

LA County Wildfire Needs Assessment Survey: FAQ Document As of 02/18/2025

1. Who developed the survey?

- a. The Los Angeles County Department of Public Health, in collaboration with the LA County Recovery Health and Social Services Task Force, developed the rapid needs assessment for residents impacted by the January 2025 Eaton and/or Palisades fires. The Task Force consists of governmental agencies, partner institutions, and community and faith-based organizations working collaboratively to take action to optimally meet the health and social service needs of the community.

2. What is the purpose of the survey?

- a. The rapid needs assessment was designed to assess and learn the best ways to help people living in areas affected by the January 2025 Eaton and/or Palisades Fires. This short survey will help us understand what impacted residents and the community need in order to recover. The survey examines housing, healthcare, mental health, social services, economic stability, and other critical areas to provide a more holistic picture of overall needs.

3. Who should complete the survey?

- a. Residents who live in the Palisades and/or Eaton fire-impacted areas are encouraged to complete the survey. This includes those living in the impacted areas who own, rent, live with family or friends, live in a long-term care facility, live in assisted living, live in a group home, sober living, or other shelter facility, are unsheltered, and other living arrangements.

*The first phase of this survey is participant-initiated. The survey does not ask for personal information that could identify respondents. **Do not** provide any personal information such as your social security number or banking information; the Department of Public Health will not request such information, nor will they request immigration status information.*

4. How do I complete the survey?

- a. The survey is currently electronic and available in English and Spanish at this link (https://bit.ly/WildfireRecovery_Survey) or at the following QR code:



An option to complete the survey by telephone will be made available in phase two (2) of the survey roll-out.

5. How long will it take to complete the survey?

- a. The survey takes about 10 minutes to complete and is completely voluntary.

6. What if I have an immediate medical or mental health need?

- a. In the event of a medical or mental health **emergency**, please call 9-1-1. If you have an immediate health or mental health need that emerges during the survey, please call 9-1-1., The Department of Public Health has resources available to connect you as quickly as possible to services at <http://publichealth.lacounty.gov/media/Wildfire/> or by calling the Public Health Infoline from 8am to 8pm, seven days a week, at 1-833-540-0473.
- b. For immediate mental health support, please call our **24/7 Help Line** at: [\(800\) 854-7771](tel:8008547771)
- c. The LA County Recovers: <https://recovery.lacounty.gov/>

7. Is the survey confidential?

- a. Survey answers will remain confidential. The survey does not ask for personal information that could identify respondents, however, if you request follow-up, the Department of Public Health will reach out to you.

8. How will this data be used?

- a. If you request follow-up, your information will be shared with the relevant county, State, federal, and community partners in the area of need you indicated.
- b. The aggregate (summary) survey information will be shared with county, State, federal, and community partners and will provide timely, actionable insights for local agencies, healthcare providers, and policymakers to address the current needs of residents impacted by the January 2025 Palisades and Eaton fires.

9. Where can we see the results?

- a. A summary of the results will be posted on the Department of Public Health's website in March 2025, and continued studies will be forthcoming.