



**LA County**  
*Guide to Laboratories providing  
COVID-19 Testing Services*

*September 22, 2021*

- LA County is working to ensure that LA County's COVID-19 testing needs are met, and that Angeleno's have access to necessary tests. This document provides an overview of some of the labs offering testing services to LA County providers and residents.
- We do not specifically endorse any of the labs presented in this Reference Guide. The labs listed are those that responded to surveys that LA County ran in 2021 and met the following inclusion criteria:
  - Completed the LA County Lab Survey
  - Has a California clinical laboratory license and Clinical Laboratory Improvement Amendments (CLIA) certificate
  - Reports data to the California Reportable Disease Information Exchange (CalREDIE) via Electronic Laboratory Reporting (ELR)
- Other labs may be available to contract or provide COVID-19 testing capacity to LA County.
- If you have suggestions on how to improve this Reference Guide, represent a lab and want to be added to the list, or have an update to any of the information contained in this document, please send your request to Gabrielle Ettlinger at [gettlinger@ph.lacounty.gov](mailto:gettlinger@ph.lacounty.gov). We will update information as we are made aware of changes.
- *This guide was last updated on September 22, 2021.*



- This Reference Guide was developed from a survey designed to collect information on school testing options. However, these labs serve other sectors as well.
- It is intended for any entity that wants to provide COVID-19 molecular and antigen testing to LA County residents. Our hope is that this Reference Guide provides a starting point for identifying labs that can meet your entity's COVID-19 testing demand.
- This guide provides information to help an entity identify a laboratory provider that is the best fit for their needs. Information in this guide comes from the County Lab Survey, and includes:
  - Contact Information for labs
  - PCR and Antigen testing capacity, turnaround time, and samples collected by type
  - Lab processing and collection capacity
- This information may change over time. Entities should verify this information directly with the lab provider, as appropriate.



# Overview of Labs

Lab	ANT Tests	ANT TAT <sup>1</sup>	PCR Tests	Rapid/ POC <sup>2</sup> PCR Tests	PCR Test Pooling	PCR TAT <sup>1</sup>	PCR Sample Types Collected				
							NP	NMT	AN	OP	O/S
Ajeeth, Inc.	✓	15 min	✓	✓	✓	18-72 hrs	✓	✓	✓	✓	✗
Akaal Organics LLC	✗	N/A	✓	✓	✗	4 hours	✓	✓	✓	✓	✓
Cue Health	✗	N/A	✓	✓	✗	20 min	✗	✓	✗	✗	✗
Curative	✗	N/A	✓	✗	✗	13 hours	✓	✓	✓	✗	✗
Exceltox Laboratories, LLC	✗	N/A	✓	✓	✗	24 hours	✓	✓	✓	✓	✓
Foundation Laboratory	✓	24 hours	✓	✗	✗	24 hours	✓	✓	✓	✓	✗
Fulgent Genetics, Inc	✗	N/A	✓	✗	✓	24 hours	✓	✓	✓	✓	✓
Helix	✗	N/A	✓	✗	✓	18 hours	✗	✗	✓	✗	✗
LabCorp	✗	N/A	✓	✗	✓	72 hours	✓	✓	✓	✓	✓
Mako Medical Laboratories, LLC	✓	24 hours	✓	✗	✓	24 hours	✓	✓	✓	✓	✓
Medical Sciences Laboratory, Inc	✗	N/A	✓	✗	✗	30 hours	✗	✗	✗	✗	✗
MedLab2020, Inc	✓	1 hour	✓	✓	✓	6 hours	✓	✓	✓	✓	✓

Notes: 1. TAT means turnaround time, 2. POC means Point-of-Care; Tests include Polymerase Chain Reaction (“PCR”) Molecular testing, Antigen (“ANT”); Responses mapped above are Yes (“✓”) and No (“✗”). Sample types: Nasopharyngeal (NP), Nasal Mid-Turbinate (NMT), Anterior Nares (AN), Oropharyngeal (OP), and Oral/Saliva (O/S).



