

# FREQUENTLY ASKED QUESTIONS (FAQs)

## **1. How do you receive the Emblem to display at an operating facility?**

The Emblem will only be provided at retailers (storefront). We will post the Emblem at the conclusion of the routine inspection if there are no critical items observed, or after all violations are corrected at the revisit.

## **2. If a retail emblem is issued after a re-inspection, does the QR code on the emblem link to both the original inspection results and re-inspection results?**

The QR code will take you to the website where both inspection reports are available for review.

## **3. Is cultivation required to have the Public Health Permit?**

Yes, each activity will have their own Public Health Permit.

## **4. Are microbusinesses inspected as one total inspection?**

Each activity will be permitted, inspected separately, and have their own inspection report. Multiple activities at one location will all be inspected at the same time.

## **5. If a retailer also has a cultivation and is not a microbusiness, can those inspections be separated?**

Each activity will have their own permit and inspection.

## **6. How many inspections will I get each year?**

There will be two unannounced routine inspections per fiscal year.

## **7. How long does it take for plan review?**

Plans are reviewed on a first come, first served basis. The owner or representative will be notified if plans are approved or not approved within twenty (20) working days after receipt of payment.

## **8. Will plan resubmittal take 20 days to review?**

The turn-around time may be sooner. We will try to give priority to plan resubmittals.

## **9. Are operational plans required for retail storefront or delivery businesses during plan submission?**

No, operational plan is not required.

## **10. Can I walk in and request a consultation?**

No, consultation session is scheduled by appointment only and a fee will be applied.

## **11. Can I send pictures as proof of corrected violations identified on the inspection report?**

It will depend on the type of corrections needed. Examples such as repair or replacement of soap dispenser or door hinges, pictures are acceptable.

## **12. Will the City know that my facility was approved by Public Health?**

Yes, the City will be informed of your approval.

## **13. When can I get the permit once it's paid?**

The permit will be mailed within 2-3 weeks.