

# Transforming Nursing Home Care Together (TNT) Program

## Week # 9 (Unit 3) Questions and Answers

<b>Question:</b>	<b>Regarding the CDPH ESP training on March 10, 2023, if we took the ESP training already, do we need to take it again or is this a different one?</b>
<b>Answer:</b>	<p>If you mean you attended our TNT session on ESP, the training on March 10 is a different session. This one will be given by California Department of Public Health. They were originally scheduled for two days last month for our region, but it conflicted with our TNT lectures, so they are giving it to us on Friday.</p> <p>Visit this link to register for the webinar: <a href="https://reg.learningstream.com/reg/event_page.aspx?ek=0076-0013-64789ba59a144ee586ce48cbeae238d">https://reg.learningstream.com/reg/event_page.aspx?ek=0076-0013-64789ba59a144ee586ce48cbeae238d</a></p>

<b>Question:</b>	<b>What is the Website for HAI?</b>
<b>Answer:</b>	<p>CDPH HAI's ESP page: <a href="https://www.cdph.ca.gov/Programs/CHCQ/HAI/Pages/ESP.aspx">https://www.cdph.ca.gov/Programs/CHCQ/HAI/Pages/ESP.aspx</a></p> <p>CDPH HAI's CRO &amp; CPO webpage: <a href="https://www.cdph.ca.gov/Programs/CHCQ/HAI/Pages/CRE_InfectionPreventionStrategies.aspx">https://www.cdph.ca.gov/Programs/CHCQ/HAI/Pages/CRE_InfectionPreventionStrategies.aspx</a></p> <p>LAC DPH HAI homepage: <a href="http://publichealth.lacounty.gov/acd/HAI.htm">http://publichealth.lacounty.gov/acd/HAI.htm</a></p> <p>LAC DPH HAI's <i>C. auris</i> webpage: <a href="http://publichealth.lacounty.gov/acd/Diseases/CandidaAuris.htm">http://publichealth.lacounty.gov/acd/Diseases/CandidaAuris.htm</a></p>

### ICAR visits:

<b>Question:</b>	<b>How long is an ICAR visit?</b>
<b>Answer:</b>	<p>ICAR visits are typically 2-3 hours long. During the visit, there will be an interview process with the IP about various infection prevention practices and policies in the facility, and observations of staff doing hand hygiene and of EVS staff cleaning resident rooms, as well as direct in-person feedback for staff on infection prevention practices that are seen (or not seen) to be done while our team is there.</p>

<b>Question:</b>	<b>Do we get a deficiency during an ICAR visit?</b>
<b>Answer:</b>	<p>You cannot get a deficiency during an ICAR visit from us as we are the County Department of Public Health, not the state or CMS. We do not have the authority to issue deficiencies or citations for anything, we just conduct the ICAR visits to give you feedback on your infection prevention practices and make sure you are ready for when state or CMS surveyors visit your facility.</p>

<b>Question:</b>	<b>Are ICAR visits scheduled?</b>
<b>Answer:</b>	<p>Yes, they are all scheduled based on our team's availability and the facility IP and other staff's availability. We currently offer them on Tuesday and Thursday mornings.</p>

<b>Question:</b>	<b>Can you share the website for ICAR?</b>
<b>Answer:</b>	<p>We currently do not have a website for the SNF ICARs, but we are working on it. For now, email requests to <a href="mailto:LACSNF@ph.lacounty.gov">LACSNF@ph.lacounty.gov</a>.</p> <p>In your request, please include:</p> <ul style="list-style-type: none"> <li>• Point of contact name, email, phone #.</li> <li>• Preferred dates (Tue &amp; Thu only).</li> <li>• Any areas/domains of interest.</li> </ul>

**TNT Program Logistics:**

<b>Question</b>	<b>When will we receive the final report card?</b>
<b>Answer:</b>	The final report card will be emailed to all SNFs within a few weeks after the end of the Program. The TNT Program ends on Friday, March 10, 2023.

<b>Question</b>	<p><b>How will we know if we've completed the program? Will you be sending an attendance sheet?</b></p> <p><b>Will we receive an email with confirmation that we completed the TNT program and completed the A3 submission requirement? When will we receive this information?</b></p>
<b>Answer:</b>	<p>After the end of the Program, each facility will receive their report card by email. The report card will include facility's attendance during the entire Program (Units 1-3) and submission of the A3.</p> <p>The TNT team is working hard to process participants' attendance and A3 submissions. We will notify facilities about their eligibility for the reward as soon as possible, but please allow several weeks after the end of the Program for processing.</p>

<b>Question</b>	<b>Will you have more TNT sessions, and when?</b>
<b>Answer:</b>	We do not know, it will depend on our funding. If we have more sessions, we will inform SNFs.

<b>Question</b>	<b>Will you give us notice if TNT restarts again?</b>
<b>Answer:</b>	We will definitely give you all notice if we start TNT and/or Ask An IP again.

<b>Question</b>	<b>If you will restart having Ask an IP, how do I register for it?</b>
<b>Answer:</b>	If Ask an IP is restarted, all SNFs will be notified via email.

<b>Question</b>	<b>Do we need to submit any supplemental forms other than the A3 and the Heluna Form.</b>
<b>Answer:</b>	Each facility is required to submit the requested Heluna Forms and a fully filled out A3. There is no expectation to submit any supplemental forms in addition to the A3 submitted, but you are welcome to do so if you would like.