# Overview of Labs

Lab	ANT Tests	ANT TAT <sup>1</sup>	PCR Tests	Rapid/ POC <sup>2</sup> Tests	PCR Test Pooling	PCR TAT <sup>1</sup>	PCR Sample Types Collected				
							NP	NMT	AN	OP	O/S
MiraDx	x	N/A	✓	x	✓	24 hours	✓	✓	✓	x	x
Primex Clinical Laboratories, Inc	✓	24 hours	✓	x	x	24 hours	x	x	x	x	x
Priva Path Labs, Inc	x	N/A	✓	x	✓	24 hours	x	x	✓	x	x
Quest Diagnostics, West Hill Laboratory	✓	24 hours	✓	x	✓	48 hours	✓	✓	✓	✓	x
ShieldT3	x	x	✓	x	✓	8 hours	x	x	x	x	✓
SoftCell Laboratories (SolvHealth)	x	x	✓	x	x	24 hours	x	x	x	x	✓
SummerBio, LLC	x	N/A	✓	x	x	10 hours	x	x	✓	✓	✓
Sun Clinical Laboratories	x	N/A	✓	x	x	48 hours	✓	✓	✓	x	x
UCLA Swab-Seq COVID-19 Testing Lab	x	N/A	✓	x	x	24 hours	✓	✓	x	x	x
Ultimate DX Labs	x	N/A	✓	✓	x	12 hours	✓	✓	✓	✓	✓
US Lab, Inc	x	N/A	✓	x	x	24 hours	✓	✓	x	✓	x
Westpac Labs	x	N/A	✓	x	✓	48 hours	x	x	x	x	x

Notes: 1. TAT means turnaround time, 2. POC means Point-of-Care; Tests include Polymerase Chain Reaction (“PCR”) Molecular testing, Antigen (“ANT”); Responses mapped above are Yes (“✓”) and No (“x”). Sample types: Nasopharyngeal (NP), Nasal Mid-Turbinate (NMT), Anterior Nares (AN), Oropharyngeal (OP), and Oral/Saliva (O/S).



# Overview of Labs

Lab	Drop off test kits? <sup>1</sup>	Pick up from site? <sup>2</sup>	Pick up on weekends? <sup>3</sup>	Pickup on holidays? <sup>4</sup>	Process on weekends? <sup>5</sup>	Process on holidays? <sup>6</sup>
Ajeeth, Inc.	✓	✓	✓	✓	✓	✓
Akaal Organics LLC	✗	✗	✗	✗	✓	✓
Cue Health	✓	✗	✗	✗	✗	✗
Curative	✓	✓	✓	✓	✓	✓
Exceltox Laboratories, LLC	✓	✓	✓	✓	✓	✓
Foundation Laboratory	✓	✓	✓	✓	✓	✓
Fulgent Genetics, Inc	✓	✓	✓	✓	✓	✓
Helix	✓	✓	✓	✓	✓	✓
LabCorp	✓	✓	✓	✓	✓	✓
Mako Medical Laboratories, LLC	✓	✓	✓	✓	✓	✓

Notes 1 “Drop off test kits” means lab sends personnel to drop off test kits. 2 “Provides pick up from site” means the lab sends personnel to pick up already collected specimens for processing. 3 “Pick up on weekends” means the lab sends personnel to pick up already collected specimens on weekends. 4 “Pickup on holidays” means same as 3, but on holidays. 5 “Process on weekends” means the lab has staffing available to process specimens on weekends. 6 “Process on holidays” means the lab has staffing available to process specimens on holidays.



