



Medical Debt

PO Box 19085
Long Island City, NY 11101

**TOTAL DEBT ABOLISHED
(DEUDA ABOLIDA):**

**CREDITORS
(ACREEDORES):**

**ACCOUNTS
(NUMEROS DE CUENTA):**

**DATES OF SERVICE
(FECHAS DE SEAVICIO):**

**GIFT ID
(ID DEL REGALO):**

PLEASE KEEP FOR YOUR RECORDS.

Dear [Name]

We are writing to share the good news: you no longer owe the medical debt(s) listed to the right on this letter.

The debt has been completely canceled by the County of Los Angeles in partnership with Undue Medical Debt, a national non-profit.

The cancellation of this medical debt is a no-strings-attached gift and does not count as earned income for you. You no longer have any obligation to pay this debt to anyone and no income taxes are owed.

The next page explains why this service was provided. You can learn about the County of Los Angeles Medical Debt Relief Program at ph.lacounty.gov/RelieveMedicalDebt and about Undue Medical Debt at www.UndueMedicalDebt.org.

Here are the most immediate things you should know:

- The relief provided is only for the medical account(s) referenced in this letter.
- Your privacy is protected. Medical records remain with the physician or hospital.
- If you need help with other bills or want to apply for financial assistance for other medical care, please see the resources on the next page. You are entitled to financial assistance and there are laws to protect you from unfair billing.

Please confirm you received this letter to help us track our impact:

Use the link/QR code to help us improve this debt relief program and submit any questions. You don't have to give your name, and your information will stay private unless you allow us to share it. You will also be entered into a prize draw (see details on back).

If you want to reach out via mail, please write to: Undue Medical Debt- Constituent Services, 28-07 Jackson Ave, 5th Floor, Long Island City, NY 11101.

To respond, scan the QR code
with your phone or visit

We look forward to hearing from you!

The letter you receive in the mail will be signed by the Los Angeles County Board of Supervisors and the president of Undue Medical Debt.

Frequently Asked Questions

WHAT IS LOS ANGELES COUNTY'S DEBT RELIEF PROGRAM?

Los Angeles County launched the Medical Debt Relief Program to cancel medical debt for financially burdened residents. This program is part of a larger strategy to prevent and reduce the burden of medical debt undertaken by the Board of Supervisors and the Medical Debt Coalition. In addition to debt relief for an estimated 150,000 eligible residents this includes legislative advocacy, data collection, improved financial assistance programs, and expanded consumer resources. To learn more, visit ph.lacounty.gov/MedicalDebt.

WHY ARE YOU DOING THIS?

Undue Medical Debt seeks to help families and individuals burdened by medical debt by acquiring and erasing these debts. Medical debt often results from unplanned, unexpected illnesses and accidents. About one-third of U.S. adults have difficulty covering unexpected healthcare bills. Medical debt also is the leading cause of bankruptcy in the U.S. In many areas and for many reasons, patient balances after insurance have been growing and many people remain uninsured. We are doing this to enhance economic opportunities and to enable families to live healthier lives, in collaboration with Los Angeles County.

WHO IS UNDUE MEDICAL DEBT?

Undue Medical Debt (previously known as RIP Medical Debt until April 2024) is a non-profit, national charity that raises funds from donors, including local and state governments, and uses those funds to acquire and erase medical debt. Our IRS EIN number is 47-1442997. Since our founding in 2014 (as Medical Debt Resolution, Inc.), we have abolished over \$14 billion of medical debt, helping more than 9 million people.

ARE THERE STRINGS ATTACHED?

No! Rest assured, the debt referenced in the letter is no longer owed and you do not have to take any action. We acquired the debt and it has been permanently relieved. It is a charitable act enabled by Los Angeles County and other donors who support Undue Medical Debt's mission.

Please note that Undue Medical Debt may not be able to acquire medical debt in your area again. Our ability to abolish medical debts depends on many factors, including the availability of donor funding.

If you respond and share your story within 14 days of receiving this letter (using the QR code or bit.ly link), you will be entered into a random lottery to win a \$100 gift card. Recipients are selected every three months and are notified by email.

WHY WAS MY CREDIT REPORT PULLED?

A soft inquiry into your credit history was made to determine your eligibility for medical debt relief by Undue. Soft inquiries are listed on your credit report but do not impact your credit score.

DID YOU ABOLISH ALL OF MY DEBT?

We strive to abolish as much debt as possible, but we often can only acquire some healthcare debts. With multiple possible bills for healthcare, it is possible that we erased some debts while other debts remain outstanding. If you have questions about specific debts erased, please reach out to the creditor displayed in the top right corner of the first page of this letter.

If you believe the listed debt has already been paid, wasn't owed by you to begin with, or if you have other questions about your letter -- please use the QR code or visit .

PEOPLE, HELPING PEOPLE

We depend on donations from individuals, corporations, charitable organizations and government to support us in our mission and purpose. To learn more about Undue Medical Debt, please visit us at <https://www.UndueMedicalDebt.org>.

If you need help with other bills or want to apply for financial assistance, resources and tips are available at ph.lacounty.gov/MedicalDebt or call Neighborhood Legal Services of Los Angeles County at (800) 896-3202.

