



LOS ANGELES COUNTY  
**CONSUMER &  
BUSINESS AFFAIRS**  
OFFICE OF SMALL BUSINESS



Certify. Connect. Grow.

**SMALL BUSINESS SERVICES  
MADE FOR YOU**



## MISSION

The Los Angeles County Department of Consumer and Business Affairs (DCBA), which officially opened to the public in 1976, serves both consumers and small businesses. The DCBA mission is to promote a fair and vibrant market place for consumers and small businesses to thrive while empowering local communities.



## GOALS

The goal of DCBA's Office of Small Business is to help small businesses start, grow, thrive and be successful. In an effort to meet that goal the Office of Small Business provides a variety of FREE services to help small businesses grow and prosper. Free services include individualized assistance to help you start a business, apply for business certifications, compete for government contracts, networking events, and more.





## **SMALL BUSINESS SERVICES MADE FOR YOU**

DCBA's Office of Small Business is your one stop shop to a variety of **FREE** services throughout Los Angeles County that help you realize your dream of opening a business, connect you to valuable resources to grow your business, and learn how to compete for government contracting opportunities.

DCBA Small Business **FREE** services include:

- **Covid-19 related resources**
- **Business Start-Up Assistance and Resources**
- **Business Development Workshops**
- **Financial Empowerment**
- **Procurement Technical Assistance**
- **Local, State & Federal Contracting Opportunities**
- **Business Certifications**
- **Networking & Matchmaking Events**
- **Government Contracting Workshops**
- **Dispute Resolution Services**
- **Small Claims Counseling**
- **And More**



# WANT TO OPEN OR GROW YOUR BUSINESS, WE'RE HERE TO HELP

DCBA's Small Business Concierge is a FREE service available to prospective business owners interested in establishing a successful business in Los Angeles County.

Our Small Business Concierge serves as a single point of contact to guide you through the complex process of opening a business. The free, one-stop-shop was created to help prospective business owners successfully open a business in Los Angeles County.

Small Business Concierge Services include:

- Business Counseling and Resources
- Assistance Navigating Permits/ Licenses/Legal Structures and More
- Workshops
- Access to Capital
- Mediation and Small Claims Advice
- Financial Empowerment

Contact our Small Business Concierge to get started!

Call us at: (844) 432-4900 (toll free)

Email us at:

 [concierge@dcba.lacounty.gov](mailto:concierge@dcba.lacounty.gov)

Submit a Request Online!

 [dcba.lacounty.gov/concierge/](https://dcba.lacounty.gov/concierge/)





# CERTIFY YOUR BUSINESS, GROW YOUR BUSINESS

DCBA offers exclusive benefits and contracting opportunities to certified business.

Benefits of certifying your business may include:

- Payment within 15 days of receipt of an undisputed invoice for goods or services <sup>1</sup>
- 15% bid price reduction when bidding competitively on certain goods and services <sup>2</sup>
- Increased visibility to county buyers and primes through our exclusive listing of certified vendors
- Direct access to County buyers, procurment staff and Small Business Advocates
- Individualized technical assistance on how to find and compete for government contracting opportunities

1. Available only to certified Local Small Business Enterprises  
 2. Restrictions apply please visit [dcba.lacounty.gov](http://dcba.lacounty.gov) for details



## CERTIFICATIONS AVAILABLE TO YOU:



**Local Small Business Enterprise (LSBE)**

The LSBE preference program boosts contracting opportunities for local small businesses within L.A. County.



**Social Enterprise Preference Program (SE)**

The SE preference program was designed to increase contracting opportunities for enterprises that have a social mission to enhance the County in terms of its economic and environmental sustainability, including the financial well-being of residents who are vulnerable and face barriers to gainful employment and housing.



**Disabled Veteran Business Enterprise (DVBE)**

The DVBE preference program is designed to enhance purchasing and contracting opportunities for businesses owned by disabled veterans.



**Community Business Enterprise (CBE)**

The CBE program encourages business owners who are minorities, women, disabled veterans, or disadvantaged to capitalize on opportunities in government and private-sector procurement opportunities.

Get certified today! Visit [certify.lacounty.gov](http://certify.lacounty.gov)

Call DCBA at (844) 432-4900 (toll free) for assistance.



# LOCAL, STATE AND FEDERAL CONTRACTING OPPORTUNITIES

DCBA operates the Los Angeles County Procurement Technical Assistance Center (PTAC) to help your business compete for contracting opportunities with local state and federal government agencies.

The Los Angeles County PTAC provides the following FREE services:

- Workshops on Government Contracting
- Industry Specific Contracting Opportunities
- Learn How to Market your Products to the Government
- Direct Access to Government Buyers
- Individualized Counseling

Visit [dcba.lacounty.gov/ptac](https://dcba.lacounty.gov/ptac) to register and schedule your one-on-one counseling session today!

*The procurement technical assistance center is funded in part through a PTAP cooperative agreement with the Defense Logistics Agency.*





## CONTRACTING CONNECTIONS EVENTS

DCBA hosts FREE workshops and networking events throughout Los Angeles County.

At DCBA events you will:

- Network with County department buyers
- Learn how to do business with the government
- Learn about upcoming contracting opportunities
- Meet one-on-one with small business advocates
- Attend workshops to help grow your business
- Network with primes for subcontracting opportunities

Visit our calendar for upcoming events at:



<http://bit.ly/dcbaBizEvents>



## Contact DCBA & Grow Your Business

### **CONTACT**

Office of Small Business

(844) 432-4900 (toll free)

Located within Centro Maravilla at  
4716 East Cesar E Chavez Ave.  
Los Angeles, CA 90022

Monday - Friday 8:00 AM - 4:30 PM

 [dcba.lacounty.gov](https://dcba.lacounty.gov)

 [sbs@dcba.lacounty.gov](mailto:sbs@dcba.lacounty.gov)

Schedule a virtual or in-person appointment by  
visiting: <https://bit.ly/BizCounseling>

### **SOCIAL MEDIA**

 LACountyDCBA

 LACountyDCBA

 LACoSmallBiz