# Overview of Labs

Lab	Drop off Test Kits? <sup>1</sup>	Pick up from site? <sup>2</sup>	Pick up on weekends? <sup>3</sup>	Pickup on holidays? <sup>4</sup>	Process on weekends? <sup>5</sup>	Process on holidays? <sup>6</sup>
MedLab2020, Inc	✓	✓	✓	✓	✓	✓
MiraDx	✓	✓	✓	✗	✓	✗
Primex Clinical Laboratories, Inc	✓	✓	✗	✗	✗	✗
Priva Path Labs, Inc	✓	✓	✓	✓	✓	✓
Quest Diagnostics, West Hill Laboratory	✓	✓	✓	✓	✓	✓
ShieldT3	✓	✓	✓	✗	✓	✗
SoftCell Laboratories (SolvHealth)	✗	✗	✗	✗	✓	✗
SummerBio, LLC	✓	✓	✓	✓	✓	✓
Sun Clinical Laboratories	✓	✓	✓	✗	✓	✗
UCLA Swab-Seq COVID-19 Testing Lab	✓	✓	✓	✓	✓	✓
Ultimate DX Labs	✓	✓	✓	✓	✓	✓
US Lab, Inc	✓	✓	✓	✓	✗	✗
Westpac Labs	✓	✓	✓	✓	✓	✓

Notes 1 “Drop off test kits” means lab sends personnel to drop off test kits. 2 “Provides pick up from site” means the lab sends personnel to pick up already collected specimens for processing. 3 “Pick up on weekends” means the lab sends personnel to pick up already collected specimens on weekends. 4 “Pickup on holidays” means same as 3, but on holidays. 5 “Process on weekends” means the lab has staffing available to process specimens on weekends. 6 “Process on holidays” means the lab has staffing available to process specimens on holidays.



# Lab Profiles





# Ajeeth, Inc.

**Dan Kaplan**  
415-596-9696, Dan@ajeeth.com  
**Garun Gupta**  
310-213-1772, Garun@ajeeth.com

## Customer Support

Upload line lists	✓
Set up location/account in portal	✓
Guide/training on navigating portal	✓
Response time	immediate

## Test Results

Individual lab slips available	✓
Positive results notification	✓

## Billing

Payers (all types)	✓*
--------------------	----

\*All insurance payers

## PCR Testing

Approval Type	FDA
Cost	\$65
Current Capacity	10,000 per day
Capacity for LAC	10,000 per day
Average Turnaround	18 - 72 hours
Sample Types Collected	NP, NMT, AN, OP

## Antigen Testing

Point of Care tests with 15-minute TAT - *Contact lab for more information*



# Akaal Organics LLC

**Christina Roetzel**  
562-491-5597, diagnostics@akaaalorganics.com  
*Can also ask for Paul*

## Customer Support

Upload line lists	✓
Set up location/account in portal	--
Guide/training on navigating portal	--
Response time	24 hours

## Test Results

Individual lab slips available	--
Positive results notification	Phone, text, email

## Billing

Payers (all types)	N/A
--------------------	-----

## PCR Testing

Approval Type	FDA
Cost	\$100
Current Capacity	500 per week
Capacity for LAC	500 per week
Average Turnaround	4 hours
Sample Types Collected	AN



# Cue Health

## Tony Medrano

858-774-7392, tony.medrano@cue.me

*Email is preferred*

### Customer Support

Upload line lists	--
Set up location/account in portal	--
Guide/training on navigating portal	✓
Response time	1-2 hours (during business hours)

### Test Results

Individual lab slips available	--
Positive results notification	Phone

### Billing

Payers (all types)	N/A
--------------------	-----

### PCR Testing

Approval Type	Pending FDA Emergency Use Authorization
Cost	\$50
Current Capacity	10,000 per week
Capacity for LAC	10,000 per week
Average Turnaround	20 minutes
Sample Types Collected	NMT



**Haley Albert**  
310-990-4225, haley@curative.com

## Customer Support

Upload line lists	✓
Set up location/account in portal	✓
Guide/training on navigating portal	✓
Response time	Immediate

## Test Results

Individual lab slips available	✓
Positive results notification	Test, email

## Billing

Payers (all types)	✓*
--------------------	----

\*Kaiser Permanente, Anthem Blue Cross, Centene, Blue Shield, United Healthcare, LA Care, HealthNet

