



**CYNTHIA A. HARDING, M.P.H.**  
Interim Director

**JEFFREY D. GUNZENHAUSER, M.D., M.P.H.**  
Interim Health Officer

**CHILDREN'S MEDICAL SERVICES**  
**ANNA LONG, Ph.D., M.P.H.**  
Director  
Child Health and Disability Prevention (CHDP) Program  
9320 Telstar Avenue, Suite 226, El Monte, California 91731  
TEL (626) 569-6020 • FAX (626) 569-9350  
[www.publichealth.lacounty.gov/cms](http://www.publichealth.lacounty.gov/cms)

**BOARD OF SUPERVISORS**

**Hilda Solis**  
First District  
**Mark Ridley-Thomas**  
Second District  
**Sheila Kuehl**  
Third District  
**Don Knabe**  
Fourth District  
**Michael D. Antonovich**  
Fifth District

September 14, 2015

TO: CHDP Providers

FROM: Alan Tomines, M.D., Director  
Child Health and Disability Prevention Program

SUBJECT: **CHDP PROVIDER UPDATE #03:15**

**I. Update: Current Referral Recommendations for CHDP Gateway Denial of Presumptive Eligibility**

As noted in the previous CHDP Provider Update (#02-15), there has been a change in Presumptive Eligibility (PE) determination for Medi-Cal/CHDP. This change became effective July 31, 2015, and is reflected in a new CHDP Gateway message that your office may see upon enrolling a patient:

*You are not eligible for PE because you have already received 2 PE enrollments within the past 12 months. Children under 19 years old are limited to two PE enrollments within the past 12 months.*

Upon receiving this message, the child is not eligible for any CHDP services that day, regardless of visit type. This applies to all services, including: a regularly-scheduled periodic visit; a recheck or partial screen as follow-up from a previous visit; or a Medically Necessary Interperiodic Health Assessment (MNIHA), such as a school physical or sports examination.

In Los Angeles County, you may assist families in acquiring free or low-cost health care coverage for children by following the steps below:

- 1) Encourage the family to complete their Medi-Cal application, if they haven't already done so.
- 2) Refer the family directly to the programs listed in the table below. These programs assist families with enrollment in free or low-cost health coverage for those children who don't qualify for Medi-Cal or other health insurance. Information handouts for these programs can be found at the respective links below, and are also included as attachments to this Provider Update.

AGE OF CHILD	PROGRAM	URL	PHONE
All ages	<b>Children's Health Outreach Initiatives (CHOI)</b>	<a href="http://publichealth.lacounty.gov/mch/choi/CHOIContractorListEngSp.pdf">http://publichealth.lacounty.gov/mch/choi/CHOIContractorListEngSp.pdf</a>	Please refer to the flyer for community specific phone numbers
Under 6 years old	<b>LA Care Healthy Kids</b>	<a href="http://www.lacare.org/health-plans/health-kids/plan-overview">http://www.lacare.org/health-plans/health-kids/plan-overview</a>	1-888-452-2273 1-888-4LA-CARE
6 years old and over	<b>My Health LA (MHLA)</b>	<a href="https://dhs.lacounty.gov/wps/portal/dhs/mhla">https://dhs.lacounty.gov/wps/portal/dhs/mhla</a>	1-844-744-6452 1-844-744-MHLA

**II. Notification: Assistance with Billing and Reimbursement Issues**

For assistance with billing and reimbursement issues, providers may contact the Telephone Service Center (TSC) POS/Internet Help Desk at 1-800-541-5555 from 6 a.m. to midnight, Monday through Friday, except holidays.

Providers may also schedule a custom billing workshop at the provider's office, at no charge, by contacting their Regional Representatives in one of the following ways:

- Call Medi-Cal at 1-800-541-5555 and request to be contacted by a representative
- Use the Lookup Regional Representative tool on the MLP to contact the field representative for their area. To find the Regional Representative assigned to your area, click [here](#).

**III. Notification: CHDP Provider Information Notice (PIN) No.15-03**

CHDP PIN 15-03 provides information of the CHDP Presumptive Eligibility (PE) enrollment period limitation effective on July 31, 2015. Click [here](#) for details.

**IV. Notification: Revised Pneumococcal Timing for Children**

The Advisory Committee on Immunization Practices (ACIP) recently revised their recommended intervals between PCV13 and PPSV23 vaccines. For more information on the revised pneumococcal timing for children, click [here](#).

**V. Notification: Recent Medi-Cal News Flashes**

September 4, 2015, Issue Resolved: Erroneously Issued Resubmission Turnaround Documents, click [here](#) for details.

September 4, 2015: CA-MMIS Health Enterprise: Organization Administrator Role, click [here](#) for details.

September 4, 2015: CA-MMIS Health Enterprise: Presumptive Eligibility Applicant Enrollment, click [here](#) for details.

September 4, 2015: CA-MMIS Health Enterprise: Provider Readiness Checklist Now Available, click [here](#) for details.

September 4, 2015: CA-MMIS Health Enterprise: Important Dates and Provider Readiness Checklist, click [here](#) for details.

September 1, 2015: CA-MMIS Health Enterprise: BCCTP, CHDP and Hospital PE Provider Training, click [here](#) for details.

August 27, 2015: CA-MMIS Health Enterprise: Status Update, click [here](#) for details.

August 18, 2015: Implementation of New CHDP Response Message, click [here](#) for details.