

## WEB POSTING

Dear Mobile Food Facility Persons-In-Charge and Permittees,

This is to inform you of a recent security incident at the County of Los Angeles, Department of Public Health, Division of Environmental Health (Environmental Health Division). On July 28, 2022, Environmental Health Division became aware that Mobile Food Facility Official Inspection Reports (Inspection Reports) containing personal information were posted on Environmental Health Division's website: <http://publichealth.lacounty.gov/eh/i-want-to/view-inspection-results.htm>. The Mobile Food Facility Official Inspection Reports inadvertently contained personal information about approximately 806 Mobile Food Facility Persons-In-Charge and Permittees.

After we learned of this, we promptly removed the Mobile Food Facility Official Inspection Reports that contained personal information. Additionally, we attempted to contact those affected through the U.S. mail to inform them of what happened; however, some of the Mobile Food Facility Persons-In-Charge and Permittees could not be reached. It is our intention by this posting to let those we could not reach know what happened.

You may contact us to determine if your personal information was included in the information that was released. Affected Mobile Food Facility Persons-In-Charge and Permittees would have participated in a Mobile Food Facility Inspection between July 1, 2020, and July 29, 2022.

The Mobile Food Facility Official Inspection Reports contained specific personal information including name, driver's license (or identification number), and potentially, date of birth.

Although we do not have any indication that any personal information of Mobile Food Facility Persons-In-Charge or Permittees was or may be used for identity theft, we encourage anyone whose information was included to take steps to protect against identity theft. Federal law allows consumers one free credit report each year from each of the three (3) national credit bureaus: Equifax, Experian, and TransUnion. You have the option of requesting all three (3) reports at the same time or requesting them individually, at different times throughout the year.

Experian  
PO Box 9532  
Allen, TX 75013  
(888) 397-3742  
[www.experian.com](http://www.experian.com)

TransUnion Fraud Victim Assistance Division  
PO Box 6790

Fullerton, CA 92834-6790  
(800) 680-7289  
www.transunion.com

Equifax  
PO 740241  
Atlanta, GA 30374-0241  
(800) 525-6285  
www.equifax.com

The following agencies can provide additional information about protecting against identity theft:

- Federal Trade Commission (<http://www.consumer.gov.idtheft/>).
- Identity Theft Victim Checklist (<http://www.privacy.ca.gov/cover/identitytheft.htm>).

California residents may order a free credit report through the following toll-free phone number or Web site:

1-877-322-8228  
www.annualcreditreport.com

If you find that your information has been misused, or that an account has been falsely created using your identity, you should contact your local law enforcement agency, your personal bank(s), and credit card agencies.

We take this incident very seriously and are taking the necessary precautions to protect confidential information. Since the incident, we have instructed our workforce to review relevant policies and procedures and provided additional training to prevent future incidents of inadvertent disclosures. Please be assured that we are committed to protecting the privacy and security of the personal information of our Mobile Food Facility Persons-In-Charge and Permittees.

We sincerely apologize for any inconvenience or concerns this incident may have caused you. If you have any questions or would like additional information, you may contact the Environmental Health Division at (626) 430-5374.