## PCR Testing

Approval Type	FDA
Cost	\$250/test
Current Capacity	600,000 per week
Capacity for LAC	600,000 per week
Average Turnaround	13 hours
Sample Types Collected	NP, NMT, AN, O/S



# Exceltox Laboratories, LLC

**Jonathan Pittman**  
216-373-1360, jonathan@exceltox.com

## Customer Support

Upload line lists	✓
Set up location/account in portal	✓
Guide/training on navigating portal	✓
Response time	Immediately

## Test Results

Individual lab slips available	✓
Positive results notification	Phone and email

## Billing

Payers (all types)	✓*
--------------------	----

\*Kaiser Permanente, Anthem Blue Cross, Centene, Blue Shield, United Healthcare, LA Care, HealthNet, and others

## PCR Testing

Approval Type	FDA
Cost	\$100
Current Capacity	15,000 per week
Capacity for LAC	50,000 per week
Average turnaround	24 hours
Sample Types Collected	NP, NMT, AN, OP, O/S



# Foundation Laboratory

**Areg Boyamyan**

909-242-5961, aboyamyan@foundationlab.com

## Customer Support

Upload line lists	✓
Set up location/account in portal	✓
Guide/training on navigating portal	✓
Response time	Less than 4 hours

## Test Results

Individual lab slips available	✓
Positive results notification	Phone, email

## Billing

Payers (all types)	✓*
--------------------	----

\*Kaiser, Anthem Blue Cross, Centene, Blue Shield, United Healthcare, LA Care, HealthNet, and others

## PCR Testing

Approval Type	FDA
Cost	\$72
Current Capacity	6,000 per week
Capacity for LAC	4,000 per week
Average Turnaround	24 hours
Sample Types Collected	NP, AN, NMT, OP

## Antigen Testing

Approval Type	FDA
Cost	\$72
Current Capacity	6,000 per week
Average Turnaround	24 hours
Approved to be done at home (or over the counter)?	No



# Fulgent Genetics, Inc

**William Pirjamali**  
 wpirjamali@fulgentgenetics.com  
**Rachel Blake**  
 rblake@fulgentgenetics.com

## Customer Support

Upload line lists	✓
Set up location/account in portal	✓
Guide/training on navigating portal	✓
Response time	Same business day

## Test Results

Individual lab slips available	✓
Positive results notification	Text

## Billing

Payers (all types)	✓*
--------------------	----

\*Kaiser Permanente, Anthem Blue Cross, Blue Shield, LA Care, HealthNet, Centene, United Healthcare, HRSA

## PCR Testing

Approval Type	FDA
Cost	\$65
Current Capacity	1,120,000 per week
Capacity for LAC	800,000 per week
Average Turnaround	20 hours
Sample Types Collected	NP, NMT, AN, OP, O/S



**Edgar MacBean**  
858-692-6242, edgar.macbean@helix.com

## Customer Support

Upload line lists	✓
Set up location/account in portal	✓
Guide/training on navigating portal	✓
Response time	Typically, same day

## Test Results

Individual lab slips available	✓
Positive results notification	Text, email

## Billing

Payers (all types)	✓*
--------------------	----

\*Kaiser, Anthem Blue Cross, Centene, Blue Shield, United Healthcare, LA Care, HealthNet, and others

## PCR Testing

Approval Type	FDA
Cost	\$60-80
Current Capacity	500,000 per week
Capacity for LAC	500,000 per week
Average Turnaround	18 hours
Sample Types Collected	AN





**Ann Cyr**  
714-573-4444, Cyra@labcorp.com

## Customer Support

Upload line lists	✓
Set up location/account in portal	✓
Guide/training on navigating portal	✓
Response time	24-48 hours

## Test Results

Individual lab slips available	✓
Positive results notification	To ordering entity by portal, EDI, fax, phone

## Billing

Payers (all types)	✓*
--------------------	----

\*Kaiser Permanente, Anthem Blue Cross, Blue Shield, LA Care, HealthNet, Centene, United Healthcare

