

Transforming Nursing Home Care Together (TNT) Program

Unit 1, Week#7: Questions and Answers

Didactic Session: (08/17/22)

Audio Questions:

Question:	Why am I unable to turn on my microphone?
Answer:	TNT program <u>Didactic</u> sessions are on listen-mode only to prevent disruptions during the presentation. During these sessions, participants do not have the capability to unmute themselves because only the session presenters are able to speak. However, connecting with the microphone and audio is a requirement for the <u>Small Group</u> sessions, where all participants are expected to listen and speak to actively participate.

Quality Dashboard

Question:	Will this template be on the TNT website?
Answer:	Yes, this template will be available on the TNT Website <i>Resources</i> section within a week following the session.

Question:	If goals are not met within the time frame, should we set another goal? Or should we do another approach?
Answer:	It depends on the type of goal. We do not recommend changing your stretch goals as they are what your facility should aspire to, and you do not want to compromise the safety or wellbeing of your residents or staff. However, if it's a SMART goal for a specific performance improvement project (PIP), you can review the measures from your PIP, lessons learned from your PIP, and consider adjusting one or more component of the SMART goal (specific, measurable, attainable, relevant, time-limited). This is all part of the quality improvement process and is the "check" part of your PDCA or A3 approach.

Continuing Education Units

Question:	Do we get CEUs for each session?
Answer:	The following licensed Designated Participants (LVN, RN and Physicians) are eligible to receive CEUs if they either attended the live didactic session for 50 minutes or watched the session recording on the website AND successfully completed the Post-session Evaluation Quiz (minimum score of 80).

Question:	Do administrators receive CEUs for attending the didactic sessions? The post-session evaluation quiz does not have a place to enter administrator license number. If no, why not?
Answer:	TNT program is only providing CEUs to individuals holding a license for RN, LVN or physicians. These are the licensing requirements by the California Board of Registered Nursing (BRN) that is issuing the CEUs. If you are not receiving a CEU, you will be sent a Certificate of Completion as long as you meet the requirements. You can send your Certificate of Completion to your administrator licensing board to start the process of turning that certificate into a CEU, if they provide that option.

Report Cards

Question:	Why have I not received my report card reflecting my attendance?
Answer:	Report cards are generated to reflect attendance for each facility, not each participant. Report cards are sent to facility administrators after all sessions for the month have been conducted.

Other Didactic Questions

Question:	Where can we find a sample of the Safety Survey for staff to help identify QAPI opportunities?
Answer:	It can be found in the Agency for Healthcare Research and Quality (AHRQ) website: https://www.ahrq.gov/sops/surveys/nursing-home/index.html

Small Groups

Question:	Does everyone need to attend a Small Group session?
Answer:	One Designated Participant from each facility is required to attend one Small Group session each month during the didactic units. All Designated Participants from each facility are encouraged to attend, but at least one is required to attend to fulfill the facility completion requirement.

Question:	The Small Group invitations are only sent to one person from my facility. Can it be sent to multiple people from the facility?
Answer:	The Small Group invitations are sent to those individuals who have been assigned as a Designated Participant by the facility.

Question:	If I attended one Small Group in August, have I met my facility's monthly Small Group requirement?
Answer:	Yes, if at least one Designated Participant from your facility has attended one Small Group session, the facility has successfully met this requirement for the month.

Question:	Will I receive an email confirming that I attended the Small Group session my facility was scheduled for?
Answer:	No, we do not send emails confirming that you attended Small Group sessions. Only those facilities that missed their session, will receive another email with an invitation to attend a makeup session. After each month of sessions, each facility Administrator will also receive a report card indicating all Didactic and Small Group sessions attended by their Designated Participants during that month.

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Question:	Will there be small groups in September?										
Answer:	<p>No, there will be no small groups during the break between Unit 1 and 2 during the month of September. Small Groups will resume when the Unit 2 sessions resume in October. Please see the schedule below.</p> <p>Schedule:</p> <table border="1" data-bbox="337 348 1502 604"> <tr> <td data-bbox="337 348 699 495"> <p>Unit 1 Quality Improvement and QAPI Foundations</p> </td> <td data-bbox="699 348 732 495">→</td> <td data-bbox="732 348 1110 495"> <p>Unit 2 IPC Foundations, Hand Hygiene, QAPI project</p> </td> <td data-bbox="1110 348 1143 495">→</td> <td data-bbox="1143 348 1502 495"> <p>Unit 3 IPC Foundations, Additional QAPI project</p> </td> </tr> <tr> <td data-bbox="337 516 699 604">07/06/22 - 08/26/22</td> <td></td> <td data-bbox="732 516 1110 604">10/05/22 - 11/23/22</td> <td></td> <td data-bbox="1143 516 1502 604">01/04/23 - 02/24/23</td> </tr> </table>	<p>Unit 1 Quality Improvement and QAPI Foundations</p>	→	<p>Unit 2 IPC Foundations, Hand Hygiene, QAPI project</p>	→	<p>Unit 3 IPC Foundations, Additional QAPI project</p>	07/06/22 - 08/26/22		10/05/22 - 11/23/22		01/04/23 - 02/24/23
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