



# Children's Medical Services California Children's Services Provider Bulletin

**DATE:** November 18, 2011

**SUBJECT:** CCS PROVIDER/VENDOR ACCESS TO LA COUNTY'S AUTOMATED CASE MANAGEMENT SYSTEM (ACMS)

For several years, Los Angeles County CCS has provided access to its Automated Case Management System (ACMS) for selected outside providers/vendors to allow them to view service authorization numbers for billing purposes.

On April 10, 2010, Los Angeles County CCS converted from ACMS to the State's case management system (CMS Net), and ceased initiating new service authorizations on ACMS. The last authorizations created on ACMS expired July 1, 2011, and billing for those authorized services will be substantially completed by January 1, 2012. Therefore, in order to close out the ACMS system processes, provider/vendor access to ACMS will be eliminated January 1, 2012.

Service authorization numbers are available via the State's Provider Electronic Data Interchange (EDI) system. For assistance obtaining access to the Provider EDI, please visit the LA County website at: <http://publichealth.lacounty.gov/cms/CCSEDIInfo.htm>. Additionally, providers/vendors may also contact our office directly regarding authorization numbers through our CCS operators at 800-288-4584 and/or our CCS Provider Relations Unit at 626-569-6089. However, providers/vendors are strongly encouraged to utilize the Provider EDI instead of contacting our office.