## PCR Testing

Approval Type	FDA
Cost	\$100
Current Capacity	2,100,000 per week
Capacity for LAC	200,000 per week
Average Turnaround	48 hours
Sample Types Collected	NP, NMT, AN, OP, O/S

## Antigen Testing

Approval Type	FDA
Cost	\$35.33
Current Capacity	25,000 per week
Average turnaround	24 hours
Approved to be done at home (or over the counter)?	No



# Mako Medical Laboratories, LLC

**Josh Arant**  
 704-517-4245, [jarant@makomedical.com](mailto:jarant@makomedical.com)  
**Ryan Dienst**  
 704-361-2826, [ryandienst@makomedical.com](mailto:ryandienst@makomedical.com)

## Customer Support

Upload line lists	✓
Set up location/account in portal	✓
Guide/training on navigating portal	✓
Response time	Immediate

## Test Results

Individual lab slips available	✓
Positive results notification	Phone and email

## Billing

Payers (all types)	✓*
--------------------	----

\*HealthNet, LA Care, United Healthcare, Blue Shield, Centene, Anthem Blue Cross, Kaiser Permanente

## PCR Testing

Approval Type	Utilizes the ThermoFisher TaqPath Assay
Cost	\$65
Current Capacity	1,050,000 per week
Capacity for LAC	500,000 per week
Average Turnaround	24 hours
Sample Types Collected	NP, NMT, AN, OP, O/S

## Antigen Testing

Approval Type	FDA
Cost	\$25
Current Capacity	175,000 per week
Average Turnaround	24 hours
Approved to be done at home (or over the counter)?	No



# Medical Sciences Laboratory

**Mohinder Gandhi**  
714-778-0281, msl1761a@yahoo.com

## Customer Support

Upload line lists	✓
Set up location/account in portal	✓
Guide/training on navigating portal	✓
Response time	24 hours

## Test Results

Individual lab slips available	✓
Positive results notification	Email

## Billing

Payers (all types)	✓*
--------------------	----

\*Kaiser, Anthem Blue Cross, Blue Shield, United Healthcare, LA Care, HealthNet

## PCR Testing

Approval Type	FDA
Cost	\$100
Current Capacity	1,500 per week
Capacity for LAC	1,250 per week
Average Turnaround	30 hours
Sample Types Collected	--



**Matt Collins**

801-597-2351, Mcollins@medlab2020.com

## Customer Support

Upload line lists	--
Set up location/account in portal	✓
Guide/training on navigating portal	--
Response time	12 hours

## Test Results

Individual lab slips available	--
Positive results notification	Text, email

## Billing

Payers (all types)	✓*
--------------------	----

\* Kaiser Permanente, Anthem Blue Cross, Centene, Blue Shield, United Healthcare, LA Care, HealthNet, and others

## PCR Testing

Approval Type	FDA
Cost	\$75
Current Capacity	50,000 per week
Capacity for LAC	100,000 per week
Average Turnaround	6 hours
Sample Types Collected	NP, NMT, AN, OP, O/S

## Antigen Testing

Approval Type	FDA
Cost	\$49
Current Capacity	100,000 per week
Average Turnaround	1 hour
Approved to be done at home (or over the counter)?	No



# MiraDx

**Kyle Dodenhoff**  
602-525-5958, [kyle@miradx.com](mailto:kyle@miradx.com)  
*Email is preferred*

## Customer Support

Upload line lists	✓
Set up location/account in portal	✓
Guide/training on navigating portal	✓
Response time	24 hours

## Test Results

Individual lab slips available	✓
Positive results notification	Email, text, portal

## Billing

Payers (all types)	N/A
--------------------	-----

## PCR Testing

Approval Type	FDA
Cost	\$65
Current Capacity	5,000 per week
Capacity for LAC	30,000 per week
Average Turnaround	24 hours
Sample Types Collected	AN, OP, OS



# Primex Clinical Laboratories, Inc

**Erik Avaniss Aghajani**  
 818-779-0496, erik@primexlab.com

## Customer Support

Upload line lists	--
Set up location/account in portal	✓
Guide/training on navigating portal	--
Response time	24 hours

