59%** of respondents reported the odor lasted **more than 12 hours**
 - **24%** reported it lasted **4-12 hours**
 - **8%** reported it lasted **1-3 hours or less than an hour**
 - **9%** reported the odor **quickly comes and goes**
- **Public Health staff report of odor (at the time of the home visit)**
 - **79%** of field staff reported a **strong odor**
 - **19%** reported a **faint odor**
 - Less than 2% reported **no odor** or they were **unsure of an odor**

OTHER HEALTH CONCERNS

- **Other health concerns related to the warehouse fire (at the time of the survey)**
 - **85%** of respondents were concerned about **air quality**
 - **74%** of respondents were concerned about **health symptoms**
 - **31%** of respondents were concerned about **getting medical care**
- **Pests (over the past week)**
 - **84%** of respondents reported an **increase in pests**
 - **76%** of respondents reported an **increase in flies**
 - **40%** of respondents reported an **increase in mosquitoes**
 - **35%** of respondents reported an **increase in rodents**
- **Lingering smoke odor or visible ash (over the past week)**
 - **47%** of respondents reported **a lot** of lingering smoke odor or visible ash in or around their home
 - **16%** of respondents reported **a little** lingering smoke odor or visible ash in or around their home
 - **36%** of respondents reported **no** lingering smoke odor or visible ash in or around their home

FOLLOW-UP CALLS

- **119** respondents requested a follow-up call from Public Health and provided a phone number; Public Health attempted to contact all 119.
- **66%** were reached and given resources
- **34%** could not be reached after three attempts
- The most common respondent needs were **financial assistance** including help with utility bills (42 mentions), **health concerns** (20 mentions), **air conditioning** (16 mentions), information on **available resources** (14 mentions), **post-fire cleaning support** (11 mentions), and **temporary housing** (11 mentions)