## Test Results

Individual lab slips available	✓
Positive results notification	Text

## Billing

Payers (all types)	✓*
--------------------	----

\*Kaiser Permanente, Anthem Blue Cross, Blue Shield, United Healthcare, LA Care, HealthNet, Cigna, Medicare, MediCal, and others

## PCR Testing

Approval Type	FDA
Cost	\$52
Current Capacity	27,000 per week
Capacity for LAC	12,000 per week
Average Turnaround	24 hours
Sample Types Collected	NP, AN, OP

## Antigen Testing

Approval Type	--
Cost	\$21
Current Capacity	5,000
Average Turnaround	24 hours
Approved to be done at home (or over the counter)?	No



# Priva Path Labs, Inc

**Eric Kwak**  
626-479-8489, ekwak@lgclabs.com

## Customer Support

Upload line lists	✓
Set up location/account in portal	✓
Guide/training on navigating portal	✓
Response time	1 hour

## Test Results

Individual lab slips available	✓
Positive results notification	Phone, text, email

## Billing

Payers (all types)	N/A
--------------------	-----

## PCR Testing

Approval Type	FDA
Cost	\$79
Current Capacity	250,000 per week
Capacity for LAC	200,000 per week
Average Turnaround	24 hours
Sample Types Collected	AN



# Quest Diagnostics, West Hill Laboratory

**Mark Connell**

818-737-6266, Mark.L.Richardson@questdiagnostics.com

## Customer Support

Upload line lists	✓
Set up location/account in portal	✓
Guide/training on navigating portal	✓
Response time	24-72 hours

## Test Results

Individual lab slips available	✓
Positive results notification	Client specific / electronic report to provider

## Billing

Payers (all types)	✓*
--------------------	----

\*Kaiser Permanente, Anthem Blue Cross, Centene, Blue Shield, United Healthcare, LA Care, HealthNet, and others

## PCR Testing

Approval Type	FDA
Cost	\$100
Current Capacity	40,000 per week
Capacity for LAC	25,000 per week
Average turnaround	48 hours
Sample Types Collected	NP, NMT, AN, OP

## Antigen Testing

Approval Type	FDA
Cost	\$25
Current Capacity	15,000 per week
Average Turnaround	24 hours
Approved to be done at home (or over the counter)?	No





**Ankit Patel**  
909-731-3729, Ankit.Patel@ShieldT3.com

### Customer Support

Upload line lists	✓
Set up location/account in portal	✓
Guide/training on navigating portal	✓
Response time	Up to 1 hour

### Test Results

Individual lab slips available	✓
Positive results notification	Text, email, phone

### Billing

Payers (all types)	n/a
--------------------	-----

## PCR Testing

Approval Type	FDA
Cost	\$30 (\$15 for pooled)
Current Capacity	140,000 per week
Capacity for LAC	80,000 per week
Average turnaround	6-8 hours
Sample Types Collected	OS



# SoftCell Laboratories (SolvHealth)

**Lisa Justesen**  
 435-862-1920, [lisa@softcellbio.com](mailto:lisa@softcellbio.com)

## Customer Support

Upload line lists	✓
Set up location/account in portal	✓
Guide/training on navigating portal	✓
Response time	Up to 1 hour

## Test Results

Individual lab slips available	✓
Positive results notification	Email

## Billing

Payers (all types)	✓*
--------------------	----

\*Kaiser Permanente, Blue Shield, Aetna, and others pending

## PCR Testing

Approval Type	FDA
Cost	\$65
Current Capacity	20,000 per week
Capacity for LAC	5,000 per week
Average turnaround	24 hours
Sample Types Collected	NP, OS



# SummerBio LLC

**Taylor Schaack**  
415-651-7938, taylor@summer.bio

## Customer Support

Upload line lists	✓
Set up location/account in portal	✓
Guide/training on navigating portal	✓
Response time	✓

## Test Results

Individual lab slips available	--
Positive results notification	Text, email

## Billing

Payers (all types)	✓*
--------------------	----

\*Kaiser Permanente, Anthem Blue Cross, Centene, Blue Shield, United Healthcare, LA Care, HealthNet

## PCR Testing

Approval Type	Laboratory developed test using CDC primers – no FDA approval needed
Cost	\$10-25 is the average price, depending on volume
Current Capacity	250,000 per week
Capacity for LAC	100,000 per week
Average Turnaround	Not provided
Sample Types Collected	AN, OP, O/S



# Sun Clinical Laboratories

**Frances Sun**  
 626-234-2355, [ftsun@sunclinicallab.com](mailto:ftsun@sunclinicallab.com)  
 Can also ask for Jeremy

## Customer Support

Upload line lists	✓
Set up location/account in portal	--
Guide/training on navigating portal	--
Response time	48 hours

## Test Results

Individual lab slips available	--
Positive results notification	Phone

## Billing

Payers (all types)	✓*
--------------------	----

\* Kaiser Permanente, Anthem Blue Cross, Centene, Blue Shield, United Healthcare, LA Care, HealthNet, Cigna, Aetna

## PCR Testing

Approval Type	FDA
Cost	\$75
Current Capacity	400 per week
Capacity for LAC	1000 per week
Average Turnaround	48 hours
Sample Types Collected	NP, NMT, AN



# UCLA Swab-Seq COVID-19 Testing Lab

**Eskin Eleazar**  
310-594-5112, eeskin@cs.ucla.edu

## Customer Support

Upload line lists	✓
Set up location/account in portal	✓
Guide/training on navigating portal	✓
Response time	Less than 24 hours

## Test Results

Individual lab slips available	✓
Positive results notification	Phone and text

## Billing

Payers (all types)	N/A
--------------------	-----

## PCR Testing

Approval Type	FDA
Cost	\$20
Current Capacity	50,000 per week
Capacity for LAC	30,000 per week
Average turnaround	24 hours
Sample Types Collected	NMT, O/S



# Ultimate DX Labs

## Sean Tab

800-799-7248 ext.213, seantab@ultimatedx.com

### Customer Support

Upload line lists	✓
Set up location/account in portal	✓
Guide/training on navigating portal	✓
Response time	1 hour

### Test Results

Individual lab slips available	✓
Positive results notification	Email, text, phone

### Billing

Payers (all types)	✓*
--------------------	----

\* Companies not specified

### PCR Testing

Approval Type	FDA
Cost	\$100
Current Capacity	70,000 per week
Capacity for LAC	40,000 per week
Average Turnaround	12 hours
Sample Types Collected	NP, NMT, AN, OP, O/S



**Erik Bogaard**  
626-825-8602, erik@taskforcelab.com

### Customer Support

Upload line lists	✓
Set up location/account in portal	✓
Guide/training on navigating portal	✓
Response time	Under 4 hours

### Test Results

Individual lab slips available	✓
Positive results notification	Text and email

### Billing

Payers (all types)	N/A
--------------------	-----

### PCR Testing

Approval Type	FDA
Cost	\$100
Current Capacity	10,000 per week
Capacity for LAC	10,000 per week
Average Turnaround	24 hours
Sample Types Collected	NP, NMT, OP



# Westpac Labs

**Maryann O'Toole**

512-865-7786, motoole@sonichealthcareusa.com

## Customer Support

Upload line lists	✓
Set up location/account in portal	✓
Guide/training on navigating portal	✓
Response time	24 hours

## Test Results

Individual lab slips available	✓
Positive results notification	Email

## Billing

Payers (all types)	✓*
--------------------	----

\* Kaiser Permanente, Anthem Blue Cross, Blue Shield, United Healthcare, LA Care, HealthNet

## PCR Testing

Approval Type	FDA
Cost	\$50
Current Capacity	100,000 per week
Capacity for LAC	75,000 per week
Average Turnaround	48 hours
Sample Types Collected	N/A

